



End-of-Sale and End-of-Life Announcement for the Cisco NAM 2200 Series Appliances

EOL8789

Cisco announces the end-of-sale and end-of-life dates for the Cisco NAM 2200 Series Appliances. The last day to order the affected product(s) is March 15, 2013. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco NAM 2200 Series Appliances

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	September 14, 2012
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 15, 2013
Last Ship Date: HW, App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	June 13, 2013
End of SW Maintenance Releases Date: HW, App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	March 15, 2014
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	March 15, 2014
End of New Service Attachment Date: HW, App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	March 15, 2014
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	June 10, 2017
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	June 11, 2015
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	March 31, 2016
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	March 31, 2018

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
NAM-APPL-SW-4.2	Cisco NAM 4.2 for Appliances w/Recovery CD	NAM-APPL-SW-5.1-K9	Cisco NAM 5.1 for Appliances w/Recovery CD	-
NAM-APPL-SW-4.2=	Cisco NAM 4.2 for Appliances w/Recovery CD	NAM-APPL-SW-5.1-K9	Cisco NAM 5.1 for Appliances w/Recovery CD	-
NAM-APPL-SW-5.0	Cisco NAM 5.0 for Appliances w/Recovery CD	NAM-APPL-SW-5.1-K9	Cisco NAM 5.1 for Appliances w/Recovery CD	-
NAM-APPL-SW-5.0=	Cisco NAM 5.0 for Appliances w/Recovery CD Spare	NAM-APPL-SW-5.1-K9	Cisco NAM 5.1 for Appliances w/Recovery CD	-
NAM2204-BRKTS=	Two Post Rail Kit for NAM2204	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NAM2204-RAILS=	Four Post Rail Kit for NAM2204	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NAM2204-RJ45	Cisco NAM 2204 Appliance, 4x1GbE, RJ45	NAM2304-RJ45-K9	Cisco Prime NAM 2304 Appliance, 4x1 GbE, RJ45	-
NAM2204-SFP	Cisco NAM 2204 Appliance, 4x1GbE, SFP	NAM2304-SFP-K9	Cisco Prime NAM 2304 Appliance, 4x1GbE, SFP	-
NAM2220	NAM2220 Chassis, 2x10GbE (no HDD or Memory)	NAM2320-K9	Cisco Prime NAM 2320 Appliance, 2x10GbE	-
NAM2220-AC-PS	Redundant AC Power Supply for NAM2220	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NAM2220-AC-PS=	AC Power Supply for NAM2220	UCSC-PSU-650W=	650W power supply for C-series rack servers	-
NAM2220-BRKTS=	Two Post Rail Kit for NAM2220	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NAM2220-DIMM-16GB	RAM DIMM, 16GB	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NAM2220-HDD-146G=	NAM 2220, Hard Disk Drive, 1x146GB	See the Product Migration Options section below for detailed information on replacing this product.	-	-
NAM2220-HDD-6X146G	Hard Disk Drive, 6x146GB	NAM-8PD1TBSATA	8-Pack 1TB 6Gb SATA 7.2K RPM HDD	-
NAM2220-RAILS=	Four Post Rail Kit for NAM2220	See the Product Migration Options section below for detailed information on replacing this product.	-	-
XFP-10GBASE-LR	XFP, 10GE, Long Range	SFP-10G-LR=	10GBASE-LR SFP Module	-
XFP-10GBASE-LR=	XFP, 10GE, Long Range	SFP-10G-LR=	10GBASE-LR SFP Module	-
XFP-10GBASE-SR	XFP, 10GE, Short Range	SFP-10G-SR=	10GBASE-SR SFP Module	-
XFP-10GBASE-SR=	XFP, 10GE, Short Range	SFP-10G-SR=	10GBASE-SR SFP Module	-

Product Migration Options

Customers are encouraged to migrate to the next-generation Cisco Prime NAM 2300 Series Appliances. Information about this product can be found at: <http://www.cisco.com/en/US/products/ps10113/index.html>. When ordering Cisco Prime NAM 2300 Series Appliances, explicit inclusion of part numbers for the Rail Kit, Memory, and Power Supply is not required. Redundant Power Supply can be ordered using the provided part number (in Table 2 above). When ordering the Cisco Prime NAM 2320 Appliance, the hard drive can be upgraded with the provided part number (in Table 2 above). The XFP part numbers used with the Cisco NAM 2220 Appliance are replaced by the SFP+ part numbers used with the new Cisco Prime NAM 2320 Appliance.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco NAM 2200 Series Appliances through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco Prime NAM 2300 Series Appliances, visit <http://www.cisco.com/en/US/products/ps10113/index.html>, or contact your local account representative.

To request information about the Cisco Prime NAM 2300 Series Appliances, send an e-mail to nam-info@cisco.com.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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