End-of-Sale and End-of-Life Announcement for the Cisco Network Analysis Module Software 4.0 and 4.1

EOL7699

Cisco announces the end-of-sale and end-of-life dates for the Cisco Network Analysis Module Software 4.0 and 4.1. The last day to order the affected product(s) is December 24, 2011. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Network Analysis Module Software 4.0 and 4.1

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	June 25, 2011
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 24, 2011
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 23, 2012
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	December 23, 2012
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 23, 2012
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	March 21, 2014
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 31, 2014

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-WAAS-VB-NAM-4.1	Cisco NAM Software 4.1 for WAAS 574/674 (eDelivery)	L-WAAS-VB-NAM-50UP	Cisco NAM Software 5.0 for WAAS 574/674 SAS Upgrade Only	-
L-WAAS-VB-NAM-4.1	Cisco NAM Software 4.1 for WAAS 574/674 (eDelivery)	L-WAAS-VBNAM5.1-K9	Cisco Prime NAM Software 5.1 for WAAS 574/674 (eDelivery)	-
NAM-APPL-SW-4.1	Cisco NAM 4.1 for Appliances w/Recovery CD	NAM-APPL-SW-5.1-K9	Cisco NAM 5.1 for Appliances w/Recovery CD	-
NAM-APPL-SW-4.1=	Cisco NAM 4.1 for Appliances w/Recovery CD	NAM-APPL-SW-5.1-K9	Cisco NAM 5.1 for Appliances w/Recovery CD	-
NME-NAM-SW-4.0	Cisco NAM 4.0 for Branch Routers NAM	NME-NAM-SW-5.1-K9	Cisco NAM 5.1 for Branch Routers NAM	-
NME-NAM-SW-4.1	Cisco NAM 4.1 for Branch Routers NAM	NME-NAM-SW-5.1-K9	Cisco NAM 5.1 for Branch Routers NAM	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SC-SVC-NAM-4.0	Cisco NAM 4.0 for Cat6500/C7600 NAM	SC-SVC-NAM-5.1-K9	Cisco NAM 5.1 for Cat6500/C7600 NAM	-
SC-SVC-NAM-4.1	Cisco NAM 4.1 for Cat6500/C7600 NAM	SC-SVC-NAM-5.1-K9	Cisco NAM 5.1 for Cat6500/C7600 NAM	-
WAAS-VB-NAM-4.1	Cisco NAM Software 4.1 for WAAS 574/674	WAAS-VB-NAM-50UP=	Cisco NAM Software 5.0 for WAAS 574/674 SAS Upgrade Only	-
WAAS-VB-NAM-4.1	Cisco NAM Software 4.1 for WAAS 574/674	WAAS-VB-NAM5.1-K9	Cisco Prime NAM Software 5.1 for WAAS 574/674	-
WAAS-VB-NAM-4.1=	Cisco NAM Software 4.1 for WAAS 574/674	WAAS-VB-NAM-50UP=	Cisco NAM Software 5.0 for WAAS 574/674 SAS Upgrade Only	-
WAAS-VB-NAM-4.1=	Cisco NAM Software 4.1 for WAAS 574/674	WAAS-VB-NAM5.1-K9	Cisco Prime NAM Software 5.1 for WAAS 574/674	-

Product Migration Options

Customers are encouraged to migrate to the Cisco Network Analysis Module Software 5.1. Information about this product can be found at: http://www.cisco.com/go/nam

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html

Customers may be able to continue to purchase the Cisco Network Analysis Module Software 4.0 and 4.1 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:
http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco Network Analysis Module Software 5.1, visit http://www.cisco.com/go/nam, or contact your local account representative.

To request information about the Cisco Network Analysis Module Software 5.1, send an e-mail to nam-info@cisco.com.

For more information about the Cisco End-of-Life Policy, go to:
http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to:
http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to:
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