



End-of-Sale and End-of-Life Announcement for the Cisco Access Registrar Jumpstart

EOL8827

Cisco announces the end-of-sale and end-of-life dates for the Cisco Access Registrar Jumpstart. The last day to order the affected product(s) is December 27, 2012.

Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Access Registrar Jumpstart

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	September 27, 2012
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 27, 2012
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 27, 2013
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	December 27, 2013
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 27, 2013
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	March 24, 2017
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 31, 2017

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CAR-APPL-K9	Cisco Access Registrar Jumpstart UCS C200 M2 Server	PAR-APPL-K9	Cisco Prime Access Registrar Jumpstart UCS C220 M3 Server	-
CAR-APPL-K9=	Cisco Access Registrar Jumpstart UCS C200 M2 Srvr RMA	PAR-APPL-K9=	Cisco Prime Access Registrar Jumpstart UCS C220 M3 Server	-

Product Migration Options

Customers are encouraged to migrate to Cisco Prime Access Registrar Jumpstart, which is the next release of this product and is due in early 2013. This next release will include the new Cisco UCS C220 M3 hardware platform and the new Cisco Prime Access Registrar 6.0 software. For questions, please email ar-tme@cisco.com.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

To request information about the Cisco Prime Access Registrar Jumpstart, send an e-mail to ar-tme@cisco.com.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

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