

End-of-Sale and End-of-Life Announcement for the Cisco Network Analysis Module (NM-NAM)

EOL5557

Cisco Systems® announces the end-of-sale and end-of life dates for the Cisco Branch Routers Series Network Analysis Module, NM-NAM. The last day to order the Cisco Branch Routers Series Network Analysis Module, NM-NAM is October 15, 2007. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the Cisco Branch Routers Series Network Analysis Module, NM-NAM. Table 2 lists the product part numbers affected by this announcement.

Table 1. End-of-Life Milestones and Dates for the Cisco Branch Routers Series Network Analysis Module, NM-NAM

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	April 16, 2007
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 15, 2007
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 13, 2008
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	October 14, 2008
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 14, 2008
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	January 10, 2012
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 13, 2012

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
NM-NAM	Cisco Network Analysis Module	NME-NAM-80S	Cisco Branch Routers Series Network Analysis Module
NM-NAM=	Cisco Network Analysis Module (NAM) for Branch Routers	NME-NAM-80S=	Cisco Branch Routers Series Network Analysis Module (Spare)

Product Migration Options

Customers are encouraged to migrate to the second generation Cisco Branch Routers Series Network Analysis Module, NME-NAM. The high performance NME-NAM-80S offers superior WAN

traffic monitoring throughput, an 80GB capacity hard disk drive to store even more capture data on-board, and a Gigabit Ethernet external interface to support high-throughput LAN traffic monitoring in the Empowered Branch. The NME-NAM-80S is integrated in the Cisco 2800 and 3800 Series integrated services routers and the Cisco 3700 Series multiservice routers. It includes the embedded, web-based Traffic Analyzer GUI, providing anytime, anywhere visibility into network traffic. Additional information about this product can be found at:

<http://www.cisco.com/en/US/products/ps7176/index.html>.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the end-of-sale product through Cisco's Authorized Refurbished Equipment program. Refurbished units of the end-of-sale product are available in limited supply for sale in certain countries on a first-come, first-served basis. For information about the refurbished equipment program, go to: http://www.cisco.com/en/US/ordering/or6/or17/order_refurbished_equipment_program_description.html.

For More Information

For more information about the Cisco Branch Routers Series Network Analysis Module, NME-NAM, visit <http://www.cisco.com/en/US/products/ps7176/index.html>, contact your local account representative, or send an e-mail to the Cisco NAM product marketing team at: nam-info@cisco.com.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



Americas Headquarters
Cisco Systems, Inc.
170 West Tasman Drive
San Jose, CA 95134-1706
USA
www.cisco.com
Tel: 408 526-4000
800 553-NETS (6387)
Fax: 408 527-0883

Asia Pacific Headquarters
Cisco Systems, Inc.
168 Robinson Road
#28-01 Capital Tower
Singapore 068912
www.cisco.com
Tel: +65 6317 7777
Fax: +65 6317 7799

Europe Headquarters
Cisco Systems International BV
Haarlerbergpark
Haarlerbergweg 13-19
1101 CH Amsterdam
The Netherlands
www-europe.cisco.com
Tel: +31 0 800 020 0791
Fax: +31 0 20 357 1100

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