

End-of-Sale and End-of-Life Announcement of Cisco Network Analysis Module Software 3.2 for Cisco Branch Routers Series Network Analysis Modules

Cisco Systems® announces the end-of-sale and end-of-life dates of Cisco® Network Analysis Module (NAM) Software 3.2 for Cisco Branch Routers Series NAMs. The last day to order the affected products is April 1, 2006. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) until April 1, 2009. Table 1 describes the end-of-life milestones, definitions, and dates for the affected products. Table 2 lists the product part numbers affected by this announcement.

Information about the Cisco Branch Routers Series NAM is available at <http://www.cisco.com/go/nam>.

Table 1. End-of-Life Milestones and Dates for Cisco NAM Software 3.2

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	October 1, 2005
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 1, 2006
Last Ship Date	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 1, 2006
End of SW Maintenance Releases Date	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	April 1, 2007
End of New Service Attachment Date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	April 1, 2007
End of Service Contract Renewal Date	The last date to extend or renew a service contract for the product.	October 1, 2008
Last Date of Support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 1, 2009

Table 2. Product Part Number Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
NM-NAM-SW-3.2	Cisco Network Analysis Module Software 3.2 for Cisco Branch Routers Series NAM (NM-NAM)	NM-NAM-SW-3.4	Cisco Network Analysis Module Software 3.4 for Cisco Branch Routers Series NAM (NM-NAM)

Product Migration Options

Cisco encourages customers to download Cisco NAM Software 3.4 or later from the Cisco.com Software Center. Customers with a Cisco SMARTnet® contract can download the software at no charge using their contract access privileges. Customers should refer to the release notes for Cisco NAM Software 3.4 or later for detailed information about minimum system compatibility requirements.



For More Information

For more information about the Cisco Branch Routers Series NAM, visit <http://www.cisco.com/go/nam>.

For more information about Cisco products, please contact your Cisco account manager or Cisco channel partner.

For more information about the Cisco End-of-Life Policy, visit: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, visit: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.

**Corporate Headquarters**

Cisco Systems, Inc.
170 West Tasman Drive
San Jose, CA 95134-1706
USA
www.cisco.com
Tel: 408 526-4000
800 553-NETS (6387)
Fax: 408 526-4100

European Headquarters

Cisco Systems International BV
Haarlerbergpark
Haarlerbergweg 13-19
1101 CH Amsterdam
The Netherlands
www-europe.cisco.com
Tel: 31 0 20 357 1000
Fax: 31 0 20 357 1100

Americas Headquarters

Cisco Systems, Inc.
170 West Tasman Drive
San Jose, CA 95134-1706
USA
www.cisco.com
Tel: 408 526-7660
Fax: 408 527-0883

Asia Pacific Headquarters

Cisco Systems, Inc.
168 Robinson Road
#28-01 Capital Tower
Singapore 068912
www.cisco.com
Tel: +65 6317 7777
Fax: +65 6317 7799

Cisco Systems has more than 200 offices in the following countries and regions. Addresses, phone numbers, and fax numbers are listed on the **Cisco Website at www.cisco.com/go/offices.**

Argentina • Australia • Austria • Belgium • Brazil • Bulgaria • Canada • Chile • China PRC • Colombia • Costa Rica
Croatia • Cyprus • Czech Republic • Denmark • Dubai, UAE • Finland • France • Germany • Greece • Hong Kong SAR
Hungary • India • Indonesia • Ireland • Israel • Italy • Japan • Korea • Luxembourg • Malaysia • Mexico
The Netherlands • New Zealand • Norway • Peru • Philippines • Poland • Portugal • Puerto Rico • Romania • Russia
Saudi Arabia • Scotland • Singapore • Slovakia • Slovenia • South Africa • Spain • Sweden • Switzerland • Taiwan
Thailand • Turkey • Ukraine • United Kingdom • United States • Venezuela • Vietnam • Zimbabwe

All contents are Copyright © 1992–2005 Cisco Systems, Inc. All rights reserved. Cisco, Cisco Systems, the Cisco Systems logo, and SMARTnet are registered trademarks or trademarks of Cisco Systems, Inc. and/or its affiliates in the United States and certain other countries.

All other trademarks mentioned in this document or Website are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (0502R)

KW/LW9333 09/05