# END-OF-SALE AND END-OF-LIFE ANNOUNCEMENT FOR CISCO CATALYST 6500 SERIES NETWORK ANALYSIS MODULE SOFTWARE 3.1 AND SOFTWARE LICENSE OPTIONS FOR FIRST-GENERATION NAM

**Cisco Systems® announces the end-of-sale and end-of-life dates for Cisco® Catalyst® 6500 Series Network Analysis Module (NAM) Software 3.1 for the first-generation NAM. This includes the end-of-sale of software license options for both application response time (ART) and voice-over-IP (VoIP) monitoring. These licenses are enabled through Cisco Catalyst 6500 Series NAM Software 3.1 on the first-generation NAM. The last day to order the software and licenses is June 15, 2005. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) until June 15, 2008.**

Table 1 describes the end-of-life milestones, definitions, and dates for Cisco Catalyst 6500 Series NAM Software 3.1 for the first-generation NAM. Table 2 lists the product part numbers affected by this announcement.

Customers are encouraged to migrate to the second-generation NAM with Cisco NAM Software 3.3 or later to take advantage of new features, increased performance, and monitoring enhancements. Second-generation NAMs are available in two hardware versions, NAM-1 and NAM-2, to meet diverse network analysis needs in a switching environment running up to gigabit speeds.

**Table 1.** End-of-Life Milestones and Dates for Cisco Catalyst 6500 Series NAM Software 3.1 for the First-Generation NAM

| Milestone | Definition | Date |
|---|---|---|
| **End-of-Life Announcement Date** | The date the document that announces the end of sale and end of life of a product is distributed to the general public. | December 29, 2004 |
| **End-of-Sale Date** | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date. | June 15, 2005 |
| **Last Shipment Date** | The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time. | September 15, 2005 |
| **End of Software Maintenance Releases Date** | The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. | June 15, 2006 |
| **End of New Service Attachment Date** | For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract. | June 15, 2006 |

| Milestone | Definition | Date |
|---|---|---|
| **End of Service Contract Renewal Date** | The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support. | December 15, 2007 |
| **Last Date of Support** | The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete. | June 15, 2008 |

**Table 2.** Product Part Numbers Affected By This Announcement

| End-of-Sale Product Part Number | Product Description |
|---|---|
| **SC-SVC-NAM-3.1** | Cisco Catalyst 6500 Series NAM Software 3.1 for the first-generation NAM (WS-X6380-NAM) |
| **SC6K-NAM-ART-LIC** | Right-to-use license for ART monitoring option for use only with the Cisco Catalyst 6500 Series first-generation NAM (WS-X6380-NAM) |
| **SC6K-NAM-VOIP-LIC** | Right-to-use license for VoIP monitoring option for use only with the Cisco Catalyst 6500 Series first-generation NAM (WS-X6380-NAM) |

**PRODUCT MIGRATION OPTIONS**

The recommended replacement for Cisco Catalyst 6500 Series NAM Software 3.1 for the first-generation NAM is the Cisco NAM-1 or NAM-2 with NAM software 3.3.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: http://www.cisco.com/go/tradein/. The Cisco TMP application requires all users to have a Cisco.com user ID.

**FOR MORE INFORMATION**

For more information about the Cisco NAM-1 or NAM-2, contact your local account representative or visit: http://www.cisco.com/go/nam/

For more information about the Cisco End-of-Life Policy, visit: http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive Cisco end-of-life/end-of-sale information, visit: http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice

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