

End-of-Sale and End-of-Life Announcement for the Cisco Network Analysis Module Software 3.6

EOL6947

Cisco announces the end-of-sale and end-of life dates for the Cisco® Network Analysis Module (NAM) Software 3.6. The last day to order the affected product(s) is August 2, 2010. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco NAM Software 3.6

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	February 1, 2010
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 2, 2010
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 31, 2010
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	August 2, 2011
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	August 2, 2011
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	October 28, 2012
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	August 1, 2013

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number
NME-NAM-SW-3.6	Cisco Branch Routers Series NAM Software 3.6	See the Product Migration Options section below for detailed information on replacing this product.
SC-SVC-NAM-3.6	Cisco Catalyst 6500 Series NAM Software 3.6	See the Product Migration Options section below for detailed information on replacing this product.

Product Migration Options

Cisco NM-NAM 3.6 customers are encouraged to migrate to Cisco NAM Software 4.0, the final software release supported on the NM-NAM. All other NAM 3.6 customers are encouraged to migrate to Cisco NAM Software 4.1 or later. Both NAM 4.0 and NAM 4.1 can be downloaded from the Cisco.com Software Center at no additional charge using Cisco SMARTnet contract access privileges. New NAM customers are encouraged to order Cisco NAM Software 4.1 (or later), part numbers SC-SVC-NAM-4.1 or NME-NAM-SW-4.1, as appropriate. Information about Cisco NAM 4.0 can be found at: http://www.cisco.com/en/US/prod/collateral/modules/ps2706/product_bulletin_c25-500677.html; information about Cisco NAM 4.1 at:

http://www.cisco.com/en/US/prod/collateral/modules/ps2706/product_bulletin_c25-549697.html.

Service prices for Cisco products are subject to change after the product End of Sale date.

For More Information

For more information about the Cisco NAM 4.1, visit http://www.cisco.com/en/US/prod/collateral/modules/ps2706/product_bulletin_c25-549697.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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