

End-of-Sale and End-of-Life Announcement for the Cisco Network Analysis Module Software 3.5

EOL6517

Cisco® announces the end-of-sale and end-of life dates for the Cisco Network Analysis Module Software (NAM) 3.5. The last day to order the affected product(s) is July 20, 2009. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco NAM Software 3.5

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	January 19, 2009
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 20, 2009
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 18, 2009
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 20, 2010
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 20, 2010
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	October 16, 2011
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 19, 2012

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
NM-NAM-SW-3.5	Cisco Branch Routers Series NAM Software 3.5	See the Product Migration Options section below for detailed information on replacing this product.	
SC-SVC-NAM-3.5	Cisco Catalyst 6500 Series NAM Software 3.5	See the Product Migration Options section below for detailed information on replacing this product.	

Product Migration Options

Customers are encouraged to migrate to Cisco NAM Software 3.6 or later, which can be downloaded from the Cisco.com Software Center at no additional charge using Cisco SMARTnet contract access privileges. Information about this product can be found at:

<http://www.cisco.com/go/nam/>.

Service prices for Cisco products are subject to change after the product End of Sale date.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



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