



END-OF-LIFE NOTICE, NO. 923

END-OF-SALE ANNOUNCEMENT FOR PA-100VG

INTRODUCTION

Cisco Systems® is announcing the End-of-Sale (EoS) for PA-100VG (100-Mbps AnyLAN voice-grade port adapter). There will be no replacement product. For those already deployed in the field, the standard Cisco® support programs mentioned in Table 1 will take effect immediately.

Table 1. EoS Schedule

Product Affected	PA-100VG; 100Mbps AnyLAN (voice grade) Port Adapter
End-of-Sale	July 30, 1999
Last Ship Date	August 27, 1999

SUPPORT PROGRAMS

EoS refers to the time when certain products are no longer available for new purchases. It does not apply to the service and support programs for those products. Cisco will continue to support PA-100VG after EoS through Cisco SMARTnet® and Comprehensive Maintenance programs. Customers with either of these service contracts are entitled to free software updates, 24-hour phone support through the Technical Assistance Center (TAC), and advanced hardware replacements for repairs. Comprehensive Maintenance customers also receive onsite service. Customers who do not have a maintenance contract can purchase software updates and hardware repair services from Cisco to meet specific requirements rather than full-service coverage. Cisco is committed to providing software support for a minimum of two (2) years and providing hardware support for a period of five (5) years after EoS date.

PRODUCT SUBSTITUTION

No replacement or substitute products are available.

END-OF-LIFE SCHEDULE

End-of-Life Announcement: May 24, 1999.

End-of-Sale: July 30, 1999. After July 30, 1999, PA-100VG will no longer be orderable.

Last Ship Date: Approximately August 27, 1999 (individual lead times may vary).

End of SW Maintenance Support: Not announced at this time.

Last Date of Support: July 30, 2004. After July 30, 2004, no hardware repairs or exchanges will be available for PA-100VG.

If you have any questions please contact your Cisco Account Representative.

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