

End-of-Sale and End-of-Life Announcement for the Cisco IOS Software Release 12.4(24)T

EOL7267

Cisco announces the end-of-sale and end-of life dates for the Cisco IOS Software Release 12.4(24)T which includes all images and rebuilds of this release. The last day to order the affected product(s) is November 1, 2011. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product and related releases affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco IOS Software Release 12.4(24)T

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	November 1, 2010
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 1, 2011
Last Ship Date: OS SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	November 1, 2011
End of SW Maintenance Releases Date: OS SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes for Release 12.4(24)T. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. The only exception is Vulnerability/Security issues that will be addressed as shown in the End of Vulnerability/Security Support milestone below.	November 1, 2012
End of Vulnerability/Security Support: OS SW	The last date that Cisco Engineering may release bug fixes for Vulnerability or Security issues for Release 12.4(24)T. After this date, bug fixes for Vulnerability or Security issues identified in Release 12.4(24)T may be provided through later supported software releases. Note that there will be no rebuild releases of 12.4(24)T provided after this End of Vulnerability/Security Support milestone date.	November 1, 2012
End of Vulnerability/Security Support through migration: OS SW	The last date that Cisco Engineering may release bug fixes for Vulnerability or Security issues found on Release 12.4(24)T through later supported software releases including, but not limited to, 15.1(4)M.	November 1, 2014
Last Date of Support:	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2016

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number
Cisco IOS Release 12.4(24)T	The listed Cisco IOS Software Release version is a representation of releases derived from Release 12.4(24)T. All releases and rebuilds are included in this end-of-sale and end-of-life announcement.	See the Product Migration Options section below for detailed information on replacing this product.

Product Migration Options

Customers are encouraged to migrate to Cisco IOS 15.1(4)M which is expected to be available in the first half of calendar year 2011. While IOS 15.0(1)M is also a viable migration option, its end of sale is planned for 2012; therefore it is highly recommended to migrate to 15.1(4)M when available.

For more information on Cisco IOS Software Release 15.0(1)M, refer to:

<http://www.cisco.com/en/US/products/ps10621/index.html>

For more information about general IOS software releases, refer to <http://www.cisco.com/go/ios>.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>

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