

End-of-Sale and End-of-Life Announcement for Cisco IOS Software Release 12.4

EOL6920

Cisco announces the end-of-sale and end-of life dates for the Cisco® IOS Software Release 12.4. The last day to order the affected product(s) is January 12, 2011. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco IOS Software Release 12.4

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public. Software maintenance and bug fix support on Release 12.4 will be provided through rebuilds of Release 12.4(25) until the End of Software Maintenance Releases Date milestone defined below is reached.	January 12, 2010
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date. Software maintenance and bug fix support on Release 12.4 will be provided through rebuilds of Release 12.4(25) until the End of Software Maintenance Releases Date milestone defined below is reached.	January 12, 2011
Last Ship Date: OS SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 12, 2011
End of SW Maintenance Releases Date: OS SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. Refer to the Product Migration Options section below for more details on software migration path.	January 12, 2012
End of SW Maintenance Releases Date through migration: OS SW	The last date that Cisco Engineering may release any final software maintenance releases or software fixes. Engineering maintenance rebuilds and software-fix support will be provided through later supported releases. Refer to the Product Migration Options section below for more details on software migration path.	January 12, 2013
End of Vulnerability/Security Support: OS SW	The last date that Cisco Engineering may release a planned maintenance release or scheduled software remedy for a security vulnerability issue. All software maintenance and/or bug fixes will be provided through later supported software releases.	January 12, 2014
Last Date of Support:	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 31, 2016

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale IOS Software Release Versions	Product Description	Replacement Product Part Number
Release 12.4(3) Release 12.4(5) Release 12.4(7) Release 12.4(8) Release 12.4(10) Release 12.4(12) Release 12.4(13) Release 12.4(16) Release 12.4(17) Release 12.4(18) Release 12.4(19) Release 12.4(21) Release 12.4(23) Release 12.4(25)	The listed Cisco IOS Software Release versions are a representation of releases derived from Release 12.4. All releases and rebuilds are included in this end-of-sale and end-of-life announcement.	See the Product Migration Options section below for detailed information on replacing this product.

Product Migration Options

Customers are strongly encouraged to migrate to Cisco IOS Software Release 15.0(1)M where possible.

Release 15.0(1)M does not support several specific Cisco hardware platforms previously supported on Release 12.4. See the list below for the affected Cisco hardware platforms:

- Cisco SOHO 90 Series
- Cisco 831, 836, and 837 Series
- Cisco 850 Series
- Cisco 1701, 1711, 1712, 1721, 1751, 1751-V, and 1760 Series
- Cisco 2610XM-2611XM, 2620XM-2621XM, 2650XM-2651XM, and 2691 Series
- Cisco 3631 and 3660 Series
- Cisco 3725 and 3745 Series
- Cisco 7400 Series
- Cisco AS5850 Universal Gateway

See link below to product bulletin 466578 for more details on the affected Cisco hardware platforms and their end-of-life announcements:

http://www.cisco.com/en/US/prod/collateral/iosswrel/ps8802/ps6968/ps6441/product_bulletin_c25_466578.html.

For more information on Cisco IOS Software Release 15.0(1)M, refer to

<http://www.cisco.com/en/US/products/ps10591/index.html>.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco IOS Software Release 15.0(1)M, visit <http://www.cisco.com/en/US/products/ps10591/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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