



End-of-Sale and End-of-Life Announcement for the Cisco IOS Content Filtering (Trend Micro and Websense)

EOL8409—Amended

Cisco announces the end-of-sale and end-of life dates for the Cisco IOS Content Filtering (Trend Micro and Websense). The last day to order the affected product(s) is December 12, 2012. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Customers will not see any product part numbers relating to Websense. The reason is that customers only need to buy a license from Websense; they can use the URL filtering code on Cisco IOS Software. Websense products are reaching their end-of-life dates along with Trend Micro products.

Please note: TRPS service was decommissioned on 1/1/2014. There is now no way routers can get the licensing information to proceed with content filtering. Therefore, TAC will not be able to provide support.

Table 1. End-of-Life Milestones and Dates for the Cisco IOS Content Filtering (Trend Micro and Websense)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	June 13, 2012
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 12, 2012
Last Ship Date Feature	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 12, 2012
End of SW Maintenance Releases Date Feature	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	December 12, 2013
Last Date of Support Feature	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 31, 2017

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
FL-19-CNFIL-1Y	Content Filtering 1YR Subscription License for c1900	See the Product Migration Options section below for detailed information on replacing this product.		
FL-19-CNFIL-1Y=	Content Filtering 1YR Subscription Paper PAK for c1900	See the Product Migration Options section below for detailed information on replacing this product.		
FL-29-CNFIL-1Y	Content Filtering 1YR Subscription License for c2900	See the Product Migration Options section below for detailed information on replacing this product.		
FL-29-CNFIL-1Y=	Content Filtering 1YR Subscription Paper PAK for c2900	See the Product Migration Options section below for detailed information on replacing this product.		
FL-39-CNFIL-1Y	Content Filtering 1YR Subscription License for c3900	See the Product Migration Options section below for detailed information on replacing this product.		
FL-39-CNFIL-1Y=	Content Filtering 1YR Subscription Paper PAK for c3900	See the Product Migration Options section below for detailed information on replacing this product.		
FL-CG20-CNFIL-1Y	Content Filtering 1YR Subscription PAK (Paper) for CGR2010	There is currently no replacement product available for this product.		
FL-CG20-CNFIL-1Y=	Content Filtering 1YR Subscription PAK (Paper) for CGR2010	There is currently no replacement product available for this product.		
L-FL-19-CNFIL-1Y	Content Filtering 1YR Subscription E-Delivery PAK for c1900	See the Product Migration Options section below for detailed information on replacing this product.		
L-FL-19-CNFIL-1Y=	Content Filtering 1YR Subscription E-Delivery PAK for c1900	See the Product Migration Options section below for detailed information on replacing this product.		
L-FL-29-CNFIL-1Y	Content Filtering 1YR Subscription E-Delivery PAK for c2900	See the Product Migration Options section below for detailed information on replacing this product.		
L-FL-29-CNFIL-1Y=	Content Filtering 1YR Subscription E-Delivery PAK for c2900	See the Product Migration Options section below for detailed information on replacing this product.		
L-FL-39-CNFIL-1Y	Content Filtering 1YR Subscription E-Delivery PAK for c3900	See the Product Migration Options section below for detailed information on replacing this product.		
L-FL-39-CNFIL-1Y=	Content Filtering 1YR Subscription E-Delivery PAK for c3900	See the Product Migration Options section below for detailed information on replacing this product.		

Product Migration Options

Customers are encouraged to migrate to the Cisco ISR Web Security with Cisco ScanSafe. Information about this product can be found at: http://www.cisco.com/en/US/prod/vpndevc/ps6525/ps6538/ps6540/isr_web_security.html.

Service prices for Cisco products are subject to change after the product End of Sale date

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco ISR Web Security with Cisco ScanSafe, visit

http://www.cisco.com/en/US/prod/vpndevc/ps6525/ps6538/ps6540/isr_web_security.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>

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