End-of-Sale and End-of-Life Announcement for the Cisco IOS Content Filtering (Trend Micro and Websense)

EOL8151—Amended

Cisco announces the end-of-sale and end-of life dates for the Cisco IOS Content Filtering (Trend Micro and Websense). The last day to order the affected product(s) is July 30, 2012. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Customers will not see any product part numbers relating to Websense. The reason is that customers only need to buy a license from Websense; they can use the URL filtering code on Cisco IOS Software. Websense products are reaching their end-of-life dates along with Trend Micro products.

Please note: TRPS service was decommissioned on 1/1/2014. There is now no way routers can get the licensing information to proceed with content filtering. Therefore, TAC will not be able to provide support.

Table 1.   End-of-Life Milestones and Dates for the Cisco IOS Content Filtering (Trend Micro and Websense)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	January 30, 2012
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 30, 2012
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 28, 2012
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 30, 2013
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 30, 2013
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	October 26, 2014
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2015

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
SL-CNFIL-180X-1Y	1801,02,03 URL/PhishFltr,1Y
SL-CNFIL-180X-1Y=	1801,02,03 URL/PhishFltr 1Y
SL-CNFIL-181X-1Y	1811,12 URL/PhishFltr,1Y
SL-CNFIL-181X-1Y=	1811,12 URL/PhishFltr,1Y
SL-CNFIL-184-1Y	1841 URL/Phish Fltr,1Y
SL-CNFIL-184-1Y=	1841 URL/Phish Fltr, 1Y
SL-CNFIL-186-1Y	1861 URL/Phish Fltr, 1Yr Subs
SL-CNFIL-186-1Y=	1861 URL/Phish Fltr, 1Yr Subs
SL-CNFIL-280-1Y	2801 URL/Phish Filtering, 1Yr Subscription
SL-CNFIL-280-1Y=	2801 URL/Phish Filtering, 1Yr Subscription
SL-CNFIL-281-1Y	2811 URL/Phish Fltr, 1Y Subs
SL-CNFIL-281-1Y=	2811 URL/Phish Fltr, 1Y Subs
SL-CNFIL-282-1Y	2821 URL/Phish Filtering, 1Yr Subscription
SL-CNFIL-282-1Y=	2821 URL/Phish Fltr,1Y Subs
SL-CNFIL-285-1Y	2851 URL/Phish Fltr,1Y Subs
SL-CNFIL-285-1Y=	2851 URL/Phish Fltr,1Y Subs
SL-CNFIL-382-1Y	3825 URL/Phish Fltr, 1Y Subs
SL-CNFIL-382-1Y=	3825 URL/Phish Filtering, 1Yr Subscription
SL-CNFIL-384-1Y	3845 URL/Phish Fltr, 1Y Subs
SL-CNFIL-384-1Y=	3845 URL/Phish Fltr, 1Y Subs
SL-CNFIL-87X-1Y	877, 878 URL/Phish Fltr 1Y
SL-CNFIL-87X-1Y=	877, 878 URL/Fltr, 1Y Subs
SL-CNFIL-88X-1Y	URL/Phish Filt, 1Yr Subs
SL-CNFIL-88X-1Y=	URL/Phish Filt, 1Yr Subs
SL-CNFIL-89X-1Y	891, 892 URL/Phish Filtering, 1Yr Subscription
SL-CNFIL-89X-1Y=	891, 892 URL/Phish Filtering, 1Yr Subscription

Product Migration Options

There is no replacement available for the Cisco IOS Content Filtering (Trend Micro and Websense) at this time.

Customers are encouraged to migrate to the Cisco ISR Web Security with Cisco ScanSafe. Information about this product can be found at: http://www.cisco.com/en/US/prod/vpndevc/ps6525/ps6538/ps6540/isr_web_security.html.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html

Customers may be able to continue to purchase Cisco IOS Content Filtering (Trend Micro and Websense) through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos

Service prices for Cisco products are subject to change after the product End of Sale date

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:
http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco ISR Web Security with Cisco ScanSafe, visit http://www.cisco.com/en/US/prod/vpndevc/ps6525/ps6538/ps6540/isr_web_security.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:
http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to:
http://www.cisco.com/en/US/products/prod_warranties_listing.html

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