

CISCO IOS WARM RELOAD & WARM UPGRADE

INTERNET TECHNOLOGIES DIVISION SEPTEMBER 2004

High Availability

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- Business depends on anywhere, anytime access to the systems, data, and applications
- Customers cite improving High Availability as the highest priority project
- Cisco IOS[®] High Availability infrastructure enhancements are targeted at reducing any and all sources of downtime
- Warm Reload & Warm Upgrade

Faster reloads and upgrades for single processor systems

Warm Reload

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- Enables significant reduction in device reboot time by lowering the mean time to repair (MTTR) for software failures
 - **Executing begins during re-run from the start address with previously saved, pre-initialized variables**
 - Particularly applicable to single processor systems



Improved Availability of Single Processor Routers and Switches

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NPE-G1 Setup

Normal reload: 223 seconds Warm reload: 32 seconds Reduced downtime by 86% 3 minutes, 11 seconds

• NPE-400 Setup

Normal reload: 124 seconds

Warm reload: 21 seconds

Reduced downtime by 83%

1 minute, 3 seconds



| 0 | Owntime | Percent |
|-----------|---------|-------------|
| Reduction | | Improvement |
| 72xx G1 | 191 | 86% |
| 72xx 400 | 103 | 83% |

* Time is represented in seconds

Warm Reload and Warm Upgrade, 09/04

Warm Reload Details

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- Savings from reading and decompressing of image
- Additional memory consumption to store a compressed copy of initialized variables in read-only section – typically 1-2 MB
- Useful in case of software design error:
 - Software-induced crash
 - **Requires restart to repair**
- Hardware failure will force the 'cold' reboot
- If the router reboots for the same reason within 5 minutes it will 'cold' reboot

Router(config)# warm-reboot count uptime

(Optional) count *number*—maximum number of warm reboots allowed between any intervening cold reboot. Valid values range from 1 to 50. The default value is 5 times.

(Optional) uptime *number* - minimum number of minutes that must elapse between initial system configuration and an exception before a warm reboot is attempted. If the system crashes before the specified time elapses, a warm reboot is not attempted. The default value is 5 minutes.

Warm Upgrade

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- Builds on Warm Reload to reduce downtime for planned upgrades and downgrades
- Enables router to read and decompress the new Cisco IOS Software image and then to transfer control to it, while packet forwarding is continued
- Can be used in conjunction with Warm Reload
- If upgrade fails, the current instance of Cisco IOS Software will continue to run, unless the image is partially or fully erased
- Requires router to have sufficient free memory to read and decompress the new image, while the current instance of Cisco IOS Software is running

Warm Upgrade process



 Normal Reloading without Cisco IOS Warm Upgrade

Router loses packet forwarding for about 3.5 minutes

• With Cisco IOS Warm Upgrade

Router loses packet forwarding for about 30 seconds

Router# reload warm file *disk2:c7200-js-mz.122-18.S3*

Warm Reload and Warm Upgrade, 09/04

Warm Upgrade Reduces Service Impact

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- **Before & After**
- Reduction in duration of packet loss
- Downtime reduced
 by at least
 2 minutes, 27 seconds
- Less Service Impact



| | Without Warm Upgrade | With Warm Upgrade |
|--------------------------|----------------------|-------------------|
| Reload Start | 0:00 | 0:00 |
| Packet Loss Seen | 0:00 | 0:27 |
| Reload Complete | 2:50 | 1:00 |
| OSPF Adjacency Restored | 3:20 | 1:30 |
| Traffic Flow Restored to | 3:35 | 1:35 |
| All 500 Destinations | | |

Warm Reload and Warm Upgrade, 09/04



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Cisco IOS Warm Reload and Warm Upgrade

www.cisco.com/go/availability

Cisco IOS Software Release 12.3(11)T

www.cisco.com/go/release123t/

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