



END-OF-LIFE NOTICE, NO. 1745

END-OF-LIFE ANNOUNCEMENT FOR THE CISCO SC3640 SYSTEM CONTROLLER

OVERVIEW

Cisco Systems® announces the End of Life (EoL) of the Cisco® SC3640 System Controller. The last day to order, also known as the End-of-Sale (EoS) date, for the Cisco SC3640 System Controller is December 31, 2001. The Last Date of Support for the Cisco SC3640 System Controller will be December 31, 2002. The Cisco SC3640 System Controller is only used with the Cisco Access Manager, which has also reached EoL.

END OF LIFE MILESTONES, DEFINITIONS, AND CALENDAR

End of Life (EoL) refers to all activities revolving around the discontinuation of a product. Table 1 defines terms and timing of EoL milestones announced in this Product Bulletin.

Table 1. Cisco SC3640 System Controller End of Life Milestones

Milestone	Definition	Timing
End-of-Sale	Date when the EoL products are no longer orderable or visible on Cisco price lists. Service contracts are renewed until the “end of contract renewal” milestone. Products are supported until the “end of support” milestone.	December 31, 2001
End of SW Maintenance Support	Date when Development Engineering no longer provides bug fixes to software.	Final release is Cisco IOS® Software Release 11.3(11)AA2
Last Date of Support	Date when the Cisco Technical Assistance Center (TAC) no longer supports the product.	December 31, 2002

END OF LIFE PRODUCTS AND THEIR UPGRADE OPTIONS

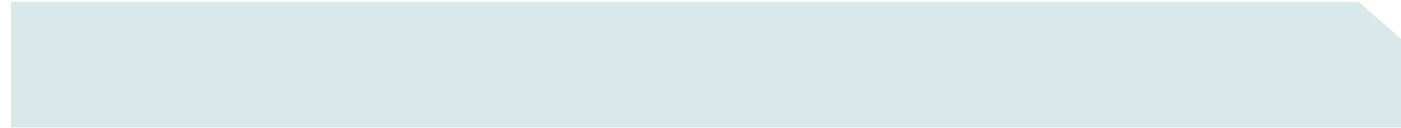
This section presents upgrade options for the EoL products and outlines the benefits of upgrading.

CISCO SC3640 SYSTEM CONTROLLER

The recommended replacement for the Cisco SC3640 System Controller (and Cisco Access Manager) is Cisco Universal Gateway Manager (UGM) 2.0 (Table 2).

Table 2. Replacement Products

EoL Product	Upgrade Scenario	Trade-in Part Number	Trade to Part Number
Cisco SC3640 System Controller	Cisco Universal Gateway Manager (UGM) 2.0	SC3640	UGM-2.0 UGM-MGMT-LIC-250 UGM-MGMT-LIC-1K UGM-MGMT-LIC-5K UGM-MGMT-LIC-50K
Cisco Access Manager	Cisco Universal Gateway Manager (UGM) 2.0	CAM-4.0-SOL-5K CAM-4.0-SOL-10K CAM-4.0-SOL-15K CAM-4.0-SOL-50K CAM-4.0-SOL-EXT	UGM-2.0 UGM-MGMT-LIC-250 UGM-MGMT-LIC-1K UGM-MGMT-LIC-5K UGM-MGMT-LIC-50K



Cisco UGM is an element manager that provides support for the Cisco AS5000 family of universal gateways. Built upon the Cisco Element Management Framework, Cisco UGM enables operators to effectively configure, manage, and maintain universal gateways used in Cisco Any Service, Any Port (ASAP) applications. Each Cisco UGM system is capable of supporting more than 50,000 ports.

Cisco UGM 2.0 now supports the Cisco AS5300 Series in addition to the Cisco AS5800 Series and all Cisco universal gateways, which have been supported since Cisco UGM 1.0.

CISCO TECHNOLOGY MIGRATION PLAN

Using the Cisco Technology Migration Plan, customers can trade in products and receive credit toward the purchase of new Cisco equipment. The program allows customers to submit a trade-in order to upgrade their existing equipment. For more information on Cisco TMP, refer to: <http://www.cisco.com/go/tradein>

Note: All users are required to have their Cisco.com user ID to use Cisco TMP.

EoL Q&A

Q. Does the Cisco Universal Gateway Manager replace the Cisco SC3640 System Controller?

A. The Cisco SC3640 is not needed with Cisco UGM. Unlike Cisco Access Manager, Cisco UGM doesn't require the Cisco SC3640 for management.

Q. Can I reuse the Cisco SC3640?

A. Because the Cisco SC3640 is a Cisco IOS® Software device, you may choose to redeploy it as a Cisco 3600 Series Router by loading a standard Cisco IOS Software image.

ADDITIONAL INFORMATION

For more information, please contact your local Cisco account manager.

DISCLAIMERS

- All products are subject to availability.
- All prices, program credits, and their effective periods are subject to change without notice.
- Cisco reserves the right to add, change, or discontinue any product, and any credit, from its price list, respectively.

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VS/LW8343 04/05

