

#### **PRODUCT BULLETIN NO. 2685**

# END-OF-SALE AND END-OF-LIFE ANNOUNCEMENT FOR THE CISCO GSS 4490 GLOBAL SITE SELECTOR

Cisco Systems® announces the end-of-sale and end-of-life dates of the Cisco® GSS 4490 Global Site Selector. The last day to order the Cisco GSS 4490 is June 30, 2005. Customers will continue to receive support from the Cisco Technical Assistance Center (TAC) until June 30, 2010. Table 1 describes the end-of-life milestones, definitions, and dates for the Cisco GSS 4490. This end of life announcement also applies to GSS version 1.1 software.

Customers are encouraged to migrate to the Cisco GSS 4491 Global Site Selector. Information about this product is available at: <a href="http://www.cisco.com/en/US/products/hw/contnetw/ps4162/products">http://www.cisco.com/en/US/products/hw/contnetw/ps4162/products</a> data sheets list.html

Customers also are encouraged to upgrade to GSS version 1.2 software, which replaces version 1.1, and is available from the Cisco Software Center at: <a href="http://www.cisco.com/kobayashi/sw-center/sw-content.shtml">http://www.cisco.com/kobayashi/sw-center/sw-content.shtml</a>

Table 2 lists the product part numbers affected by this announcement. Table 3 provides relevant information for migrating from the Cisco GSS 4490 to the Cisco GSS 4491.

Table 1. End-of-Life Milestones and Dates for the Cisco GSS 4490

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	December 30, 2004
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 30, 2005
Last Shipment Date	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers.  Actual ship date is dependent on lead time.	September 30, 2005
End of Software Maintenance Releases Date	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	June 30, 2006
End of Routine Failure Analysis Date	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	June 30, 2006
End of New Service Attachment Date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	June 30, 2006

Milestone	Definition	Date
End of Service Contract Renewal Date	The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support.	March 30, 2010
Last Date of Support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 30, 2010

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	
GSS-4490-K9	Cisco GSS 4490 Global Site Selector	
SF-GSS-V1.1-K9	Global site selector software version 1.1	

#### PRODUCT MIGRATION OPTIONS

The recommended replacement for the Cisco GSS 4490 is the Cisco GSS 4491 Global Site Selector. The GSS 4491 is a hardware refresh and can coexist with previously deployed Cisco GSS 4490s and 4480s.

The Cisco GSS 4491 delivers site selection services that are critical for any business resilience strategy to optimize multisite deployments involving globally distributed data centers. The Cisco GSS 4491 is a networking product that globally load balances distributed data centers. The Cisco GSS 4491 acts as the cornerstone of multisite disaster recovery plans in deployments of Cisco content switches. Customers deploying new Cisco content switches such as the Cisco CSS 11500 Content Services Switch and the Content Switching Module (CSM) for the Cisco Catalyst® 6500 Series switches or have already deployed switches such as the Cisco CSS 11000 and Cisco LocalDirectors can benefit from the new levels of traffic management and centralized command and control provided by the Cisco GSS 4491.

Table 3 outlines the software and hardware interdependencies.

Table 3. Cisco GSS Product Comparisons Interdependencies

	GSS 4480	GSS 4490	GSS 4491
GSS Version 1.0	Supported	Not Supported	Not Supported
GSS Version 1.1	Supported	Supported	Not Supported
GSS Version 1.2	Supported	Supported	Supported

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <a href="http://www.cisco.com/go/tradein/">http://www.cisco.com/go/tradein/</a>. The Cisco TMP application requires all users to have a Cisco.com user ID.

### FOR MORE INFORMATION

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod\_end\_of\_life.html

To subscribe to receive end-of-life and end-of-sale information, go to: <a href="http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice">http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice</a>



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