

End-of-Sale and End-of-Life Announcement for the Cisco GSS 4491 Global Site Selector

EOL4044—Amended

Cisco announces the end-of-sale and end-of life dates for the Cisco GSS 4491 Global Site Selector. The last day to order the affected product(s) is October 20, 2006. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Customers are encouraged to migrate to the Cisco GSS 4492R Global Site Selector. Table 2 provides relevant information for migrating to the replacement product.

Table 1. End-of-Life Milestones and Dates for the Cisco GSS 4491 Global Site Selector

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	April 21, 2006
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 20, 2006
Last Ship Date: HW, App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 18, 2007
End of SW Maintenance Releases Date: HW, App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	October 20, 2007
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	October 20, 2007
End of New Service Attachment Date: HW, App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 20, 2007
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	January 15, 2009
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	January 15, 2011
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 19, 2009
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 19, 2011

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Customers also are encouraged to upgrade to GSS version 1.3.2 software, which replaces versions 1.2 and 1.3.1. It is available from the Cisco Software Center at: <http://www.cisco.com/kobayashi/sw-center/sw-content.shtml>.

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
GSS-4491-K9	Global Site Selector	GSS-4492R-K9	Global Site Selector	--
SF-GSS-V1.2-K9	GSS version 1.2	SF-GSS-V3.0-K9	GSS version 3.0	--





Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters
Geo Systems International BV
Amsterdam, The Netherlands



 CCGL, CO-IN, CDSI, Cisco Live, Cisco HealthPresence, Cisco IronPort, the Cisco logs, Cisco Nurse Connect, Cisco Pulse, Cisco SensorVerse, Cisco StackPower, Cisco StadiumVision, Cisco TelePresence, Cisco Unified Computing System, Cisco Webex, JCHP, Flip Channels, Flo for Good, Flo Mind, Risperse (Design), Zip Ultra, Zip Video, Hip Video (Design), Instant OneCloud, and We came to the Human Networks are trademarks.
Changing the Way We Work™, iX™, Play and Learn, Cisco Capital Cisco Capital (Design), Cisco Flexmod (Slogan), Cisco Store, Fit Go Card, and One Million Acts of Green are service marks, and Access Registered
 Almond, Air puck, AsyncOS, Bringing the Meeting to You, Catalyst, CDA, GGR™, GCN™, GDP, GGNA, GGN™, GGS™, GGVS™ Glass, the Cisco Certified Internetwork Expert logo, Cisco OS, Cisco Unity, Cisco Nexus, Cisco Press,
Cisco Systems, Cisco Systems Capital, the Cisco Systems logo, Cisco Unity Collaboration Without Limitation Continuum, Endless InterSwitch, Event Center Building, Flow Me Browning, GainVantage, IXXN, IXE, iPhone,
IronPort, the IronPort logo, Laser Link, LightStorm, Linkeys, Mapping Place, MeetingPlace Online Sound, MGX, Networker, Networking Academy, PCNow, PX, PowerKEY, PowerPac's, PowerTV, PowerTV (Design), PowerVu,
Prisma, ProConnect, rDNA, BorderSense, SMARTnet, Spectrum Expert, StackWise, Wapix x, and the World Wide logo are registered trademarks of Cisco Systems, Inc. and/or its affiliates in the United States and certain other countries.