End-of-Sale and End-of-Life Announcement for the Cisco WAE-512 WAAS Software

EOL7321

Cisco announces the end-of-sale and end-of life dates for the Cisco WAE-512 WAAS Software. The last day to order the affected product(s) is May 23, 2011. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract even if this date exceeds the Last Date of Support shown in Table 1.

Table 1.   End-of-Life Milestones and Dates for the Cisco WAE-512 WAAS Software

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	November 22, 2010
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 23, 2011
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 21, 2011
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	May 22, 2012
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 22, 2012
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	August 18, 2013
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 31, 2014

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SF-WAAS-4.0-SA-K9	Cisco WAAS 4.0 SATA SW image (separate license required)	See the Product Migration Options section below for detailed information on replacing this product.		
SF-WAAS-4.0-SA-K9=	Cisco WAAS 4.0 SATA SW image (separate license required)	See the Product Migration Options section below for detailed information on replacing this product.		
SF-WAAS-4.1-SA-K9	Cisco WAAS 4.1 SATA SW image (separate license required)	See the Product Migration Options section below for detailed information on replacing this product.		

Product Migration Options

Cisco WAE-512 WAAS customers are encouraged to migrate to the Cisco WAVE-574. The Cisco Wide Area Virtualization Engine is part of the Cisco Wide Area Application Services (WAAS) platforms for WAN optimization and application acceleration. It offers high scalability, high availability, and support of the Cisco WAAS Virtual Blade. Information about this product can be found at:

http://www.cisco.com/en/US/prod/collateral/contnetw/ps5680/ps6474/data_sheet_c78-495801.html. Cisco WAE-512 ACNS customers are also encouraged to migrate to Cisco WAVE-574 by hosting the Cisco Application and Content Networking System on the Virtual Blade.

Table 3.   Product Comparisons

Feature	Cisco WAE-512	Cisco WAVE-574
Memory	Up to 2GB	Up to 6GB
Storage Memory	Up to 250GB	Up to 500GB
WAAS Virtual Blade	Not supported	Available as an option

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html.

Customers may be able to continue to purchase the Cisco WAE-512 WAAS Software through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco WAVE-574, visit http://www.cisco.com/en/US/prod/collateral/contnetw/ps5680/ps6474/data_sheet_c78-495801.html, or contact your local account representative.

To request information about the Cisco WAVE-574, send an e-mail to cs-waas@cisco.com.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html

To subscribe to receive end-of-life/end-of-sale information, go to:

http://www.cisco.com/cisco/support/notifications.html

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