



## Preface

---

The preface provides an overview of the *Cisco Wireless Control System Configuration Guide, Release 5.1*, references related publications, and explains how to obtain other documentation and technical assistance, if necessary. It contains these sections:

- [Audience, page xix](#)
- [Organization, page xx](#)
- [Conventions, page xxi](#)
- [Related Publications, page xxi](#)
- [Obtaining Documentation and Submitting a Service Request, page xxi](#)

## Audience

This guide describes the Cisco Wireless Control System (WCS). It is meant for networking professionals who use WCS to manage a Cisco Unified Wireless Network Solution. To use this guide, you should be familiar with the concepts and terminology associated with wireless LANs.

## Purpose

This guide provides the information you need to manage a Cisco Unified Wireless Network Solution using WCS.



**Note**

---

This document pertains specifically to WCS 5.1. Earlier versions of WCS software may look and operate somewhat differently.

---

# Organization

This guide contains the following chapters:

[Chapter 1, “Overview,”](#) describes the Cisco Unified Wireless Network Solution and the Cisco Wireless Control System (WCS).

[Chapter 2, “Getting Started,”](#) describes how to prepare WCS for operation.

[Chapter 3, “Configuring Security Solutions,”](#) describes security solutions for wireless LANs.

[Chapter 4, “Performing System Tasks,”](#) describes how to use WCS to add a controller and location appliance to the WCS database, update system software, enable long preambles for SpectraLink NetLink phones, and create an RF calibration model.

[Chapter 5, “Adding and Using Maps,”](#) describes how to add maps to the Cisco WCS database and use them to monitor your wireless LAN.

[Chapter 6, “Monitoring Wireless Devices,”](#) describes how to use WCS to monitor your wireless LANs.

[Chapter 7, “Managing WCS User Accounts,”](#) describes how to add, delete, and change the passwords of WCS user accounts. It also describes creating a guest user account on WCS and how to configure it for limited activity.

[Chapter 8, “Configuring Mobility Groups,”](#) provides an overview of mobility and mobility groups and describes how to configure them.

[Chapter 9, “Configuring Access Points,”](#) describes how to configure access points for specific tasks within the Cisco WCS database.

[Chapter 10, “Configuring Controllers and Switches,”](#) describes how to configure controllers and switches in the Cisco WCS database.

[Chapter 11, “Using Templates,”](#) describes how to set parameters for multiple devices without having to re-enter the common information.

[Chapter 12, “Performing Maintenance Operations,”](#) describes how to check the status of, stop, uninstall, and upgrade WCS. It also provides instructions for backing up and restoring the WCS database.

[Chapter 13, “Configuring Hybrid REAP,”](#) describes hybrid REAP and explains how to configure this feature on controllers and access points.

[Chapter 14, “Alarms and Events,”](#) defines alarms and events and what constitutes each.

[Chapter 15, “Running Reports,”](#) describes the various reports that can be generated to run on an immediate and scheduled basis for use with diagnosing system and network health.

[Chapter 16, “Administrative Tasks,”](#) describes certain administrative tasks you can perform with WCS.

[Chapter 17, “Virtual Domains,”](#) describes how virtual domains are established so users can only view the devices and maps for which they are responsible. It describes various virtual domain tasks.

[Chapter 18, “Google Earth Maps,”](#) describes how to create an outdoor location, import a file, view Google Earth maps, and specify Google Earth settings.

[Appendix A, “Troubleshooting and Best Practices,”](#) provides some troubleshooting and best practices tips for a few of the more complicated features.

[Appendix B, “WCS and End User Licenses,”](#) provides the end user license and warranty that apply to WCS.

[Appendix C, “Conversion of a WLSE Autonomous Deployment to a WCS Controller Deployment,”](#) describes how to convert a Cisco Wireless LAN Solution Engine (WLSE) network management appliance to a Cisco Wireless Control System (WCS) network management station.

# Conventions

This publication uses the following conventions to convey instructions and information:

- Commands and keywords are in **boldface** text.
- Variables are in *italicized* text.

**Note**

Means *reader take note*. Notes contain helpful suggestions or references to material not contained in this manual.

**Caution**

Means *reader be careful*. In this situation, you might do something that could result in equipment damage or loss of data.

## Related Publications

For more information about WCS and related products, refer to the following documents:

- *Wireless Control System Online Help*
- *Release Notes for Cisco Wireless Control System 5.1 for Windows or Linux*
- *Cisco Location Application Configuration Guide*
- *Release Notes for Cisco Location Appliance Software*

Click this link to browse to the Cisco Support and Documentation page:

<http://www.cisco.com/cisco/web/support/index.html>

## Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What's New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS version 2.0.

