



Preface

Cisco Virtual Experience Client (VXC) Manager software is the premier enterprise solution for managing network intelligent devices simply, remotely, and securely. It enables IT professionals to easily organize, upgrade, control, and support thousands of Cisco VXC devices including Cisco VXC 6000 Series devices and Cisco VXC 2000 Series devices.



Note

Cisco VXC 6215 clients run a Cisco-enhanced version of SUSE Linux firmware. Cisco VXC 2111/2211 PCoIP clients run PCoIP Zero Client firmware (also known as ThreadX firmware). Cisco VXC 2112/2212 ICA clients run WTOS firmware.

Cisco VXC Manager software uses industry standard communication protocols and a component-based architecture to efficiently manage your network devices. Its intuitive, simple, and powerful user interface is built to operate as a standard snap-in to the Microsoft Management Console (MMC). From one simple-to-use console, Cisco VXC Manager allows you to manage all of your network devices easily and quickly.

Audience

This guide is intended for administrators of the Cisco VXC Manager system. It provides information and detailed system configurations to help you design and manage a Cisco VXC Manager environment.

This guide is intended for experienced network administrators and Information Technology professionals who have installed and configured Windows operating systems and applications.

Organization

This manual is organized as described in the following table.

Chapter	Description
Preface	Describes the manual.
Chapter 1, “Getting Started”	Describes Cisco VXC Manager basics.
Chapter 2, “Device Manager”	Describes the Device Manager options and functions.
Chapter 3, “Package Manager”	Describes the Package Manager options and functions.

Chapter	Description
Chapter 5, “Update Manager”	Describes the Update Manager options and functions.
Chapter 6, “Report Manager”	Describes the Report Manager options and functions.
Chapter 7, “Configuration Manager”	Describes the Configuration Manager options and functions.
Appendix A, “Working with Groups and Views”	Describes how to work with groups and views within Cisco VXC Manager.
Appendix B, “About Cisco VXC Manager Security”	Describes security features.
Appendix C, “Upgrading Cisco VXC Manager Agents”	Describes upgrade procedures for the Cisco VXC Manager Agents (HAgent).
Appendix D, “Device Discovery, Device Imaging, and Mass Imaging Tool”	Describes the Mass Imaging Tool.
Appendix E, “Troubleshooting”	Describes troubleshooting procedures.
Appendix F, “Licensing and Sales Keys”	Describes licensing procedures for third-party clients.
Appendix G, “Additional Package Manager Procedures”	Describes additional package manager procedures for third-party clients.
Appendix H, “Cisco VXC Manager ScriptBuilder Tool and Scripting Language”	Describes the ScriptBuilder tool for third-party clients.
Appendix I, “Autogenic Imaging”	Describes Autogenic Imaging for third-party clients.

Related Documentation

For more information, see the documents available at the following URLs:

Cisco Virtualization Experience Client 2000 Series

http://www.cisco.com/en/US/products/ps11499/tsd_products_support_series_home.html

Cisco Virtualization Experience Client 6000 Series

http://www.cisco.com/en/US/products/ps11976/tsd_products_support_series_home.html

Cisco Virtualization Experience Client Manager

http://www.cisco.com/en/US/products/ps11582/tsd_products_support_series_home.html

Obtaining Documentation, Obtaining Support, and Security Guidelines

For information on obtaining documentation, obtaining support, providing documentation feedback, security guidelines, and also recommended aliases and general Cisco documents, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What's New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS Version 2.0.

Document Conventions

This document uses the following conventions:



Note

Means *reader take note*. Notes contain helpful suggestions or references to material not covered in the publication.



Caution

Means *reader be careful*. In this situation, you might do something that could result in equipment damage or loss of data.

Warnings use the following convention:



Warning

IMPORTANT SAFETY INSTRUCTIONS

This warning symbol means danger. You are in a situation that could cause bodily injury. Before you work on any equipment, be aware of the hazards involved with electrical circuitry and be familiar with standard practices for preventing accidents. Use the statement number provided at the end of each warning to locate its translation in the translated safety warnings that accompanied this device. Statement 1071

SAVE THESE INSTRUCTIONS

