



Last Updated: January 12, 2009

[idletimeout \(ccn trigger http\)–IVR Only](#)

[idletimeout \(ccn trigger jtapi\)](#)

[idletimeout \(ccn trigger sip\)](#)

[imap \(aaa accounting event\)](#)

[ip domain-name](#)

[ip name-server](#)

idletimeout (ccn trigger http)—IVR Only

To specify the number of milliseconds to wait before dropping the HTTP request for a Cisco Unity Express IVR HTTP trigger event, use the **idletimeout** command in Cisco Unity Express IVR HTTP trigger configuration mode. Use the **no** form of this command to delete the timeout value.

idletimeout *milliseconds*

no idletimeout *milliseconds*

Syntax Description	<i>milliseconds</i>	Number of milliseconds to wait before dropping the HTTP request for an Cisco Unity Express IVR HTTP trigger event.
---------------------------	---------------------	--

Command Default	The default time to wait before dropping an HTTP request is 10,000 milliseconds.
------------------------	--

Command Modes	Cisco Unity Express IVR HTTP trigger configuration
----------------------	--

Command History	Cisco Unity Express Version	Modification
	3.0	This command was introduced.

Usage Guidelines	After successfully completing the ccn trigger http command, use the idletimeout command to configure the idle timeout value (in milliseconds) for the trigger. The idle timeout value is the time that the subsystem waits before dropping the HTTP request. Use the default form of this command to set the idle timeout value to 10000.
-------------------------	--

Examples	The following example sets the Cisco Unity Express IVR HTTP trigger idle timeout to 15,000 milliseconds (or 15 seconds):
-----------------	--

```
se-10-0-0-0# config t
se-10-0-0-0(config)# ccn trigger http urlname myhttpapp
Adding new trigger
se-10-0-0-0(config-trigger)# idletimeout 15000
se-10-0-0-0(config-trigger)# end
se-10-0-0-0(config)# exit
```

Related Commands	Command	Description
	show ccn trigger http—IVR Only	Displays the trigger and application settings. Use the show ccn trigger http command option to display the Cisco Unity Express IVR HTTP-based trigger settings.

idletimeout (ccn trigger jtapi)

To specify the number of milliseconds to wait for a caller's response before the call is disconnected, use the **idletimeout** command in Cisco Unity Express CCN configuration trigger mode. Use the **no** form of this command to delete the timeout value.

idletimeout *milliseconds*

no idletimeout *milliseconds*

Syntax Description	<i>milliseconds</i>	The number of milliseconds to wait for a caller's response before the call is disconnected. The default is 10,000 milliseconds.
---------------------------	---------------------	---

Defaults	10,000 milliseconds
-----------------	---------------------

Command Modes	CCN configuration trigger
----------------------	---------------------------

Command History	Cisco Unity Express Version	Modification
	1.0	This command was introduced on the Cisco Unity Express network module and in Cisco Unified Communications Manager Express 3.0.
	1.1	This command was implemented on the advanced integration module (AIM) and in Cisco Unified Communications Manager 3.3(3).
	1.1.2	This command was implemented on the Cisco 2800 series and Cisco 3800 series routers.

Examples	The following example sets the idle timeout to 15,000 milliseconds (15 seconds).
-----------------	--

```
se-10-0-0-0# config t
se-10-0-0-0(config)# ccn trigger jtapi phonenumber 1234
se-10-0-0-0(config-trigger)# idletimeout 15000
se-10-0-0-0(config-trigger)# end
se-10-0-0-0(config)#
```

Related Commands	Command	Description
	ccn trigger jtapi phonenumber	Enters trigger configuration mode.
	show ccn trigger all	Displays the CCN trigger details.

idletimeout (ccn trigger sip)

To specify the number of milliseconds to wait for a caller's response before the call is disconnected, use the **idletimeout** command in Cisco Unity Express CCN configuration trigger mode. Use the **no** form of this command to delete the timeout value.

idletimeout *milliseconds*

no idletimeout *milliseconds*

Syntax Description	<i>milliseconds</i>	The number of milliseconds to wait for a caller's response before the call is disconnected. The default value is 10,000 milliseconds.
---------------------------	---------------------	---

Defaults	10,000 milliseconds
-----------------	---------------------

Command Modes	CCN configuration trigger
----------------------	---------------------------

Command History	Cisco Unity Express Version	Modification
	1.0	This command was introduced on the Cisco Unity Express network module and in Cisco Unified Communications Manager Express 3.0.
	1.1	This command was implemented on the advanced integration module (AIM) and in Cisco Unified Communications Manager 3.3(3).
	1.1.2	This command was implemented on the Cisco 2800 series and Cisco 3800 series routers.

Examples The following example sets the idle timeout to 15,000 milliseconds (15 seconds).

```
se-10-0-0-0# config t
se-10-0-0-0(config)# ccn trigger sip phonenumber 1234
se-10-0-0-0(config-trigger)# idletimeout 15000
se-10-0-0-0(config-trigger)# end
se-10-0-0-0(config)#
```

Related Commands	Command	Description
	ccn trigger sip phonenumber	Enters trigger configuration mode.
	show ccn trigger all	Displays the CCN trigger details.

imap (aaa accounting event)

To enable or disable the logging of events for the IMAP system, use the **imap** command in Cisco Unity Express AAA accounting event configuration mode. Use the **no** form of this command to disable the logging for IMAP. Use the **default** form of this command to restore the default setting (the logging for IMAP is disabled).

imap

no imap

default imap

Syntax Description This command has no arguments or keywords.

Defaults The logging IMAP events is disabled.

Command Modes Cisco Unity Express AAA accounting event configuration (aaa-accounting-event)

Command History	Cisco Unity Express Version	Modification
	7.0	This command was introduced.

Usage Guidelines This command enables the logging of all IMAP events, including:

- Logins
- Failed logins
- Logouts
- EXEC mode commands
- Configuration mode commands

Examples The following example disables the logging of IMAP events:

```
se-10-0-0-0# config t
se-10-0-0-0(config)# aaa accounting event
se-10-0-0-0(aaa-accounting-event)# no imap
```

Related Commands	Command	Description
	aaa accounting enable	Enables the recording of AAA accounting events.

Command	Description
aaa accounting event	Enters AAA accounting submode and configures event filtering for accounting packets.
show aaa accounting event	Shows the AAA accounting events that are designated to be logged.

ip domain-name

To configure the domain name server (DNS) domain name, use the **ip domain-name** command in Cisco Unity Express configuration mode. To delete the domain name, use the **no** form of this command.

ip domain-name *dns-server-domain-name*

no ip domain-name

Syntax Description

dns-server-domain-name Domain name for the DNS server.

Defaults

No domain name is configured.

Command Modes

Cisco Unity Express configuration

Command History

Cisco Unity Express Version	Modification
1.0	This command was introduced on the Cisco Unity Express network module and in Cisco Unified Communications Manager Express 3.0.
1.1	This command was implemented on the advanced integration module (AIM) and in Cisco Unified Communications Manager 3.3(3).
1.1.2	This command was implemented on the Cisco 2800 series and Cisco 3800 series routers.

Usage Guidelines

Use this command with the **ip name-server** command to configure the DNS server.

Examples

The following example changes the domain name to mycompany.com:

```
se-10-0-0-0# config t
se-10-0-0-0(config)# ip domain-name mycompany.com
se-10-0-0-0(config)# ip name-server 10.0.61.1
```

Related Commands

Command	Description
hostname	Specifies the server that stores the Cisco Unity Express applications.
ip name-server	Specifies the DNS server name.
ntp server	Specifies the NTP clocking server.
show hosts	Displays all configured hosts.
show ip route	Displays IP route destinations, gates, and masks.

ip name-server

To configure the IP address of the domain name server (DNS), use the **ip name-server** command in Cisco Unity Express configuration mode. To delete the name server, use the **no** form of this command.

ip name-server *ip-address* [*ip-address*] [*ip-address*] [*ip-address*]

no ip name-server *ip-address*

Syntax Description

<i>ip-address</i>	IP address of the DNS server.
-------------------	-------------------------------

Defaults

No name server is configured.

Command Modes

Cisco Unity Express configuration

Command History

Cisco Unity Express Version	Modification
1.0	This command was introduced on the Cisco Unity Express network module and in Cisco Unified Communications Manager Express 3.0.
1.1	This command was implemented on the advanced integration module (AIM) and in Cisco Unified Communications Manager 3.3(3).
1.1.2	This command was implemented on the Cisco 2800 series and Cisco 3800 series routers.

Usage Guidelines

Up to four DNS servers may be configured. Use this command with the **ip domain-name** command to configure the DNS server.

Examples

The following example changes the IP name server to 10.3.61.16:

```
se-10-0-0-0# config t
se-10-0-0-0(config)# ip name-server 10.3.61.16
se-10-0-0-0(config)# ip domain-name mycompany.com
```

Related Commands

Command	Description
hostname	Specifies the server that stores the Cisco Unity Express applications.
ip domain-name	Specifies the DNS domain name.
ntp server	Specifies the NTP clocking server.
show hosts	Displays all configured hosts.
show ip route	Displays IP route destinations, gates, and masks.