



Preface

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Design Guide Use and Audience

The *Design Guide for Cisco Unity Virtualization* provides requirements, recommendations, policies, and performance metrics to aid in deploying a Cisco Unity system on VMware ESX. In many ways, deploying Cisco Unity on VMware ESX is identical to deploying on a physical server; however, this guide notes the differences for deploying in a virtualized environment.

The *Design Guide* is intended for anyone responsible for the design or configuration of a Cisco Unity system on VMware ESX. Successful deployments require cooperation between the groups responsible for the Cisco Unity system, VMware ESX software, server hardware, data networking, and storage. Organizations with strong internal cooperation among these groups and significant experience virtualizing applications using VMware ESX are the best candidates for Cisco Unity virtualization.

The *Design Guide* is to be used in conjunction with the related Cisco Unity documentation on Cisco.com. (See the next section, “[Cisco Unity Documentation](#).”)

Cisco Unity Documentation

Cisco Unity documentation is available on Cisco.com at http://www.cisco.com/en/US/products/sw/voicesw/ps2237/tsd_products_support_series_home.html.

For descriptions and URLs of Cisco Unity documentation, see the *Documentation Guide for Cisco Unity* at http://www.cisco.com/en/US/products/sw/voicesw/ps2237/products_documentation_roadmaps_list.html.

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

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Cisco Product Security Overview

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Further information regarding U.S. export regulations may be found at http://www.access.gpo.gov/bis/ear/ear_data.html.