



Viewing and Provisioning Sites

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Before You Begin

- You must have imported at least one [site](#). See [Viewing the Cisco Unified SRST References](#).

Restrictions

- (For provisioning only) The site that you want to provision must have either Cisco Unified SRSV or E-SRST provisioning enabled. The system displays a green check mark next to the name of sites for which provisioning is enabled.
 - If E-SRST provisioning is enabled for the site, the site must have a branch call agent device running CUCME-as-SRST associated with it.
 - If Cisco Unified SRSV provisioning is enabled for the site, the site must have a SRSV-CUE device associated with it.



Note If provisioning is not enabled on a site, the site will not be provisioned.

Procedure

Step 1 Select **Configure > Sites**.

The system displays the Sites page listing all the sites that have been added to your Cisco UMG system. For each site, the following information is listed:

Parameter	Description
Site	Name of the site.
Provisioning	Displays a green check mark if provisioning is enabled.
Central Voicemail Server	Name of the corresponding central voicemail server .
Branch Voicemail Server	Name of the SRSV-CUE device to which this site is assigned (if any). If it is not assigned, lists <unassigned>.
Branch Call Agent	Name of the branch call agent associated with this site.

- Step 2** To see a different number of sites on each page, on the top right, choose another number from the drop-down box and click **Go**. You can choose to see 10, 25, 50, 100, 500, or all sites.
- Step 3** To move to another page, use the left and right arrow buttons on the bottom right, or enter another page number and press **Enter**.
- Step 4** To filter the list of sites, do the following:
- Select a filter from the Filter drop-down list.
 - Select a condition from the Match if drop-down list.
 - Enter a keyword.
 - Click **Go**.
 - To clear the values, click **Clear Filter** and click **Go**.
- Step 5** To provision a site, do the following:
- Check the check box next to the name of the site that you want to provision.
 - Click **Provision Selected Sites**. The system displays a warning message stating that the Cisco UMG system will immediately contact the Cisco Unified Communications Manager and Cisco Unity Connection systems and download all the information about the selected sites.
 - Click **OK** to continue.
-  **Note** For more information about provisioning, including the difference between automatic (scheduled) and manual provisioning, see [About Provisioning Branch Site Devices](#).
- To view the status of the provisioning, click **Monitor > Provisioning Status**. See [Monitoring the Provisioning Status of a Branch Device](#).
- Step 6** To see more information about a specific site or to edit the information about a site, click the underlined name of the site. See [Changing the Information for a Single Cisco Unified SRST Site](#).
- Step 7** To edit more than one site at a time, click **Bulk Edit Selected Sites**. See [Changing the Information for Multiple Cisco Unified SRST Sites at Once](#).
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About Provisioning Branch Site Devices

The Cisco UMG provisions the following device types in each branch:

- Branch call agent
- SRSV-CUE voicemail device

There are two ways you can provision a branch device: automatically according to a schedule or manually.

Typically, provisioning takes place based on the Cisco Unified Communications Manager provisioning schedule. The schedule defines a recurrence frequency that dictates how often the Cisco UMG will synchronize voicemail subscriber accounts between the central office and the branch.

About Scheduled Provisioning

The Cisco UMG device automatically initiates the provisioning based on the schedule configured. Provisioning scheduled times are relative to the time zone of the Cisco Unified Communications Manager. This enables you to accurately select the time of day when the Cisco Unified Communications Manager call load is the lowest. The Cisco UMG automatically adjusts the provisioning start and end times based on the time difference between the Cisco UMG and the configured call agent time zone.

For example, if the Cisco UMG is in the U.S. EST time zone and the Cisco Unified Communications Manager is in the U.S. PST time zone, if the provisioning schedule is configured to run at 1:00 a.m. daily, the Cisco UMG will wait until 4:00 a.m. EST to provision sites.

See [Table 4](#) for more information about the provisioning schedule.

Manually Provisioning a Site

You can manually provision sites from the **Configure > Sites** page. During the provisioning cycle, the system contacts the Cisco Unified Communications Manager, Cisco Unity Connection, and SRSV-CUE devices. We recommend that you perform this procedure when the central systems are not busy.

