



Monitoring the Voicemail Upload

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You can view the realtime status of a voicemail upload after a WAN outage. Depending upon the duration of the WAN outage, the number of [sites](#) affected, and the volume of voicemail messages received at the branch offices during the outage, it can take several minutes for each [site](#) to upload all the voicemail messages to the central office Cisco Unity Connection system.

Procedure

- Step 1
- Select **Monitor > Voicemail Upload Status** to see the upload status for each site.
The system displays the Voicemail Upload Status page.
If the system is not currently uploading voicemail from any sites, the system displays an informational message stating this. Otherwise, the system displays the following information:

Parameter	Description
Branch Voicemail Server	Name of the branch voicemail server .
Site	Name of the site . Note The system does not display this field if this is a secondary Cisco UMG.
Progress	The system supports parallel uploading from multiple sites, so the page shows a progress bar indication of the percentage complete for each site.
Total	Total number of messages that must be uploaded to Cisco Unity Connection for the site.
Remaining	Number of remaining messages that have not yet been uploaded to Cisco Unity Connection.
State	The state of the upload. If this value is “Active,” the system is uploading voicemails.

- Step 2
- To see the results of past voicemail uploads, see the SRSV Activity History report at [Viewing the SRSV Activity History Report](#).

