



Logging In to the Cisco UMG Graphical User Interface (GUI)

Last updated: August 5, 2011

Restrictions

The Cisco UMG GUI only supports the following web browsers:

- Internet Explorer Releases 6, 7, and 8
- Mozilla Firefox Release 3

Before You Begin

- Install the Cisco UMG software. See the [Installation and Upgrade Guide for Cisco Unified Messaging Gateway Release 8.6](#) for information.
- Gather the administrator username and password that you entered during the installation.

Procedure

- Step 1** Open a web browser.
- Step 2** Enter the IP address of the Cisco UMG system.
The system displays the log-in screen.
- Step 3** Enter the administrator name.
- Step 4** Enter the administrator password.
- Step 5** Click **Log In**.
The system displays the Cisco UMG dashboard within the Cisco UMG GUI.
-

About the Cisco UMG Dashboard

You should periodically monitor the status of the system to ensure that the deployment remains ready for failover events. You can monitor the system from the Cisco UMG dashboard.

The Cisco UMG dashboard provides an at-a-glance view of the state of the system. The dashboard contains a summary of items that would typically require the attention of the administrator, such as error and warning messages. When the system is functioning normally, with no alerts or activity, the dashboard shows minimal information.

You can return to the dashboard from anywhere in the system by clicking **Dashboard** on the top right. The dashboard is comprised of three areas:

- **Provisioning Status:** Displays a summary of the results of the most recent provisioning cycle. If all sites have been successfully provisioned, a single success message is displayed. If any sites are disabled, have failed provisioning, or have never been provisioned, the provisioning status panes displays a site count for each provisioning outcome respectively. For provisioning failures, the system generates a system alert message for each site that indicates the reason for the failure. To review site specific results by status, click the corresponding report link.
- **Activity Log:** Displays a summary of recent [site activity](#). Each voicemail upload process is counted on the dashboard, and recorded in the SRSV Activity History report, which is described in [Viewing the SRSV Activity History Report](#). To clear the activity log, click **Clear Activity Log**. This also clears the information from the SRSV Activity History report.
- **System Alerts:** Displays the number of critical, warning, error, and informational alert messages that require attention. To review system alert details by level, click the corresponding link. See [System Alerts](#) for more description of the alerts.