



Verifying Site and Provisioning Status on the Cisco UMG

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You can verify site and provisioning status on the Cisco UMG using either the CLI or the GUI. For more information about the CLI commands, see the [Cisco Unified Messaging Gateway Command Reference](#). For more information about using the Cisco UMG GUI, see the online help and [Configuring Cisco Unified Messaging Gateway 8.5 Using the GUI: SRSV and E-SRST](#).

Verifying E-SRST and SRSV Site Information

The following sections describe how to verify specific information about E-SRST and SRSV sites:

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Verifying E-SRST and SRSV License Information

To verify E-SRST and SRSV license information, choose one of the following:

- Using the CLI, enter the **show license status application [esrst | srsv]** command.
- Using the GUI, select **Administration > Licenses**.

Verifying Site Information

To display a list of E-SRST and SRSV sites, or to see the details of a specific site:

- Using the CLI, enter the **show srsx site [sitename]** command.
- Using the GUI, select **Configure > Sites**.

Verifying Site Template Information

To display the site templates used when provisioning SRST devices for E-SRST, or SRSV-CUE devices for SRSV:

- Using the CLI, enter the **show srsx site-template** *[name]* command.
- Using the GUI, select **Configure > Site Templates**.

Verifying Central Call Agent Information

To display a list of central CUCM call agents:

- Using the CLI, enter the **show srsx central-call-agent** *[hostname [srst-references]]* command.
- Using the GUI, select **Configure > Central Call Agents**.

Verifying Branch Call Agent Information

To display a list of all the branch CUCME-as-SRST sites that have been learned from the central CUCM, or to see details of a specific site:

- Using the CLI, enter the **show srsx branch-call-agent** *[name]* command.
- Using the GUI, select **Monitor > Learned CUCME Routers**.

Verifying Branch Voicemail Server Information

To view a list of branch voicemail servers for SRSV:

- Using the CLI, enter the **show srsx branch-voicemail-server** *[unassigned | hostname]* command.
- Using the GUI, select **Configure > Branch Voicemail Servers**.

Verifying the Site Provisioning History

To display the provisioning history for all E-SRST and SRSV sites:

- Using the CLI, enter the **show srsx provisioning history** command.
- Using the GUI, select **Sites > Provisioning History**.

In both the CLI and GUI display, check the Ephones Controlled column to display how many phones were configured on the site.