



Documentation Guide for Cisco UMG Release 8.0 and Cisco Unified SRSV Release 8.0

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About This Document

This document describes the components of the Cisco Unified Messaging Gateway (Cisco UMG) Release 8.0 and Cisco Unified Survivable Remote Site Voicemail (Cisco Unified SRSV) Release 8.0 documentation set. This includes documentation for the following components:

- Cisco UMG
- Cisco SRSV
- SRSV-CUE
- SRSV-UMG



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General Information

General Information

Release Notes

Release Notes for Cisco Unified Messaging Gateway Release 8.0

Contains system requirements, licensing information, open and resolved caveats, and documentation references.

This document is available at:

http://www.cisco.com/en/US/docs/voice_ip_comm/umg/rel8_0/release_notes/rn_umg_80.html

Release Notes for Cisco Unified SRSV-CUE Release 8.0

Contains system requirements, licensing information, open and resolved caveats, and documentation references.

This document is available at:

http://www.cisco.com/en/US/docs/voice_ip_comm/umg/rel8_0/release_notes/rn_srsv_cue_80.html

Reference Guides

Command References

Command Reference for Cisco Unified Messaging Gateway (Cisco UMG) Release 8.0

Provides tips for configuring Cisco Unified Messaging Gateway (Cisco UMG) Release 8.0 software using the command-line interface (CLI). Lists the available CLI commands and syntax.

This document is available at:

http://www.cisco.com/en/US/docs/voice_ip_comm/umg/rel8_0/command_ref/command_ref.html

Install and Upgrade

Install and Upgrade Guides

Installation and Upgrade Guide for Cisco Unified Messaging Gateway (Cisco UMG) Release 8.0

Provides information about how to install Cisco UMG Release 8.0 as well as information about installing the licenses, the VPIM component, and the SRSV component.

This document is available at:

http://www.cisco.com/en/US/docs/voice_ip_comm/umg/rel8_0/install/umg_install.html

Installation and Administration Guide for Cisco Unified SRSV-CUE Release 8.0

Provides information about how to install the Cisco Unified SRSV-CUE component as well as information about installing the licenses. Also includes information about administering the SRSV-CUE component and its CLI commands.

This document is available at:

http://www.cisco.com/en/US/docs/voice_ip_comm/umg/rel8_0/srv_cue/srvvcue.html

Maintain and Operate

Maintain and Operate Guides

CLI Administrator Guide for Cisco Unified Messaging Gateway (Cisco UMG) Release 8.0

Describes how to use the Command-Line Interface (CLI) to set up, configure, operate, and maintain the Cisco UMG system.

This document is available at:

http://www.cisco.com/en/US/docs/voice_ip_comm/umg/rel8_0/cli_admin_guide/cli_admin_gd.html

GUI Administrator Guide for Cisco Unified Messaging Gateway (Cisco UMG) Release 8.0

This document is the same as the online help that can be found in the Graphical User Interface (GUI) for Cisco Unified SRSV-UMG. It contains information about how to use the GUI to set up, configure, operate, and maintain the Cisco UMG system.

This document is available at:

http://www.cisco.com/en/US/docs/voice_ip_comm/umg/rel8_0/gui_admin_ohl/gui_ohl.html

Troubleshooting

Troubleshooting information for Cisco Unified SRSV can be found on the Cisco DocWiki at

http://docwiki.cisco.com/wiki/Cisco_Unified_Survivable_Remote_Site_Voicemail--Troubleshooting

Information on the DocWiki can be updated by anyone with a Cisco.com user ID and password. In this way, the troubleshooting information is a collaboration between Cisco and its customers.

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■ Troubleshooting