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Last Updated: Cisco UMG

offline

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To enter offline administration mode, use the **offline** command in Cisco Unified Messaging Gateway (Cisco UMG) EXEC mode.

offline

Syntax Description This command has no arguments or keywords.

Command Default None

Command Modes Cisco UMG EXEC

Command History	Cisco UMG Version	Modification
	1.0	This command was introduced.

Usage Guidelines

Before you start a backup, we recommend that you save the current running configuration by using the **write** command first.

Backup and restore procedures require that you halt messaging activity before the procedures begin. The **offline** command terminates all message forwarding. Consider scheduling this procedure when call traffic is lightest.

The **offline** command does not start the backup or restore procedure. Use the **backup** and **restore** commands to initiate those procedures.

This command blocks any incoming messages. All outstanding messages are stored. They will be processed when the system goes online again.

Examples The following example illustrates the use of the **offline** command:

```
umg-1# enable
umg-1# offline
!!!WARNING!!!: If you are going offline to do a backup, it is recommended that you save
the current running configuration using the 'write' command, prior to going to the offline
state. Putting the system offline will terminate all end user sessions. Are you sure you
want to go offline[n]? : y
umg-1(offline)# continue
```

Related Commands	Command	Description
	backup category	Selects data to back up and initiates the backup process.
	continue	Exits offline mode and returns to Cisco UMG EXEC mode.
	restore id	Selects data to restore and initiates the restore process.
	shutdown	Gracefully shuts down Cisco UMG.