

Cisco White Paper

How to Configure Cisco's Core SIP Products



Introduction

The Session Initiation Protocol (SIP) is a signaling protocol used to negotiate, establish, and terminate multimedia sessions such as voice calls. It is a peer-to-peer technology, similar to H.323, where endpoints possess the capability to initiate and receive sessions without the assistance of a call-processing agent such as those used with the Media Gateway Control Protocol (MGCP) and Skinny Client Control Protocol (SCCP). SIP utilizes existing Internet protocols such as DNS, DHCP, TFTP, and Session Description Protocol (SDP), so it maps well to the World Wide Web (WWW) model. As such, SIP uses several different types of servers—including proxy, redirect, and registration servers—to route signaling information and locate endpoints.

This paper introduces the core components of a SIP network and explains how to configure them. The intent is to provide a quick reference to individuals who are just beginning to work with SIP and may need to set up a customer demonstration or add this equipment to their lab. The configurations provided should help users understand basic SIP functionality. This paper does not provide advanced configurations, extensive call-flow examples, and debugging output.

Definitions

The following definitions are taken from IETF draft, draft-ietf-sip-rfc2543bis-04.txt.

Call stateful: A proxy is call stateful if it retains state for a dialog from the initiating INVITE to the terminating BYE request. A call-stateful proxy is always transaction stateful, but the converse is not necessarily true.

Location service: Service that is used by a SIP redirect or proxy server to obtain information about a callee's possible locations. It contains a list of bindings of address-of-record keys to zero or more contact addresses. Bindings can be created and removed in many ways; this specification defines a REGISTER method that updates bindings.

Method: Primary function that a request is meant to invoke on a server. The method is carried in the request message itself. Examples are INVITE and BYE.



Proxy, proxy server: An intermediary entity that acts as both server and client for the purpose of making requests on behalf of other clients. A proxy server primarily handles routing, which means that its job is to ensure that a request is sent to another entity that is “closer” to the targeted user. Proxies are also useful for enforcing policy (for example, making sure that a user is allowed to make a call). A proxy interprets and, if necessary, rewrites specific parts of a request message before forwarding it.

Redirect server: A user-agent server that generates 3xx responses to requests that it receives, directing the client to contact an alternate set of URIs.

Registrar: A server that accepts REGISTER requests and places information in those requests into the location service for the domain that it handles.

Request: A SIP message that is sent from a client to a server, invoking a particular operation.

Response: A SIP message that is sent from a server to a client, indicating the status of a request sent from the client to the server.

Stateful proxy: A logical entity that maintains the client and server transaction-state machines defined by this specification during the processing of a request; also known as a transaction-stateful proxy. A (transaction-) stateful proxy is not the same as a call-stateful proxy.

Stateless proxy: A logical entity that does not maintain the client or server transaction-state machines defined in this specification when it processes requests. A stateless proxy forwards every request that it receives downstream and every response that it receives upstream.

User-agent client (UAC): A logical entity that creates a new request, and then uses the client transaction-state machinery to send it. The role of UAC lasts only for the duration of a transaction. In other words, if a piece of software initiates a request, it acts as a UAC for the duration of the transaction. If it receives a request later, it assumes the role of a user-agent server for the processing of that transaction.

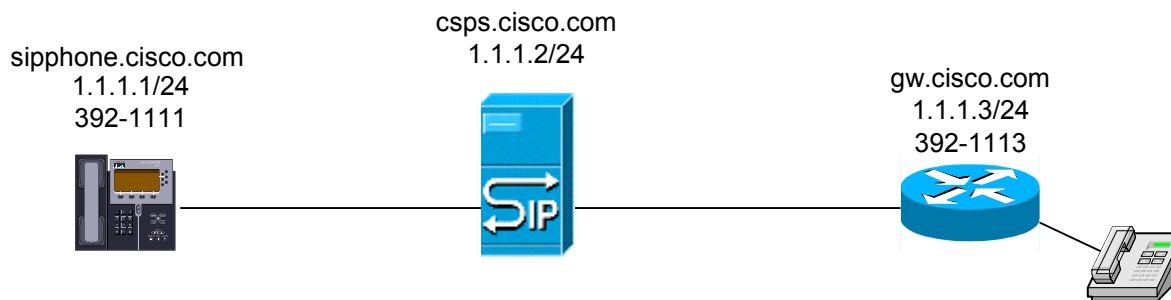
User-agent server (UAS): A logical entity that generates a response to a SIP request. The response accepts, rejects, or redirects the request. This role lasts only for the duration of a transaction. In other words, if a piece of software responds to a request, it acts as a UAS for the duration of the transaction. If it generates a request later, it assumes the role of a user-agent client for the processing of that transaction.

SIP Components

Basic topology consists of one Cisco SIP proxy server, one Cisco 7960 SIP IP phone, and one Cisco IOS gateway with an analog phone connected to an FXS port. All components, with the exception of the analog phone, are connected via a Cisco 3524-XL-PWR switch. There are other servers that could be added, including DNS, TFTP, DHCP, and NTP servers; however, they are not required.



Topology



Cisco IOS and Firmware

Cisco IOS Gateway	Cisco SIP Proxy Server (Linux)	Cisco 7960 SIP IP Phone
12.2(13)T1	2.0	4.3

Device Configurations

This section contains basic configuration examples for the Cisco SPS, Cisco IOS gateway, and Cisco 7960 SIP IP phone. The information provided should enable you to configure the above topology and place basic calls between endpoints.

Cisco SIP Proxy Server

Before discussing how to configure Cisco SPS, it is important to understand some of the key steps regarding product installation. Before installation, the Linux or Solaris device should be properly configured with the correct networking and address-resolution parameters. If these parameters are not correct or are changed after installation, problems could arise. Once Cisco SPS is installed on the device, it is imperative that the `csp.s_setup` script be used to complete the installation properly.

With the release of 2.0, there are two ways to configure the Cisco SPS: 1) the `sipd.conf` file and 2) the provisioning GUI. You can use either method, but not a combination of both. If you use the provisioning GUI, a new `sipd.conf` file is written every time you change a configuration and click Commit, and put into service when you gracefully restart the system, restart it, or stop and then start it. Any changes that you made directly to the `sipd.conf` file beforehand are overwritten.

This section contains a basic configuration for the Cisco SPS (GUI version). Certain directives are not shown, including RAS, RPMS, Virtual Proxy Host, ENUM, GKTMP, and Accounting.



Farm Interface

The screenshot shows a web-based interface for configuring a 'Farm'. It has a title bar 'Farm' and a main content area. The 'Farm' section contains three text input fields: 'Farm Label' with the value 'Defaults', 'Server Root' with the value '/usr/local/sip', and 'Proxy Domain' with the value 'cisco.com'. Each field has a red asterisk icon to its right. Below these is a 'Farm Members' section containing a table with two columns: 'Host' and 'Port'. The table has one row with the values '1.1.1.2' and '5060'. Below the table are three buttons: 'Add Proxy', 'Delete Proxy', and 'show additional fields >>'. At the bottom of the interface are four buttons: 'Submit', 'Cancel', 'Help', and 'advanced >>'. The interface has a light gray background and a standard web browser window border.

Host	Port
1.1.1.2	5060

The Farm Interface is the first interface that appears when you click on the Farm/Proxies option in the provisioning GUI menu. It contains the ***Proxy Domain*** directive that was configured during execution of the `csps_setup` script as well as the list of farm members.



Server Directives Interface

The screenshot shows the 'Server Directives' interface with the following configuration:

Field	Value
Farm Label	Defaults
Server Root	/usr/local/sip
Lock File	logs/accept.lock
PID File	logs/sipd.pid
Scoreboard File	logs/apache_runtime_status

Field	Value
Start Servers	5
Minimum Spare Servers	5
Maximum Spare Servers	10
Maximum Clients	20
Maximum Requests per Child	0

Listen: [port or ip:port]

Buttons: Add Row, Delete Row, Move Up, Move Down

Field	Value
User	csps
Group	csps
Server Name	

Hostname Lookups: ☐ On ☒ Off

The Server Directives interface contains standard apache directives such as *Start Servers* and *Maximum Clients*. For normal operation, you need not change these directives. The *User* and *Group* directives were configured when Cisco SPS was first installed. The *Server Name* directive is needed only for a farm of multiple Cisco SPSs; it represents either the virtual IP (VIP) address of the farm if the farm resides behind a load balancer, or the DNS SRV record for the farm. For example, if proxy1.cisco.com and proxy2.cisco.com are members of the same farm, you can configure a server name such as farm.cisco.com to represent both proxies. For redundancy, endpoints can direct their requests and responses to farm.cisco.com so that either member of the farm can handle them during normal operation and in the event of a proxy failure.



SIP Server Core Interface

Farming		Virtual Proxy Host	RAS	RPMS	Debug and Logs
Access Control		Authentication	Call Forward	Number Expansion	ENUM
Server Directives		SIP Server Core	MySQL	GKTMP	Accounting
SIP Server Core					
CSPS Version	2.0.1.8 "- Official Release"				
Proxy Domain	cisco.com *				
Stateful Server	On ▼				
Resolve Contacts in Redirect Mode	Off ▼				
User Caller Preferences	On ▼				
Server Type	Proxy ▼				
Recursive	On ▼				
Max Forks	5 *				
Numeric Username Interpretation	E164_IP ▼				
Numeric Username Character Set	+0123456789.-()# *				
Origin of User Name	Auth ▼				
Number Expand Username	On ▼				
SRV Lookups for FQDN Only	Off ▼				
First Retransmission Time (ms)	500 *				
Maximum Backoff Interval (ms)	4000 *				
Provisional Response Wait Time (ms)	60000 *				
Max Provisional Response Wait Time (ms)	180000 *				
TCB hold time (ms)	32000 *				
Maximum INVITE Retransmit	6 *				
Maximum Other Retransmit	10 *				
Shared Memory Size	32000000 *				
Registry Cleanup Interval (ms)	180000 *				
Add Record Route Header	Off ▼				
Route Header Transport Type	UDP ▼				
TOS Byte Value	0x00 *				
Sip Token Port	22794 *				
Sip Services Port	52931 *				
Radius Retransmission Interval (ms)	2000 *				
Radius Retransmission Count	2 *				
Radius Retransmissions After Failure	0 *				
Radius Retry Time (s)	300 *				
User Name Attribute Add Domain	Off ▼				
Ignore Proxy Require					
SIP over TCP					
Max TCP Connections	128				
Max Connect Timeout (ms)	1000				
Reuse Connection	Off ▼				
Persistent Connection File	conf/persistent_tcp.conf				



The SIP Server Core interface is where you configure core directives of the SIP server. The **Proxy Domain** directive was already configured during execution of the `cspc_setup` script. The **Stateful Server** directive controls whether the server is transaction stateful or stateless by setting how long transaction-control blocks (TCB) are maintained for each transaction. For example, a transaction-stateless server maintains a TCB for only the length of time it takes to process an INVITE (approximately 20–30 ms); a transaction-stateful server maintains the TCB from the time an INVITE is received until 40 seconds after the 200 OK final response is processed. The **Server Type** directive can be set to either proxy, in which all session signaling flows through the proxy (similar to a Directed Mode Gatekeeper in H.323), or redirect, in which the server receives the request and replies to the client with one or more request-URIs, forcing the client to route the request (similar to a Routed Mode Gatekeeper in H.323). If the **Add Record Route Header** directive is set to on, then the server adds the Record Route header to the SIP signaling, forcing all requests and responses for a session to traverse that server; this is needed for billing and for certain security mechanisms such as IPSec. The **Route Header Transport Type** directive can be set to either UDP (default) or TCP; TCP should be used only if all of the devices that connect directly to Cisco SPS support it.

MySQL Interface

The screenshot shows the MySQL configuration interface. At the top, there is a row of tabs: Farming, Virtual Proxy Host, RAS, RPMS, Debug and Logs, Access Control, Authentication, Call Forward, Number Expansion, ENUM, Server Directives, SIP Server Core, MySQL, GKMP, and Accounting. The 'MySQL' tab is currently selected. Below the tabs, the 'MySQL' section is expanded, showing a 'Database Configuration' area. This area contains several fields: 'MySQL' is a dropdown menu set to 'On'; 'Host Name' is a text field containing 'localhost'; 'Username' is a text field containing 'guest'; 'Password' is a text field containing 'nobody'; and 'Connect Timeout' is a text field containing '3'.

The MySQL interface contains directives regarding the database that Cisco SPS uses to store registered-user and configuration data. The directives are automatically set when MySQL is installed during execution of the `cspc_setup` script. If the database resides on the same machine as Cisco SPS, the **Host Name** directive is `localhost`. If it resides on a separate machine, that host-name directive contains that machine's host name. The **Username** and **Password** directives are default and should not be changed; Cisco SPS uses them to access the MySQL database.



Call Forward Interface

The screenshot shows the 'Call Forward' configuration page. At the top, there are tabs for 'Farming', 'Virtual Proxy Host', 'RAS', 'RPMS', 'Debug and Logs', 'Access Control', 'Authentication', 'Call Forward', 'Number Expansion', 'ENUM', 'Server Directives', 'SIP Server Core', 'MySQL', 'GKTMP', and 'Accounting'. The 'Call Forward' tab is selected. Below the tabs, the 'Call Forward' section contains several settings: 'Unconditional' (Off), 'No Answer' (Off), 'No Answer Timer (ms)' (24000), 'Busy' (Off), 'Unavailable' (Off), 'Unavailable Timer (ms)' (24000), 'Add Diversion Header' (On), and 'Diversion Header Name' (CC-Diversion). Each setting is represented by a label, a value, and a dropdown arrow.

The Call Forward interface contains the *Call Forwarding Unconditional*, *No Answer*, *Busy*, and *Unavailable* directives. These directives can be turned on or off (default) and are used for all registered endpoints that have call-forwarding information configured (refer to the Subscriber interface). If either the no-answer or unavailable directives are turned on, the associated timers are activated and become configurable. The default for these timers, 24000 ms, equals 4 rings.

Number Expansion Interface

The screenshot shows the 'Number Expansion' configuration page. At the top, there are tabs for 'Farming', 'Virtual Proxy Host', 'RAS', 'RPMS', 'Debug and Logs', 'Access Control', 'Authentication', 'Call Forward', 'Number Expansion', 'ENUM', 'Server Directives', 'SIP Server Core', 'MySQL', 'GKTMP', and 'Accounting'. The 'Number Expansion' tab is selected. Below the tabs, the 'Number Expansion' section contains a 'Number Expansion' dropdown set to 'On'. Below this is a 'Number Plan' section with a table. The table has two columns: 'From' and 'To'. Below the table are four buttons: 'Add Row', 'Delete Row', 'Move Up', and 'Move Down'.

The Number Expansion interface contains the number plan. The user portion of the From, To, and Proxy-Authentication headers are expanded for internal processing only. The actual headers remain unchanged. Cisco SPS uses the expanded forms to perform MySQL, registry, and routing database searches.



Farming Interface

Farming Virtual Proxy Host RAS RPMS Debug and Logs
Access Control Authentication Call Forward Number Expansion ENUM
Server Directives SIP Server Core MySQL GKTMP Accounting

Farming

Routing

Routing

Shared Memory Address

Rendezvous Name

Rendezvous Directory

Remote Update Port

Use Domain Routing

Max DB Age on Boot (s)

Wildcard Expand Length

Registry

Registry

Shared Memory Address

Rendezvous Name

Rendezvous Directory

Remote Update Port

Max DB Age on Boot (s)

Use IP in Path Headers

Farm Members

Host	Port
1.1.1.2	5060

The Farming interface contains the **Routing** and **Registry** directives. Both of these are on by default. Farm members are again listed on this interface. It is important to note that, when you configure farming, you need to set up an NTP source so that all servers in the farm can synch appropriately.



Authentication Interface

The screenshot shows the 'Authentication' configuration interface. At the top, there are several tabs: Farming, Virtual Proxy Host, RAS, RPMS, Debug and Logs, Access Control, Authentication (selected), Call Forward, Number Expansion, ENUM, Server Directives, SIP Server Core, MySQL, GKMP, and Accounting. Below the tabs, the 'Authentication' section is expanded, showing various configuration options. The 'Authentication' dropdown is set to 'On'. The 'Realm' is 'CISCO'. The 'Authentication Server' is 'Proxy'. The 'Scheme' dropdown is open, showing 'Proxy' and 'Radius'. The 'Digest QOP' is 'None'. The 'Digest Algorithm' is 'MD5'. The 'Consume Proxy-auth Header' is 'On'. The 'Allow 3rd Party Registration' is 'On'. The 'Allow 3rd Party Invite' is 'On'. The 'Radius Auth Skew (s)' is '30'. Below these, there are sections for 'Primary Radius Server' and 'Secondary Radius Server', each with fields for IP, Port, and Secret. The 'SIP Headers' section is also visible at the bottom.

The Authentication interface contains the directives that are used to authenticate REGISTER and INVITE requests from endpoints. Authentication is off by default. You can configure the **Authentication Server** directive to use the Cisco SPS MySQL database (refer to the Subscriber interface) or a separate Radius server for authentication information. If you chose a separate Radius server, you can configure a primary and secondary server. Remember, Cisco gateways do not register nor do they authenticate with Cisco SPS, so you need to configure access-control lists to permit or deny their access to the Cisco SPS (refer to the Access Control interface).



Access Control Interface

The Access Control interface contains directives that control access to the Cisco SPS. The *Access Control* directive is off by default. When it is turned on, you can add allow and deny statements to allow or deny access to certain devices within the SIP network. The functionality is similar to the basic ACLs that are configured in Cisco IOS gateways, with a couple of differences. First, there is the *Access Order* directive, which states the order in which ACL statements are evaluated. If you choose Deny, Allow, deny statements are evaluated first and access is allowed by default; therefore, an end user who does not match a deny statement or does match an allow statement is granted access. If you choose Allow, Deny, allow statements are evaluated first and access is denied by default; therefore, an end user who does not match an allow statement or does match a deny statement is denied access to the server. Second, there is the *Satisfy* directive, which has two options: 1) all, which means that end users must pass the authentication check and be allowed access; 2) any, which means that end users must either pass the authentication check or be allowed access. If authentication is turned off, the authentication check is considered successful.



Debug and Logs Interface

Farming Virtual Proxy Host RAS RPMS **Debug and Logs** Access Control Authentication Call Forward Number Expansion ENUM Server Directives SIP Server Core MySQL GKTMP Accounting

Debug and Logs

Debug Flags

☒ State Machine	☐ Radius	☒ Parser
☒ DBMySQL	☐ GKTMP	☐ GKTMP API
☐ Number Expansion	☐ ENUM	☒ Routing
☒ Registry	☐ RAS	☐ RAS API
☒ SIP TCP	☐ RPMS	☒ Authentication

Error Log logs/error_log *

Log Level debug ▼

Custom Log

file	name
logs/access_log	common
logs/referer_log	referer
logs/agent_log	agent

Add Row Delete Row Move Up Move Down

Log Format

format	nickname
"%h %l %u %t \"%r\" %>s %b \"%{Referer}i..."	combined
"%h %l %u %t \"%r\" %>s %b"	common
"%{Referer}i -> %U"	referer
"%{User-Agent}i"	agent

Add Row Delete Row Move Up Move Down

SIP Stats Log On ▼

SIP Stats Interval (s) 3600

Shared Memory Stats Log Off ▼

Shared Memory Stats Interval (ms) 300000

The Debug and Logs interface contains debug flags, log levels, and log-file location information. As a general rule, you should activate the State Machine **Debug Flag** as well as debug flags for any other functionality you are using. To obtain verbose troubleshooting information, it is recommended that you change the **Log Level** to debug. To view real-time debug information on the screen, use the **tail -f <log file name>** command, which is similar to activating debug commands on Cisco IOS gateways.



Subscriber Interface

The screenshot shows the 'Subscriber' tab in the 'Static Registry' configuration window. It contains fields for 'User and Domain' (3921111@cisco.com), 'Password' (cisco), 'First Name' (sipphone), 'Last Name', and 'Middle Name'. Below these is a 'Features' section with four fields: 'CFNA Destination URL' (sip:555 1212@cisco.com;user=phone), 'CFUNC Destination URL', 'CFB Destination URL' (sip:555 1212@cisco.com;user=phone), and 'CFUNV Destination URL'.

The Subscriber interface contains information about registered (static or dynamic) users, including passwords for authentication and call-forwarding URLs.

Static Registry Interface

The screenshot shows the 'Static Registry' tab in the 'Static Registry' configuration window. It displays a table of contacts under the 'Contacts' section. The table has five columns: Contact, Contact Us..., Contact Port, Transport P..., and Contact Age. There is one row of data: 3921113@1.1.1.3, PHONE, 5060, UDP, and Permanent. Below the table are four buttons: 'Add Row', 'Delete Row', 'Move Up', and 'Move Down'.

Contact	Contact Us...	Contact Port	Transport P...	Contact Age
3921113@1.1.1.3	PHONE	5060	UDP	Permanent

The Static Registry interface lists endpoints that do not support the REGISTER method but nevertheless need to receive calls from other endpoints. A good example is a Cisco IOS gateway connected to a PBX or a gateway that has analog phones connected via FXS ports. The gateway does not support the REGISTER method so it cannot dynamically register its endpoints with the Cisco SPS. Therefore, you must statically register the endpoints so that they can receive sessions from other endpoints. This also means that these gateway-connected endpoints cannot authenticate with the Cisco SPS so you need to configure access controls to allow or deny access.



Cisco IOS Gateway

This section contains a basic SIP configuration for a Cisco IOS gateway. Entries of particular interest are bold and shaded.

```
version 12.2
!
hostname gw
!
ip domain name cisco.com
ip name-server 1.1.1.2 *IP address of DNS server
!
interface FastEthernet0/0
ip address 1.1.1.3 255.255.255.0
duplex auto
speed auto
!
voice-port 1/0/0
!
voice-port 1/0/1
!
dial-peer voice 1113 pots
application session *configured for call transfer
destination-pattern 3921113
port 1/0/0
!
dial-peer voice 1 voip
application session *configured for call transfer
destination-pattern 3.....
session protocol sipv2 *configures the dial peer to use IETF SIP
session target sip-server *configures the session target as the global SIP server;
each dial peer could also be configured with different DNS
names or IP addresses specifying different SIP servers or
gateways
codec g711ulaw
!
sip-ua
sip-server dns:csps1.cisco.com *configures the global sip server by specifying either a
valid DNS name or IP address. Only one server can be
configured, although it can be the name of the Cisco SPS
farm
!
end
```



Cisco 7960 SIP IP Phone

This section describes the files that are required to configure and operate the Cisco 7960 SIP IP phone. Optional files that are not listed include RINGLIST.DAT, which lists audio files for custom ring type options, dialplan.xml, which contains a sample North American dial plan, and syncinfo.xml, which controls the image version and synchronization values for remote reboots.

It is assumed that the phone is provisioned, via DHCP or static configuration, with an IP address, subnet mask, TFTP server, default router, domain name, and DNS server.

Phone Files on TFTP Server

File	Required/Optional	Description
OS79XX.TXT	Required	Enables the phone to automatically determine and initialize for the correct VoIP environment (SIP, SCCP, etc.). If the firmware image listed in this file is different from the image currently running on the phone, the phone downloads the correct image from the TFTP server.
SIPDefault.cnf	Optional (recommended)	Contains configuration parameters common to all SIP phones. Cisco recommends using this generic file so that all global phone parameters can be stored and updated in one place.
SIP<Phone_MAC_Address>.cnf	Required	Contains configuration parameters specific to an individual phone.
P0S3xxyy.bin or P0S3-xx-y-zz.bin	Required	Contains the SIP IP phone firmware image. The P03xxyy.bin format represents images 2.3 and earlier. The P0S3-xx-y-zz.bin represents images 3.0 and later. Remember, phones running firmware version 2.1 and earlier require a different upgrade procedure from phones running firmware version 2.2 and later. Refer to the administrator guide for details.



OS79XX.TXT File

P0S3-04-3-00

SIPDefault.cnf

SIP Default Generic Configuration File

#Image Version

image_version: P0S3-04-3-00

***indicates the firmware version on a global basis; once the phone is operating in a SIP environment, this parameter takes precedence over the version specified in the OS79XX.TXT file**

Proxy Server

proxy1_address: 1.1.1.2 ; Can be dotted IP or FQDN

proxy2_address: "" ; Can be dotted IP or FQDN

proxy3_address: "" ; Can be dotted IP or FQDN

proxy4_address: "" ; Can be dotted IP or FQDN

proxy5_address: "" ; Can be dotted IP or FQDN

proxy6_address: "" ; Can be dotted IP or FQDN

Proxy Server Port (default - 5060)

proxy1_port: 5060

proxy2_port: 5060

proxy3_port: 5060

proxy4_port: 5060

proxy5_port: 5060

proxy6_port: 5060

Proxy Registration (0-disable (default), 1-enable)

proxy_register: 1

Phone Registration Expiration [1-3932100 sec] (Default - 3600)

timer_register_expires: 3600

Codec for media stream (g711ulaw (default), g711alaw, g729a)

preferred_codec: g711ulaw

TOS bits in media stream [0-5] (Default - 5)

tos_media: 5

Inband DTMF Settings (0-disable, 1-enable (default))

dtmf_inband: 1

Out of band DTMF Settings (none-disable, avt-avt enable (default), avt_always - always avt)

dtmf_outofband: avt

DTMF dB Level Settings (1-6dB down, 2-3db down, 3-nominal (default), 4-3db up, 5-6dB up)

dtmf_db_level: 3

SIP Timers

timer_t1: 500 ; Default 500 msec

timer_t2: 4000 ; Default 4 sec

sip_retx: 10 ; Default 10



```
sip_invite_retx: 6 ; Default 6
timer_invite_expires: 180 ; Default 180 sec
##### New Parameters added in Release 2.0 #####
# Dialplan template (.xml format file relative to the TFTP root directory)
dial_template: dialplan *needed if using the optional dialplan.xml file
# TFTP Phone Specific Configuration File Directory
tftp_cfg_dir: "" ; Example: ./sip_phone/
*leave blank if files are located in the TFTP server root directory

# Time Server (There are multiple values and configurations refer to Admin Guide for Specifics)
sntp_server: "" ; SNTP Server IP Address
sntp_mode: directedbroadcast ; unicast, multicast, anycast, or directedbroadcast (default)

time_zone: GMT ; Time Zone Phone is in
dst_offset: 1 ; Offset from Phone's time when DST is in effect
dst_start_month: April ; Month in which DST starts
dst_start_day: "" ; Day of month in which DST starts
dst_start_day_of_week: Sun ; Day of week in which DST starts
dst_start_week_of_month: 1 ; Week of month in which DST starts
dst_start_time: 02 ; Time of day in which DST starts
dst_stop_month: Oct ; Month in which DST stops
dst_stop_day: "" ; Day of month in which DST stops
dst_stop_day_of_week: Sunday ; Day of week in which DST stops
dst_stop_week_of_month: 8 ; Week of month in which DST stops 8=last week of month
dst_stop_time: 2 ; Time of day in which DST stops
dst_auto_adjust: 1 ; Enable(1-Default)/Disable(0) DST automatic adjustment
time_format_24hr: 1 ; Enable(1 - 24Hr Default)/Disable(0 - 12Hr)
# Do Not Disturb Control (0-off, 1-on, 2-off with no user control, 3-on with no user control)
dnd_control: 0 ; Default 0 (Do Not Disturb feature is off)
# Caller ID Blocking (0-disabled, 1-enabled, 2-disabled no user control, 3-enabled no user control)
callerid_blocking: 0 ; Default 0 (Disable sending all calls as anonymous)
# Anonymous Call Blocking (0-disabled, 1-enabled, 2-disabled no user control, 3-enabled no user control)
anonymous_call_block: 0 ; Default 0 (Disable blocking of anonymous calls)
# DTMF AVT Payload (Dynamic payload range for AVT tones - 96-127)
dtmf_avt_payload: 101 ; Default 101
# Sync value of the phone used for remote reset
sync: 1 ; Default 1
*needed if using the syncinfo.xml file

##### New Parameters added in Release 2.1 #####
```



```
# Backup Proxy Support
proxy_backup: 1.1.1.2 ; Dotted IP of Backup Proxy
                        *a value needs to be configured for the proxy_backup
                        parameter even if no backup proxy server is used; this
                        value will be used to support SIP-SRST in the future

proxy_backup_port: 5060 ; Backup Proxy port (default is 5060)
# Emergency Proxy Support
proxy_emergency ; Dotted IP of Emergency Proxy
proxy_emergency_port: 5060 ; Emergency Proxy port (default is 5060)
# Configurable VAD option
enable_vad: 0 ; VAD setting 0-disable (Default), 1-enable
##### New Parameters added in Release 2.2 #####
# NAT/Firewall Traversal
nat_enable: 0 ; 0-Disabled (default), 1-Enabled
nat_address: "" ; WAN IP address of NAT box (dotted IP or DNS A
record only)
voip_control_port: 5060 ; UDP port used for SIP messages (default - 5060)
start_media_port: 16384 ; Start RTP range for media (default - 16384)
end_media_port: 32766 ; End RTP range for media (default - 32766)
nat_received_processing: 0 ; 0-Disabled (default), 1-Enabled
# Outbound Proxy Support
outbound_proxy: "" ; restricted to dotted IP or DNS A record only
outbound_proxy_port: 5060 ; default is 5060
##### New Parameter added in Release 3.0 #####
# Allow for the bridge on a 3way call to join remaining parties upon hangup
cnf_join_enable : 1 ; 0-Disabled, 1-Enabled (default)
##### New Parameters added in Release 3.1 #####
# Allow Transfer to be completed while target phone is still ringing
semi_attended_transfer: 1 ; 0-Disabled, 1-Enabled (default)
# Telnet Level (enable or disable the ability to telnet into the phone)
telnet_level: 2 ; 0-Disabled (default), 1-Enabled, 2-Privileged
##### New Parameters added in Release 4.0 #####
# XML URLs
services_url: "" ; URL for external Phone Services
directory_url: "" ; URL for external Directory location
logo_url: "" ; URL for branding logo to be used on phone display
# HTTP Proxy Support
http_proxy_addr: "" ; Address of HTTP Proxy server
http_proxy_port: 80 ; Port of HTTP Proxy Server (80-default)
# Dynamic DNS/TFTP Support
dyn_dns_addr_1: "" ; restricted to dotted IP
dyn_dns_addr_2: "" ; restricted to dotted IP
dyn_tftp_addr: "" ; restricted to dotted IP
# Remote Party ID
```



remote_party_id: 0 ; 0-Disabled (default), 1-Enabled

SIP<Phone_MAC_Address>.cnf

SIP Configuration Generic File

#Line 1 appearance

line1_name: 3921111	*number or e-mail address used when registering with the Cisco SPS; do not use dashes for number or host names for e-mail addresses (this is different from SCCP phones that are provisioned on the Cisco CallManager)
----------------------------	---

Line 1 Registration Authentication

line1_authname: sipphone	*authentication name used by the phone if the Cisco SPS is configured to authenticate REGISTER and INVITE methods
---------------------------------	--

Line 1 Registration Password

line1_password: cisco	*authentication password used by the phone if the Cisco SPS is configured to authenticate REGISTER and INVITE methods
------------------------------	--

Line 2 appearance

line2_name:

Line 2 Registration Authentication

line2_authname: "UNPROVISIONED"

Line 2 Registration Password

line2_password: "UNPROVISIONED"

New Parameters added in Release 2.0

All user_parameters have been removed

Phone Label (Text desired to be displayed in upper right corner)

phone_label: ; Has no effect on SIP messaging

Line 1 Display Name (Display name to use for SIP messaging)

line1_displayname: 3921111	*used for caller-identification purposes; can be a number, name, or e-mail address
-----------------------------------	---

Line 2 Display Name (Display name to use for SIP messaging)

line2_displayname: ""

New Parameters added in Release 3.0

Phone Prompt (The prompt that will be displayed on console and telnet)

phone_prompt: sipphone ; Limited to 15 characters (Default - SIP Phone)

Phone Password (Password to be used for console or telnet login)

phone_password: ; Limited to 31 characters (Default - cisco)

User classification used when Registering [none(default), phone, ip]

user_info: phone



Troubleshooting & Verification

This section contains some basic verification and troubleshooting commands for the Cisco SPS, Cisco IOS gateways, and Cisco 7960 SIP IP phones.

Cisco SIP Proxy Server

- 1) Activate the appropriate debug flags and set the log level to debug on the Debug and Logs interface.
- 2) Use the **ps -ef | grep -i sip** command to ensure that all necessary processes are running for the Cisco SPS to operate.
- 3) Review the log files for information. The error_log file provides details regarding SIP signaling. You can also use the **tail -f <log_file>** command to view real-time information on the screen.
- 4) One of the most common issues with Cisco SPS relates to DNS. Before installing Cisco SPS and running the csp_setup script, make sure that the machine has not only an IP address, subnet mask, and default route, but also a valid DNS host name. You can accomplish this in two ways: 1) add the host name to a local DNS server or 2) if no DNS server is available, use the host file to resolve the name. In order to force the machine to search the host file before using DNS, create an additional file, called irs.conf, and add it to the /etc directory. The file needs to contain the following lines:

```
hosts local continue
hosts dns
```

- 5) Use the ./sysadmin_csp_regroute tool to verify dynamically registered users.

Cisco IOS Gateways

- 1) To verify functionality, use these commands:
 - a. **show dial-peer voice <number> | summary | <cr>**
 - b. **show sip-ua statistics**
 - c. **show sip-ua status**
- 2) To troubleshoot issues, use these commands:
 - a. **debug ccsip all**
 - b. **debug ccsip messages**
 - c. **debug voip ccapi inout**



Cisco 7960 SIP IP Phones

- 1) To verify functionality, use these commands:
 - a. **show register**
 - b. **show status**
- 2) To troubleshoot issues, use the command:
 - a. **show config**
 - b. **debug error sip-messages sip-state**

References

- *Cisco SIP Proxy Server Administrator Guide*
http://www.cisco.com/en/US/products/sw/voicesw/ps2157/prod_technical_documentation.html
- *Cisco SIP Proxy Server CD Installation Instructions*
http://www.cisco.com/en/US/products/sw/voicesw/ps2157/prod_technical_documentation.html
- *Cisco SIP IP Phone 7940/7960 Administrator Guide, Version 4.0*
http://www.cisco.com/univercd/cc/td/doc/product/voice/c_ipphon/sip7960/sadmin31/index.htm
- *Configuring Session Initiation Protocol for Voice over IP, IOS Version 12.2*
http://www.cisco.com/univercd/cc/td/doc/product/software/ios122/122cgcr/fvfax_c/vvfsip.htm
- *SIP: Session Initiation Protocol*
<http://www.jdrosen.net/papers/draft-ietf-sip-rfc2543bis-04.txt>