



Release Notes for the Cisco Click-to-Call Plug-in Integration with IBM Lotus Sametime

Revised: December 15, 2009

These release notes describe requirements and caveats for the Cisco Click-to-Call plug-in integration with IBM Lotus Sametime. Before you install the Cisco Click-to-Call plug-in, we recommend that you review this document for information about issues that may affect your system.

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Introduction

IBM Lotus Sametime can be integrated with IBM Lotus Notes to achieve the following:

- IBM Lotus Sametime displays in a pane within the IBM Lotus Notes client
- The native capabilities of IBM Lotus Sametime, as well as those exposed through plug-ins, can be accessed from within IBM Lotus Notes

These plug-ins include a plug-in to access Cisco Unity or Cisco Unity Connection voicemails, a plug-in for allowing click-to-call functionality, and a plug-in to launch a Cisco Unified MeetingPlace meeting from the buddy list or an instant message.

The Cisco Click-to-Call plug-in for IBM Lotus Sametime is the subject of these release notes. The Cisco Click-to-Call plug-in allows users to activate an audio call with another person via click-to-call functionality in the Sametime Instant Messaging client.



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System Requirements

For this integration, ensure that you install and configure the following components:

- Cisco Unified Communications Manager—version 6.0(1) or a later release
- IBM Lotus Domino Server—version 7.0 or a later release
- IBM Sametime Server and Client—versions 7.5.1 and 8.0 are supported.



Note

Version 8.0 of the IBM Sametime server is recommended as the optimum platform.

- [Optional] IBM Lotus Notes—version 8.0.1

Important Notes

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Joining Calls Across Clusters Fails

Problem

If you use version 7.5.1 of Sametime, you cannot join calls across clusters.

Cause

A call is active in Sametime. A user in the call creates a separate audio call with a user in another cluster. The "Join" softkey is used to join the calls.

Solution

No workaround exists. You must hang up the phone to end the call.

Related Documentation

Integration Guide for Configuring the Cisco Click-to-Call Plug-In with IBM Lotus Sametime:

For documentation about this integration, see the following URL:

http://www.cisco.com/en/US/docs/voice_ip_comm/cups/7_0/english/integration_notes/ibmstInt.html

Cisco Click-to-Call Plug-In Compatibility Matrix:

For documentation about supported and recommended configurations, see the following URL:

http://www.cisco.com/en/US/docs/voice_ip_comm/cups/7_0/english/integration_notes/SametimeClickToCallPluginCompatibilityMatrix-2.pdf

Cisco Unified Communications Manager

For Cisco Unified Communications Manager documentation, see the following URL:

http://www.cisco.com/en/US/products/sw/voicesw/ps556/tsd_products_support_series_home.html

IBM Lotus Domino Server

For information about installing or upgrading IBM Lotus Domino Server, see the following URL:

<http://www-128.ibm.com/developerworks/lotus/documentation/domino/>

IBM Lotus Sametime

- For information about installing and configuring Lotus Sametime, see the following URL:
<http://www-128.ibm.com/developerworks/lotus/documentation/sametime/>
- For more user support information on Lotus Sametime, see the following URL:
<http://www-1.ibm.com/support/docview.wss?rs=477&uid=swg21195515>

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