



Documentation Guide for Cisco Unified Personal Communicator

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This document describes the components of the Cisco Unified Personal Communicator documentation set.

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General Information

Release Notes

Release Notes for Cisco Unified Personal Communicator

The following documents describe the network, server, and client computer requirements for proper Cisco Unified Personal Communicator operation. Lists the supported Cisco Unified IP phones, audio codecs, and video codecs. Contains a compatibility matrix of supported upgrades. Includes limitations and caveats.

- Release Notes for Cisco Unified Personal Communicator Release 8.5
- Release Notes for Cisco Unified Personal Communicator Release 8.0
- Release Notes for Cisco Unified Personal Communicator Release 7.0
- Release Notes for Cisco Unified Personal Communicator Release 1.2
- Release Notes for Cisco Unified Personal Communicator Release 1.1

The documents are available at:

http://www.cisco.com/en/US/products/ps6844/prod_release_notes_list.html

Licensing Information

Licensing Information for Cisco Unified Personal Communicator

The following document list licensing agreements for Open SSL and third party software used with Cisco Unified Personal Communicator.

- Licensing Information for Cisco Unified Personal Communicator Release 8.5
- Licensing Information for Cisco Unified Personal Communicator Release 8.0
- Licensing Information for Cisco Unified Personal Communicator Release 7.0

The documents are available at:

http://www.cisco.com/en/US/products/ps6844/products_licensing_information_listing.html

Install and Upgrade

Install and Upgrade Guides

The following documents show administrators how to plan the Cisco Unified Personal Communicator installation, configure required and recommended servers, and how to deploy and update the application.

- Deployment Guide for Cisco Unified Presence Release 8.5
- Deployment Guide for Cisco Unified Presence Release 8.0
- Deployment Guide for Cisco Unified Presence Release 7.0
- Installation Guide for Cisco Unified Personal Communicator Release 1.2

- Installation Guide for Cisco Unified Personal Communicator Release 1.1

The documents are available at:

http://www.cisco.com/en/US/products/ps6837/products_installation_and_configuration_guides_list.html

Maintain and Operate

End-User Guides

Video Quick Start Guide for Cisco Unified Personal Communicator

This video shows how to use the Cisco Unified Personal Communicator features, including phone features, instant messaging, conference calls, meetings, and voice messages.

- Video Quick Start Guide for Cisco Unified Personal Communicator Release 8.0

The video is available at:

http://www.cisco.com/en/US/products/ps6844/products_user_guide_list.html

Frequently Asked Questions for Cisco Unified Personal Communicator

This document describes the most common questions that users have in relation to using Cisco Unified Personal Communicator. The information is presented in a question-and-answer format. This document forms the basis for the online help that is built into the application.

- Frequently Asked Questions: Cisco Unified Personal Communicator 8.5
- Frequently Asked Questions: Cisco Unified Personal Communicator 8.0

This document is available at:

http://www.cisco.com/en/US/products/ps6844/products_user_guide_list.html

Quick Start Guide for Cisco Unified Personal Communicator

The following documents provide the minimum information that end-users need to quickly start using the most popular features in Cisco Unified Personal Communicator. The application must first be installed and configured.

- Quick Start Guide: Cisco Unified Personal Communicator for Macintosh, Release 7.0
- Quick Start Guide: Cisco Unified Personal Communicator for Windows, Release 7.0
- Quick Start Guide for Cisco Unified Personal Communicator for Windows, Release 1.2.2
- Quick Start Guide for Cisco Unified Personal Communicator For Windows Release 1.2.1
- Quick Start Guide for Cisco Unified Personal Communicator For Macintosh Release 1.2
- Quick Start Guide for Cisco Unified Personal Communicator for Macintosh, Release 1.1
- Quick Start Guide for Cisco Unified Personal Communicator for Windows, Release 1.1

These documents are available at:

http://www.cisco.com/en/US/products/ps6844/products_user_guide_list.html

User Guide for Cisco Unified Personal Communicator

The following documents provide detailed information about how to set up Cisco Unified Personal Communicator and use all features in the application. These guides include updates to the online help that is built into the application.

- User Guide for Cisco Unified Personal Communicator for Macintosh, Release 7.0
- User Guide for Cisco Unified Personal Communicator for Windows, Release 7.0
- User Guide for Cisco Unified Personal Communicator for Macintosh, Release 1.2
- User Guide for Cisco Unified Personal Communicator for Windows, Release 1.2
- User Guide for Cisco Unified Personal Communicator for Macintosh, Release 1.1
- User Guide for Cisco Unified Personal Communicator for Windows, Release 1.1

These documents are available at:

http://www.cisco.com/en/US/products/ps6844/products_user_guide_list.html

Accessibility Features in Cisco Unified Personal Communicator

The following documents describe the accessibility features available on each supported platform:

- Accessibility Features in Cisco Unified Personal Communicator for Windows, Release 8.5
- Accessibility Features in Cisco Unified Personal Communicator for Windows, Release 8.0
- Accessibility Features in Cisco Unified Personal Communicator for Macintosh, Release 7.0
- Accessibility Features in Cisco Unified Personal Communicator for Windows, Release 7.0
- Accessibility Features in Cisco Unified Personal Communicator for Macintosh, Release 1.2: Keyboard Navigation
- Accessibility Features in Cisco Unified Personal Communicator for Windows, Release 1.2: Keyboard Navigation

These documents are available at:

http://www.cisco.com/en/US/products/ps6844/products_user_guide_list.html

Troubleshoot and Alerts

Troubleshooting Guides

Troubleshooting Guide for Cisco Unified Personal Communicator

These following documents show administrators how to troubleshoot common Cisco Unified Personal Communicator problems.

- Troubleshooting Guide for Cisco Unified Personal Communicator Release 7.0
- Troubleshooting Guide for Cisco Unified Personal Communicator, Release 1.2
- Troubleshooting Guide for Cisco Unified Personal Communicator Release 1.1

The documents are available at:

http://www.cisco.com/en/US/products/ps6844/prod_troubleshooting_guides_list.html

Translated Documents

Translated End-User Guides

These documents are available at:

http://www.cisco.com/en/US/products/ps6844/tsd_products_support_translated_end_user_guides_list.html

Related Documentation

You can find related product information at these URLs:

- Cisco Unified Communications Manager documentation:
http://www.cisco.com/en/US/products/sw/voicesw/ps556/tsd_products_support_series_home.html
- Cisco Unified Presence documentation:
http://www.cisco.com/en/US/products/ps6837/tsd_products_support_series_home.html
- Cisco Unity Connection documentation:
http://www.cisco.com/en/US/products/ps6509/tsd_products_support_series_home.html
- Cisco Unity documentation:
http://www.cisco.com/en/US/products/sw/voicesw/ps2237/tsd_products_support_series_home.html
- Cisco Unified MeetingPlace Express documentation:
http://www.cisco.com/en/US/products/ps6533/tsd_products_support_series_home.html
- Cisco Unified MeetingPlace documentation:
http://www.cisco.com/en/US/products/sw/ps5664/ps5669/tsd_products_support_series_home.html

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