



GLOSSARY

C

- console** The main window in Cisco Unified Personal Communicator. It includes Contacts, Recent communications, and Search panes; availability [status](#), buttons, menus, and other control options.
- conversation window** A window that displays during a conversation. An active window represents a conversation currently in progress.

D

- desk phone** A Cisco Unified IP Phone on your company network. Generally, the phone on your desk.
- dialer** A small window that functions as a telephone keypad that you use to dial a phone number.

See also [dial pad](#).
- dial pad** A small window that functions as a telephone keypad, which you access from an active conversation window and use to respond to instructions to enter information such as a numbered choice or a password.

See also [dialer](#).
- domain** A domain represents a company name. It is the part of an email address that follows the @.

I

IP Phone Messenger (IPPM) An application that runs as a service on your Cisco Unified IP Phone. This service is separate from Cisco Unified Personal Communicator but interacts with it in areas such as availability status, instant messaging, and contact management.

O

offline The person is not logged in to Cisco Unified Personal Communicator, the person has added you to his or her blocked list, or the system is unable to determine the status of the person

P

phone mode Whether Cisco Unified Personal Communicator is operating as a softphone or is associated with a Cisco Unified IP Phone (desk phone).

profile Information about you that is stored in the Cisco Unified Personal Communicator system, such as which preferences you have set.

In the context of web conferencing, *profile* refers to your user account for Cisco Unified MeetingPlace Express.

S

softphone	Software that functions as a telephone. Cisco Unified Personal Communicator includes a softphone.
status	The availability status of a Cisco Unified Personal Communicator user, such as Available or Away. This status displays to other users of Cisco Unified Personal Communicator and certain related products. Use this information to determine the best time and method to contact people. For more information, see Availability Status and Privacy in Cisco Unified Personal Communicator, page 2-1.

W

web conference	A Cisco Unified Personal Communicator feature that enables you to display documents and applications on your computer to conversation participants.
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