



CHAPTER 4

Using Video With Cisco Unified Personal Communicator

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Video Conversations

The following information applies to video conversations:

- You can view incoming video if you do not have a camera.
- If you use video, people who do not have a video camera may see your image, even though you cannot see them.
- Caller and callee can each decide whether to use video, or to use audio only.

You can view video images in conversations with any of the following:

- Cisco Unified Personal Communicator users set up to use video
- Cisco Unified Video Advantage 2.0 users
- Cisco Unified IP Phone model 7985 users
- Users with video endpoints connected with Cisco IPVC or Cisco Unified Videoconferencing products.
- Web conferencing participants.

Viewing Video

Before You Begin

To transmit your video image:

- You must be set up to use video.
- Specify your video camera in Cisco Unified Personal Communicator Preferences.
- For best video quality, use a wired connection, not a wireless connection.
- [Phone Mode](#) must be set to [softphone](#).
- Another application, such as iChat, cannot be using the camera.

Procedure

To	Do This
View your video image	Choose Window > Video Preview .
Start a video conversation	Control-click a name and choose Place Video Call. If the other person does not answer the call with video, the call is connected as an audio-only call. Tip You can set your preferences to always place a video call when you double-click a name or Recent communications item other than voice mail.
Add video to an audio conversation	1. Make sure you are ready to use video. 2. Make sure the conversation window is active, then choose Conversation > Add Video to Call. If you are on a conference call, each person who wants to add video must perform this action.

To	Do This
Use video in a standard, full-featured Cisco Unified MeetingPlace or Cisco Unified MeetingPlace Express meeting	1. Dial out from the meeting. 2. Specify that you are dialing out to a video endpoint. 3. When Cisco Unified Personal Communicator rings, click the Answer with Video icon. For details, see the Online Help for your conferencing application. Note This procedure is distinct from web conferencing that you add through the conversation window in Cisco Unified Personal Communicator.

Related Topics

- [Specifying Your Audio and Video Devices, page 1-7](#)
- [Video Conversations, page 4-1](#)
- [How to Solve Video Problems, page 9-13](#)
- [How to Solve Call Initiation Problems, page 9-8](#)

Working With Video Conversations In Progress

By default, your image is displayed as a picture-in-picture inside the larger window that shows the image of the other person.

A pulsating video icon in the [conversation window](#) indicates that your video image is being transmitted.

Procedure

To	Do This
Freeze (pause) or unfreeze the video image of yourself that other participants see	Make sure the conversation window is active, then choose Conversation > Pause Video . Your view of yourself does not freeze.
Move your own image	Click and drag the picture-in-picture. It will snap to a corner or to the center of the larger image.
View your image in a separate window.	Control-click the image and choose Detach Preview .
Move your separate image back to the picture-in-picture window	Close the window of your separate image.

To	Do This
Resize the video images	To resize the image of yourself: Control-click your image and choose a size. To resize the video window of the incoming image: Drag the bottom right corner of the conversation window. There are maximum and minimum sizes for the window. Resizing must be within these dimensions.
Remove video from the conversation and continue with audio only. This action affects all participants in the conversation.	Make sure the conversation window is active, then choose Conversation > Remove Video from Call.

