



Documentation Guide for Cisco Unified Mobility Advantage, Cisco Mobile, and Cisco Unified Mobile Communicator, Release 7.1.3

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The most current version of this Documentation Guide is available from
http://www.cisco.com/en/US/products/ps7270/products_documentation_roadmaps_list.html.

Documentation for Administrators

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Start Here

- *Compatibility Matrix for Cisco Unified Mobility Advantage and Cisco Unified Mobile Communicator*
http://www.cisco.com/en/US/products/ps7270/products_device_support_tables_list.html.



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Includes required versions of client software and other enterprise servers that provide features and functionality for this release, as well as certificate requirements.

- *Release Notes for Cisco Unified Mobility Advantage*
http://www.cisco.com/en/US/products/ps7270/prod_release_notes_list.html
Includes important limitations and restrictions.
- Release Notes for the clients you will deploy
http://www.cisco.com/en/US/products/ps7270/prod_release_notes_list.html
Note that most information is included in the Release Notes for the server.
- *Cisco Unified Communications SRND Based on Cisco Unified Communications Manager 7.x*
http://www.cisco.com/en/US/products/sw/voicesw/ps556/products_implementation_design_guides_list.html.

This solution design guide includes a chapter on Mobility with information about Cisco Unified Mobility Advantage and its clients and features. This document is recommended reading, essential if you are deploying Dial Via Office.

Documentation for New Installations

- *Installing and Configuring Cisco Unified Mobility Advantage*
http://www.cisco.com/en/US/products/ps7270/prod_installation_guides_list.html
Includes instructions for configuring other enterprise servers to provide features and functionality to Cisco Unified Mobility Advantage and its clients.
- *Adding Users and Devices to Cisco Unified Mobility Advantage*
http://www.cisco.com/en/US/products/ps7270/products_installation_and_configuration_guides_list.html.
- See also the section on [Additional Documentation](#), page 3.

Documentation for Upgrades

- *Upgrading Cisco Unified Mobility Advantage*
http://www.cisco.com/en/US/products/sw/voicesw/ps556/products_implementation_design_guides_list.html
An overview of essential steps for upgrading software with or without a hardware upgrade.
- *Cisco Unified Communications Operating System Administration Guide For Cisco Unified Mobility Advantage*
http://www.cisco.com/en/US/products/ps7270/products_installation_and_configuration_guides_list.html
This document includes instructions for running the upgrade installer.
- *Deploying Clients in Cisco Unified Mobility Advantage*
http://www.cisco.com/en/US/products/ps7270/products_installation_and_configuration_guides_list.html.

Instructions for obtaining and deploying all supported client releases for all supported mobile platforms, and for setting up to send notifications to clients.

- *Adding Users and Devices to Cisco Unified Mobility Advantage*
http://www.cisco.com/en/US/products/ps7270/products_installation_and_configuration_guides_list.html.
- See also the section on [Additional Documentation](#), page 3.

Additional Documentation

Use these documents to add or change features or functionality, or for troubleshooting.

- Feature configuration modules for:
 - Call History Monitoring
http://www.cisco.com/en/US/products/ps7270/products_installation_and_configuration_guides_list.html.
 Instructions for all configurations in all locations required to deploy this feature.
 See also the *Cisco Unified Communications Manager Features and Services Guide* further down on this list.
 - Dial Via Office
http://www.cisco.com/en/US/products/ps7270/products_installation_and_configuration_guides_list.html.
 Instructions for all configurations in all locations required to deploy the Dial Via Office - Forward and Dial Via Office - Reverse Callback features.
 See also the Cisco Unified Communications Manager *Release Notes* and *Features and Services Guide* (separate documents) further down on this list.
 - Meeting features (meeting list, notification, and call me features)
http://www.cisco.com/en/US/products/ps7270/products_installation_and_configuration_guides_list.html.
 Instructions for all configurations in all locations required to deploy meeting features.
 - Visual Voicemail
http://www.cisco.com/en/US/products/ps7270/products_installation_and_configuration_guides_list.html.
 Instructions for all configurations in all locations required to deploy this feature.
 - Availability Status (Presence)
http://www.cisco.com/en/US/products/ps7270/products_installation_and_configuration_guides_list.html.
 Instructions for all configurations in all locations required to deploy this feature.
- *Configuring Security in Cisco Unified Mobility Advantage*
http://www.cisco.com/en/US/products/ps7270/products_installation_and_configuration_guides_list.html.
 Includes information about exchanging certificates for secure connections between servers, options for user- and device- level security, and other security-related considerations.

- *Usage Reporting in Cisco Unified Mobility Advantage*
http://www.cisco.com/en/US/products/ps7270/products_installation_and_configuration_guides_list.html.
 Information about a new feature that helps us improve this product.
- *Cisco Unified Communications Manager Features and Services Guide, Release 7.1(2)*
http://www.cisco.com/en/US/products/sw/voicesw/ps556/prod_maintenance_guides_list.html
 This book has a chapter dedicated to Cisco Unified Mobility Advantage and Cisco Unified Mobile Communicator which discusses the call-related features available to users.
- *Release Notes for Cisco Unified Communications Manager Release 7.1(3)*
http://www.cisco.com/en/US/products/sw/voicesw/ps556/prod_release_notes_list.html.
 This document includes a comprehensive section on Dial Via Office - Forward. This information will move to the Features and Services Guide at the next major release.
- *Cisco Unified Communications Operating System Administration Guide For Cisco Unified Mobility Advantage*
http://www.cisco.com/en/US/products/ps7270/prod_maintenance_guides_list.html
 Includes instructions for resetting your platform administrator password, using a Network Time Protocol server (recommended for this solution), and setting up a remote support account.
 This document is also available as online help within the OS Administration portal on the Cisco Unified Mobility Advantage server.
- *Disaster Recovery System Administration Guide for Cisco Unified Mobility Advantage*
http://www.cisco.com/en/US/products/ps7270/prod_maintenance_guides_list.html
 Information about creating backups and restoring Cisco Unified Mobility Advantage data from a backup. Additional disaster recovery information is located in the Troubleshooting documentation.
 This document is also available as online help within the Disaster Recovery System portal on the Cisco Unified Mobility Advantage server.
- *Troubleshooting Cisco Unified Mobility Advantage*
http://www.cisco.com/en/US/products/ps7270/prod_troubleshooting_guides_list.html.

Documentation for Related Cisco Products

Cisco Unified Communications Manager

http://www.cisco.com/en/US/products/sw/voicesw/ps556/tsd_products_support_series_home.html

Cisco Adaptive Security Appliance

http://cisco.com/en/US/products/ps6120/tsd_products_support_series_home.html

Cisco Unified Presence

http://docwiki.cisco.com/wiki/Cisco_Unified_Presence%2C_Release_7.x (most current)

and

http://cisco.com/en/US/products/ps6837/tsd_products_support_series_home.html

Cisco Unity

http://cisco.com/en/US/products/sw/voicesw/ps2237/tsd_products_support_series_home.html

Cisco Unity Connection

http://cisco.com/en/US/products/ps6509/tsd_products_support_series_home.html

Cisco Unified MeetingPlace

http://docwiki.cisco.com/wiki/Cisco_Unified_MeetingPlace%2C_Release_7.0 (most current)

and

http://docwiki.cisco.com/wiki/Cisco_Unified_MeetingPlace%2C_Release_6.x (most current)

and

http://www.cisco.com/en/US/products/sw/ps5664/ps5669/tsd_products_support_series_home.html

Documentation for Users

User documentation sets vary slightly by device and release. All documents are available:

- In English

http://cisco.com/en/US/products/ps7271/products_user_guide_list.html

- In other languages

http://cisco.com/en/US/products/ps7271/tsd_products_support_translated_end_user_guides_list.html

Licensing Information

Licensing information required for open-source licensing agreements is available at http://www.cisco.com/en/US/products/ps7270/products_licensing_information_listing.html.

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