

Index

A

Abbreviated Dialing [39, 71](#)
Abbreviated Dialing (Off-hook) [40](#)
Address Book Synchronization Tool [71](#)
answering calls [25](#)
ASCII label field support [72](#)
audio, quality of [7](#)
authenticated calls [46](#)
Auto Dial [21](#)
AutoAnswer [54](#)

B

barge, and shared lines [44](#)
BLF [45](#)
BLF Pickup [ii, 14, 45](#)
Busy Lamp Field [45](#)
button [37](#)

C

call forwarding
 configuring from web page [75](#)
 configuring on phone [30](#)
call logs
 erasing [59](#)
 viewing and dialing from [59](#)

call park [42](#)
call pickup [40](#)
call waiting [25](#)
CallBack [22](#)
calls
 answering [25](#)
 barging [44](#)
 blocking [31](#)
 compared to lines [13](#)
 conference features for [32](#)
 ending [26](#)
 forwarding [30, 75](#)
 handling multiple [28](#)
 icons for [14](#)
 maximum per line [14](#)
 multiple parties on [32](#)
 multiple, switching between [28](#)
 muting [28](#)
 parking [42](#)
 placing [21, 22](#)
 prioritizing [47](#)
 redirecting while ringing [40](#)
 secure [46](#)
 storing and retrieving [42](#)
 transferring [29](#)
 using DND [31](#)
Cisco Extension Mobility [48](#)

Cisco Unified Communications Manager
Address Book Synchronizer [71](#)

Cisco Unified IP Phone
troubleshooting [85](#)
web-based services for [67](#)

Cisco Unified Video Advantage [84](#)

Cisco WebDialer [81](#)

Client Matter Code, see CMC

CMC [23](#), [85](#)

conference calls

- Meet-Me [35](#)
- removing participants from [35](#)
- security-level for [35](#)
- viewing participants for [35](#)

connected [14](#)

corporate directory

- using from web page [81](#)
- using on phone [59](#), [61](#)

D

Details softkey, viewing multiparty calls with
[60](#)

device configuration page [68](#)

dialing, options for [21](#), [22](#)

directory

- corporate [61](#)
- personal [61](#), [62](#)
- using from web page [81](#)
- using on phone [61](#)

DND [31](#)

Do Not Disturb [31](#)

E

EM [48](#)

encrypted calls [46](#)

ending a call, options for [26](#)

Extension Mobility [48](#)

F

FAC [23](#), [85](#)

Fast Dials [70](#)

- configuring from web page [70](#)
- using on phone [62](#)

Forced Authorization Code, see FAC

forwarding calls, options for [30](#)

G

group call pickup [40](#)

H

handset

- using [53](#)

hanging up, options for [26](#)

headset

- answering calls with [25](#)
- hanging up with [26](#)
- placing calls with [21](#)
- using [53](#)

headset performance, general [6](#)

hold

- and switching calls [28](#)
- and transferring [29](#)

Hunt groups, logging out [43](#)

I

icons

- for call states [14](#)

- for lines [14](#)

idle [14](#)

intercom line [14](#), [37](#)

international call logging [22](#), [60](#), [64](#)

L

language (locale) settings [75](#)

lines

- and call forwarding [30](#), [75](#)

- and call states [14](#)

- and using BLF [45](#)

- description of [13](#)

- icons for [14](#)

- number of calls supported on [13](#)

- ring patterns for [75](#)

- ring tones for [57](#)

- shared [43](#)

- switching between [28](#)

- text label for [75](#)

- voice message indicator setting for [75](#)

logging out of hunt groups [43](#)

M

Malicious Call Identification [47](#)

MCID [47](#)

Meet-Me conferences [35](#)

messages

- indicator for [57](#), [65](#)

- listening to [65](#)

missed calls, records of [59](#)

MLPP, using [47](#)

mobile connect, enabling [79](#)

multiparty calls

- identifying in call logs [60](#)

- viewing details of [60](#)

multiple calls, handling [28](#)

mute, using [28](#)

N

network configuration data, locating [85](#)

O

on-hook dialing [21](#)

P

PAB

- using from web page [69](#)

- using on phone [62](#)

password, changing [75](#)

Personal Address Book, see PAB

Personal Directory

- using from web page [68](#)

- using on phone [62](#)

phone lines

- description of [13](#)

- phone screen
 - adjusting contrast [58](#)
 - changing language [58](#)
 - illumination setting [58](#)
- phone services
 - configuring
 - see also User Options web pages
- PIN, changing [75](#)
- placed calls, records of [59](#)
- placing calls, options for [21](#), [22](#)
- pre-dial [21](#)
- prioritizing calls [47](#)
- privacy, and shared lines [44](#)

R

- received calls, records of [59](#)
- redial [21](#)
- remote destination
 - creating [79](#)
 - ring schedule [79](#)
- remote-in-use icon for shared lines [44](#)
- ring patterns, changing [75](#)
- ring schedule for remote destinations [79](#)
- ring tones, changing [57](#)
- ringer
 - customizing [57](#)
 - volume for [57](#)

S

- secure calls [46](#)
- secure conferences [35](#)

- security, for calls [46](#)
- services, subscribing to [73](#)
- shared lines
 - and remote-in-use icon [44](#)
 - description [43](#)
- softkey buttons
 - description of [12](#)
- softkey buttons, description [12](#)
- speakerphone
 - answering calls with [25](#)
 - hanging up with [26](#)
 - placing calls with [21](#)
 - using [53](#)
- speed dial
 - configuring [39](#), [71](#)
 - description of [39](#)
 - labels [71](#)
 - using [22](#)
 - using BLF with [39](#)
- status data, locating [85](#)
- subscriptions, for phone services [73](#)
- suspicious calls, tracing [47](#)
- switching calls [28](#)

T

- TABSynch [71](#)
- transferring, options for [29](#)
- troubleshooting
 - [85](#)

U

User Options web pages

- accessing [67](#)

- configuring features and services with [68](#)

- subscribing to phone services with [73](#)

V

voice message indicator

- changing setting for [75](#)

- description of [65](#)

voice message service [65](#)

volume

- for handset, headset or speakerphone [53](#)

- for phone ringer [57](#)

W

web-based services

- configuring [67](#)

- see also User Options web pages

WebDialer [81](#)

whisper [14](#)

