



APPENDIX **B**

Supporting International Users

Translated and localized versions of the Cisco Unified IP Phones are available in several languages. If you are supporting Cisco Unified IP Phones in a non-English environment, refer to the following sections to ensure that the phones are set up properly for your users:

- [Installing the Cisco Unified Communications Manager Locale Installer, page B-1](#)

Installing the Cisco Unified Communications Manager Locale Installer

If you are using Cisco Unified IP Phones in a locale other than English, you must install the locale-specific version of the Cisco Unified Communications Manager Locale Installer on every Cisco Unified Communications Manager server in the cluster. Installing the locale installer ensures that you have the latest translated text, user and network locales, and country-specific phone tones available for the Cisco Unified IP Phones. You can find locale-specific versions of the Cisco Unified Communications Manager Locale Installer at <http://www.cisco.com/kobayashi/sw-center/telephony/callmgr/locale-installer.shtml>.

For more information, refer to the “Locale Installation” section in the *Cisco Unified Communications Operating System Administration Guide*.

**Note**

All languages may not be immediately available, so continue to check the website for updates.