

Cisco Unified CallManager Release 4.1-PBX Interoperability: Avaya Intuity AUDIX with Avaya Definity G3 MV1.1 PBX with 6608 T1 Q.SIG as MGCP Gateway

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Cisco Catalyst 6500 Switch Configuration	Cisco Catalyst 6500 Switch Configuration	
Acronyms		

Introduction

This is a lab report performed to ascertain interoperability of Cisco Unified CallManager Release 4.1(2) when used as a PINX in a QSIG private network comprised of Avaya Definity G3 MV1.1 and a Centralized Intuity AUDIX voicemail server using C-LAN integration. The network topology diagram (Figure 1) shows the test setup for end-to-end interoperability with the Cisco Unified CallManager connected to the PBX's via Catalyst 6608 T1/E1 blade ports used as MGCP gateways configured as ISO QSIG trunks, and an Intuity AUDIX used as a Centralized voicemail system using C-LAN integration to the "host" Avaya Definity G3

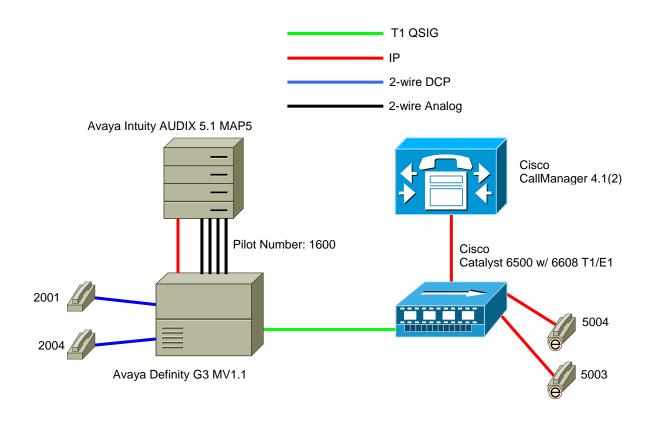
This Application Note uses the Cisco Catalyst 6608 T1/E1 voice gateway; however other Cisco voice gateways are also an option to use since Cisco Unified CallManager QSIG implementation does not depend on the physical interface

.



Network Topology

Figure 1. Network Topology



System Components

Hardware Requirements

Cisco Hardware:

Cisco Catalyst 6500 switch with 6608 T1/E1 blades

Cisco Unified CallManager 4.1(2)

Avaya Definity G3 hardware:

TN464F DS1 INTC 24/32



TN799DP C-LAN card

Avaya Intuity AUDIX Voicemail system hardware:

MAP server

Analog Voice Card(s)

Ethernet Adapter

Software Requirements

Avaya Definity G3 MV1.1

Avaya Intuity AUDIX R5.1 w/OVERLAN integration (LANSet SWIN package)

Cisco CallManager 4.1(2)

Features

Features Supported

Station forward to personal greeting (busy/ring no answer/all calls)

Reply to messages left in telephone answering mode

Direct call

Message Waiting Indication

Configuration

The configuration examples shown in this document is an example only; its settings are typical only. In addition, prior to configuring the "central" Definity G3 and CallManager, the following should be installed and tested for proper functionality:

Intuity AUDIX - Test for proper functionality of the Intuity AUDIX for "Central" Definity G3 users

Unique Extension Numering Plans – Extension numbers on the Definity G3 and Cisco Unified CallManager must be unique and of

the same length

Configuring the Avaya Definity G3 PBX

- 1. Display customer-optional features configuration forms to insure required features are enabled on PBX
- 2. Configure the DS1 circuit pack(s)
- 3. Configure the Signaling Group(s)
- 4. Configure the Trunk Group(s)
- 5. Configure ISDN Numbering plan
- 6. Configure the Uniform Dialing Plan
- 7. Configure Route Pattern(s)
- 8. Configure Processor Channels for AUDIX Message Waiting updates to CallManager stations
- 9. Configure ISDN Message Waiting Prefixes
- 10. Configure Intuity AUDIX Hunt Group and analog ports
- 11. Configure feature-related System Parameters for Centralized AUDIX operation



"Central" Avaya G3 Configuration Menus for Q.SIG trunk connectivity to CallManager

Figure 2. Customer-option system parameter form - Page 1

display system-parameters customer-options	Page	1 of	9
OPTIONAL FEATURES			
	USED		
G3 Version: V11 Maximum Ports: 274	166		
Location: 1 Maximum XMOBILE Stations: 10	9		
Platform: 2			
IP PORT CAPACITIES			
Maximum Administered IP Trunks: 1	1		
Maximum Concurrently Registered IP Stations: 16	6		
Maximum Administered Remote Office Trunks: 0	9		
Maximum Concurrently Registered Remote Office Stations: 0	9		
Maximum Concurrently Registered IP eCons: 1	6		
Maximum Number of DS1 Boards with Echo Cancellation: 30	9		
Maximum TN2501 VAL Boards: 1	9		
(NOTE: You must logoff & login to effect the permissi	on chang	es.)	



Figure 3. Customer-option system parameter form - Page 2

```
display system-parameters customer-options
                                                                 Page
                                                                        2 of
                                OPTIONAL FEATURES
    Abbreviated Dialing Enhanced List? y
                                                   Audible Message Waiting? y
        Access Security Gateway (ASG)? n
                                                       Authorization Codes? v
        Analog Trunk Incoming Call ID? y
                                                                CAS Branch? n
 A/D Grp/Sys List Dialing Start at 01? y
                                                                  CAS Main? n
Answer Supervision by Call Classifier? y
                                                         Change COR by FAC? y
                                  ARS? y
                                          Computer Telephony Adjunct Links? n
                 ARS/AAR Partitioning? y
                                               Co-Res DEFINITY LAN Gateway? n
          ARS/AAR Dialing without FAC? n
                                           Cvq Of Calls Redirected Off-net?
          ASAI Link Core Capabilities? n
                                                               DCS (Basic)?
          ASAI Link Plus Capabilities? n
                                                         DCS Call Coverage? y
                                                        DCS with Rerouting? y
  Async. Transfer Mode (ATM) Trunking? n
                                           Digital Loss Plan Modification? y
                                 ATMS? U
                                                                   DS1 MSP? n
                  Attendant Vectoring? y
                                                    DS1 Echo Cancellation? y
        (NOTE: You must logoff & login to effect the permission changes.)
```

Note: Make sure features ARS and ARS/AAR Partitioning are set to y

Figure 4. Customer-option system parameter form - Page 3

```
display system-parameters customer-options
                                                                 Page
                                                                        3 of
                                OPTIONAL FEATURES
   Emergency Access to Attendant? y
                                                            ISDN Feature Plus? y
                                              ISDN Network Call Redirection? n
           Enable 'dadmin' Login? y
           Enhanced Conferencing? y
                                                              ISDN-BRI Trunks? y
                  Enhanced EC500? y
                                                                     ISDN-PRI? y
          Extended Cvq/Fwd Admin? y
                                                        Local Spare Processor? n
     External Device Alarm Admin? y
                                                         Malicious Call Trace? y
  Five Port Networks Max Per MCC? n
                                                     Media Encruption Over IP? n
                                        Mode Code for Centralized Voice Mail? y
                Flexible Billing? y
   Forced Entry of Account Codes? y
      Global Call Classification? y
                                                     Multifrequency Signaling? y
             Hospitality (Basic)? y Multimedia Appl. Server Interface (MASI)? n
 Hospitality (G3V3 Enhancements)? y
                                            Multimedia Call Handling (Basic)? y
                       IP Trunks? y
                                         - Multimedia Call Handling (Enhanced)? y
                                                           Multiple Locations? y
           IP Attendant Consoles? y
                                              Personal Station Access (PSA)?
                     IP Stations? y
                                                              Posted Messages? n
        (NOTE: You must logoff & login to effect the permission changes.)
```



Note: Make sure feature ISDN-PRI is set to y

Figure 5. Customer-option system parameter form - Page 4

```
display system-parameters customer-options
                                                                    Page
                                                                           4 of
                                  OPTIONAL FEATURES
                                                            Tenant Partitioning? n
                                                    Terminal Trans. Init. (TTI)? y
Time of Day Routing? y
                Port Network Support? y
                                                           Uniform Dialing Plan? y
           Processor and System MSP? n
                  Private Networking? y
                                                 Usage Allocation Enhancements? y
                                                    TN2501 VAL Maximum Capacity? y
                       Remote Office? y
                                                             Wideband Switching? y
      Restrict Call Forward Off Net? y
                                                                        Wireless? n
               Secondary Data Module? y
              Station and Trunk MSP? n
       Station as Virtual Extension? y
        Survivable Remote Processor? n
    System Management Data Transfer? y
        (NOTE: You must logoff & login to effect the permission changes.)
```

Note: Make sure features Private Networking, Uniform Dialing Plan are set to y



Figure 6. Customer-option system parameter form - Page 7

```
display system-parameters customer-options

QSIG OPTIONAL FEATURES

Basic Call Setup? y
Basic Supplementary Services? y
Centralized Attendant? y
Interworking with DCS? y
Supplementary Services with Rerouting? y
Transfer into QSIG Voice Mail? y
Value-Added (VALU)? y

(NOTE: You must logoff & login to effect the permission changes.)
```

Note: Make sure features Basic Call Setup and Basic Supplementary Services are set to y

Figure 7. DS1 circuit pack configuration

```
isplay ds1 1a13
                                                               Page 1 of
                               DS1 CIRCUIT PACK
           Location: 01A13
                                                     Name: QSIG to 3745
           Bit Rate: 1.544
                                              Line Coding: b8zs
  Line Compensation: 5
                                             Framing Mode: esf
     Signaling Mode: isdn-pri
                                                Interface: peer-master
            Connect: pbx
  TN-C7 Long Timers? n
                                            Peer Protocol: 0-SIG
nterworking Message: PROGress
                                                     Side: a
nterface Companding: mulaw
                                                      CRC? n
          Idle Code: 11111111
                             DCP/Analog Bearer Capability: 3.1kHz
     Slip Detection? n
                                       Near-end CSU Type: other
```



Note: The configuration above shows the DS1 circuit pack configured as a T1 trunk., although the DS1 curcuit can be also configured as E1 trunk.

Figure 8. Signaling Group configuration

```
SIGNALING GROUP

Group Number: 13 Group Type: isdn-pri
Associated Signaling? y Max number of NCA TSC: 5
Primary D-Channel: Ø1A1324 Max number of CA TSC: 23
Trunk Group for NCA TSC: 13
Trunk Group for Channel Selection: 13 X-Mobility/Wireless Type: NONE
Supplementary Service Protocol: b
```

Figure 9. Trunk Group configuration – Page 1

```
display trunk-group 13
                                                                 Page
                                                                        1 of 10
                                 TRUNK GROUP
Group Number: 13
                                   Group Type: isdn
                                                              CDR Reports: u
  Group Name: QSIG trunk to Jupiter
                                           COR: 1
                                                         TN: 1
                                                                      TAC: 613
   Direction: two-way
                             Outgoing Display? y
                                                          Carrier Medium: PRI/BRI
 Dial Access? y
                               Busy Threshold: 99
                                                          Night Service:
Queue Length: 0
Service Type: tie
                                    Auth Code? n
                                                             TestCall ITC: rest
                         Far End Test Line No:
TestCall BCC: 4
TRUNK PARAMETERS
         Codeset to Send Display: 0
                                         Codeset to Send National IEs: 6
        Max Message Size to Send: 260
                                         Charge Advice: none
  Supplementary Service Protocol: b
                                         Digit Handling (in/out): enbloc/enbloc
            Trunk Hunt: ascend
                                                      QSIG Value-Added? y
                                                    Digital Loss Group: 13
Calling Number - Delete:
                                                      Numbering Format: unk-unk
                             Insert:
              Bit Rate: 1200
                                     Synchronization: async
                                                                Duplex: full
 Disconnect Supervision - In? y Out? y
 Answer Supervision Timeout: 0
```



Figure 10. Trunk Group configuration – Page 2

```
display trunk-group 13
                                                                       2 of 10
                                                                 Page
TRUNK FEATURES
          ACA Assignment? n
                                       Measured: none
                                                            Wideband Support? n
                                                           Maintenance Tests? y
                                 Internal Alert? n
                               Data Restriction? n
                                                       NCA-TSC Trunk Member: 1
                                                        Send Calling Number: y
                                      Send Name: y
                                        Hop Dat? y
            Used for DCS? n
   Suppress # Outpulsing? n
                               Numbering Format: unknown
 Outgoing Channel ID Encoding: preferred
                                             UUI IE Treatment: service-provider
                                                 Replace Restricted Numbers? y
                                                Replace Unavailable Numbers? n
                                          Send Called/Busy/Connected Number: y
             Send UUI IE? y
               Send UCID? y
 Send Codeset 6/7 LAI IE? y
                                                    Ds1 Echo Cancellation? n
 Path Replacement with Retention? n
 Path Replacement Method: better-route
                     SBS? n Network (Japan) Needs Connect Before Disconnect? y
```

Figure 11. ISDN Numbering plan configuration

display is	sdn public	-unknown-num			Page	1 of 8
		ISDN NUMBER	ING - PUBLIC/UNKNO	OWN FORMAT		
			Total			Total
Ext Ext	Trk	CPN	CPN Ext Ext	Trk	CPN	CPN
Len Code	Grp(s)	Prefix	Len Len Code	Grp(s)	Prefix	Len
4 2			4			
4 3			4			
4 4	13		4			
4 5	13		4			
4 16			4			



Note: Since the QSIG trunk group used for this testing is configured to use ISDN – Unknown Numbering, configuration form "ISDN Public-Unknown-Numbering" is used. If trunk group(s) are configured to use Private numbering, configuration form "ISDN Private-Numbering" needs to be used.

Figure 12. Dial Plan Configuration

display dialpla	n anal	ysis					Page	1 of	3
			DIAL PLAN	ANALYS	IS TABLE	Per	cent Ful	11:	2
String L 0 16 20 22 3 4 5 6 7 8	ength 1 4 4 4 4 4 1 3 5 1	attd ext ext dac ext ext dac ext fac fac	Dialed String	Total Length		Pero Dialed String	cent Ful Total Length	Call	2
*	3	Fac							



Figure 13. Uniform Dial Plan

	UN	IFORM I	DIAL PLAN TABLE			
Matching Pattern	Len	Del	Insert Digits	Net	Conv	Node Num
10	4	9	998	aar	n	
2000	4	9	222	aar	n	
2005	4	9	777	aar	n	
2012	4	9	333	aar	n	
31	4	9	319	aar	n	
4	4	6	222	aar	n	
4003	4	9	666	aar	n	
4006	4	9	510	aar	n	
5	4	6	555	aar	n	
5050	4	6	777	aar	n	
51	4	6	510	aar	n	
52	4	9	520	aar	n	
53	4	9	530	aar	n	
54	4	9	999	aar	n	
7	4	9	777	aar	n	

Figure 14. Call Routing Configuration (AAR)

display aar analysis 555						Page	1 of	2
	A	AR DI	GIT ANALYS	SIS TABI	.E			
						Percent F	ull:	2
Dialed	Tot	al	Route	Call	Node	ANI		
String	Min	Max	Pattern	Туре	Num	Reqd		
555	7	7	105	aar		n		
611	7	7	13	aar		n		
777	7	7	13	aar		n		
888	7	7	15					
	7			aar		n		
998		7	11	aar		n		
999	7	7	98	aar		n		
						n		
						n		
						n		
						n		
						n		
						n		
						n		
						n		
						n		



Figure 15. Route Pattern Configuration

```
display route-pattern 105
                     Pattern Number: 105 Pattern Name: QSIG - 14 First
    Grp FRL NPA Pfx Hop Toll No.
                                    Inserted
                                                                            DCS/ IXC
                 Mrk Lmt List Del
                                    Digits
                                                                            OSIG
    No
                               Dgts
                                                                            Intw
 1: 13
          9
                                3
                                                                             n
                                                                                 user
 2:
                                                                                 user
                                                                             n
 3:
                                                                             n
                                                                                 user
 4:
                                                                             n
                                                                                 user
 5:
                                                                             n
                                                                                 user
 6:
                                                                                 user
     BCC VALUE
                 TSC CA-TSC
                                ITC BCIE Service/Feature BAND No. Numbering LAR
                                                                Dgts Format
    0 1 2 3 4 W
                     Request
                                                             Subaddress
 1: y y y
          ууп
                  y
                     as-needed bothept
                                                                                none
 2: y
      y
        y
          y
             y
                  n
                                rest
                                                                                none
               n
                                rest
 3: 9 9 9
                                                                                none
          y
            y
 4: 9 9 9 9 9
                  n
                                rest
                                                                                none
               n
 5: y y y y y n
                                rest
                                                                                none
                  n
                                rest
                                                                                none
```

Figure 16. Processor Channels

Configuration

Proc			Gtwy		Inte	erface	Dest	ination	Ses	sion	Mac
Chan	Enable	Appl.	To	Mode	Link	c/Chan	Node	Port	Local,	/Remote	: ID
1:	y	audix		5	1	5002	audix	9	1	1	1
2:	ÿ	qsig-mwi		5	1	6002	audix	9	2	1	2
3:	n							9			
4:	n							9			
5:	n							9			
6:	n							9			
7:	n							9			
8:	n							9			
9:	n							9			
10:	n							9			
11:	n							9			
12:	n							9			
13:	n							9			
14:	n							9			
15:	n							9			
16:	n							8			



Notes:

Processor Channel 1 is assigned to AUDIX for exchanging call-related data and for message waiting updates to the "Central" PBX.

Processor Channel 2 handles Q.SIG message waiting updates to the CallManager stations

The Proc. Chan, Session Local and Mach ID settings should all be the same

The Mach ID field is also used to match entries in the ISDN mwi-prefixes configuration form (Figure 17)

The **Link** field should contain the link number assigned to the C-LAN card (data-module configuration form). That is usually set to 1 on PBX's with single C-LAN circuit packs

The Node field should contain the AUDIX node name as entered in the node-names audix-msa configuration form

The **Chan** numbers should match the **TCP Port** number configured on the Intuity AUDIX **Switch Link Administration** form (Figure 25). On Definity PBX's, Channel numbers (TCP Ports numbers) start with 5002 for AUDIX apps, and 6002 for qsig-mwi apps

Leave the **Destination Port** field as **0**

Figure 17. ISDN MWI Prefixes

Configuration

ID ID	Inserted Digits	Routing Digits	AUDIX Mach ID		Inserted Digits	Routing Digits	AUDIX Mach ID
1:				11:			
2:		8555	1	12:			
3:				13:			
4:				14:			
5:				15:			
6:				16:			
7:				17:			
8:				18:			
9:				19:			
10:				20:			



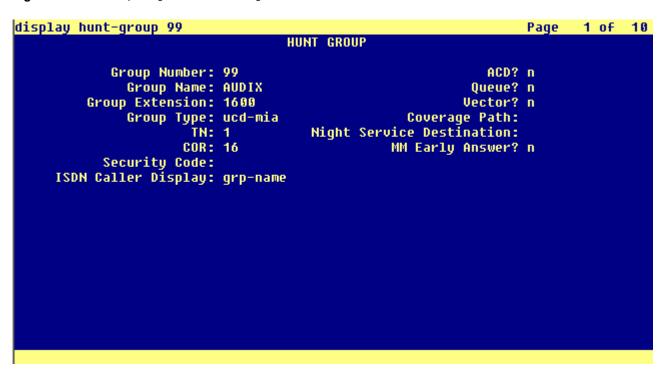
Notes:

Choose the **Machine ID** used previously on the **communication-interface processor channel** configuration form for qsig-mwi operation. In our example we used Machine ID 2; hence the entry in this screen is done on the second line of the form, which is associated with Machine ID 2

In the **Routing Digits** field, enter the routing digits used to send the calls over the proper Route Pattern. In this example, we used 8555. The digit 8 in our lab's Definity G3 is the AAR feature access code; the 555 is the aar routing digits pattern used to route calls over to Route Pattern 105, which is the route pattern used to send calls to the Q.SIG trunk group connecting to CallManager. Route Pattern 105 is configured, as illustrated in Figure 10, to strip the leading 3 digits (aar routing digits 555, as the digit 8 is a feature access code and will therefore not be passed as part of the routing digits)

In the AUDIX Mach ID field, enter the AUDIX Number as set in the Intuity AUDIX Switch Link Administration form (Figure 25)

Figure 18. Hunt Group Configuration for AUDIX - Page 1



Note: in the Group Type field, enter ucd-mia

Figure 19. Hunt Group Configuration for AUDIX - Page 2



HUNT GROUP

HUNT GROUP

Message Center: audix

Calling Party Number to INTUITY AUDIX? y

LWC Reception: none

Notes:

In the Message Center field, enter audix.

In the Calling Party Number to INTUITY AUDIX? field, enter \boldsymbol{y}



Figure 20. Hunt Group Configuration for AUDIX - Page 3

display hunt-group 99	Page 3 of 10
HUNT	GROUP
Group Number: 99 Group E	ktension: 1600 Group Type: ucd-mia
Member Range Allowed: 1 - 200	Administered Members (min/max): 1 /1
	Total Administered Members: 1
GROUP MEMBER ASSIGNMENTS	
Ext Name (24 characters)	Ext Name (24 characters)
1 : 1601 Audix Port 01	14:
2:	15 :
3:	16:
4:	17 :
5:	18:
6:	19 :
7:	20:
8:	21:
9 :	22 :
10:	23 :
11:	24:
12 :	25 :
13 :	26 :
At End of Member List	



Figure 21. Analog voice port configuration - Page 1

display station 1601		Page	1 of	3
	STATION			
Extension: 1601	Lock Messages? n		BCC: 0	
Type: 2500	Security Code:		TN: 1	
Port: 01A0301	Coverage Path 1:		COR: 15	
Name: Audix Port 01	Coverage Path 2:		COS: 15	
	Hunt-to Station:	Te	sts? y	
STATION OPTIONS				
Loss Group: 1	Message Waiting In	dicator	: none	
Off Premises Station? n				
	Remote Offic	e Phone'	? n	

Figure 22. Analog voice port configuration - Page 2

display station 1601	Page 2 of 3
	STATION
FEATURE OPTIONS	
LWC Reception: audix	
LWC Activation? n	Coverage Msg Retrieval? n
LWC Log External Calls? n	Auto Answer: none
CDR Privacy? n	Data Restriction? n
Redirect Notification? n	Call Waiting Indication? n
Per Button Ring Control? n	Att. Call Waiting Indication? n
Bridged Call Alerting? n	Distinctive Audible Alert? n
Switchhook Flash? y	Adjunct Supervision? y
Ignore Rotary Digits? n	
H.320 Conversion? n	Per Station CPN - Send Calling Number?
Service Link Mode: as-needed	
Multimedia Mode: basic	Audible Message Waiting? n
MWI Served User Type:	
	Coverage After Forwarding? s
	Multimedia Early Answer? n
	Direct IP-IP Audio Connections? n
Emergency Location Ext: 1601	IP Audio Hairpinning? n



Figure 23. Feature-related system parameter Configuration - Page 1

```
1 of 12
display system-parameters features
                                                                Page
                        FEATURE-RELATED SYSTEM PARAMETERS
                           Self Station Display Enabled? y
                                Trunk-to-Trunk Transfer: all
Automatic Callback - No Answer Timeout Interval (rings): 3
                   Call Park Timeout Interval (minutes): 10
    Off-Premises Tone Detect Timeout Interval (seconds): 20
                             AAR/ARS Dial Tone Required? y
                                     Music/Tone on Hold: none
          Music (or Silence) on Transferred Trunk Calls? no
                       DID/Tie/ISDN Intercept Treatment: attd
Internal Auto-Answer of Attd-Extended/Transferred Calls: transferred
              Automatic Circuit Assurance (ACA) Enabled? n
         Abbreviated Dial Programming by Assigned Lists? n
   Auto Abbreviated/Delayed Transition Interval (rings): 2
                Protocol for Caller ID Analog Terminals: Bellcore
Display Calling Number for Room to Room Caller ID Calls? y
```

Note: set field Trunk-to-Trunk Transfer to all.



Figure 24. Feature-related system parameter Configuration - Page 7

```
display system-parameters features
                                                                  Page
                         FEATURE-RELATED SYSTEM PARAMETERS
ISDN PARAMETERS
 Send Non-ISDN Trunk Group Name as Connected Name? n
 Display Connected Name/Number for ISDN DCS Calls? y
       Send ISDN Trunk Group Name on Tandem Calls? n
                                QSIG TSC Extension: 2099
 MWI - Number of Digits Per Voice Mail Subscriber: 4
                                  Feature Plus Ext: 2098
                               National CPN Prefix:
                          <u>International CPN Prefix:</u>
                         Pass Prefixed CPN to ASAI? n
    Unknown Numbers Considered Internal for AUDIX? y
                                                              Maximum Length: 5
             USNI Calling Name for Outgoing Calls? y
               Path Replacement with Measurements? y
                  QSIG Path Replacement Extension: 2097
            Path Replace While in Queue/Vectoring? y
```

Notes:

Set field Connected Name/Number for ISDN DCS Calls? to y

In the field QSIG TSC Extension, enter a valid available extension number

Set field **MWI – Number of Digits Per Voice Mail Subscriber** to match the extension length being used in the customer's private network (in our example, this is set to 4)

Set field Unknown Numbers Considered Internal for AUDIX? to y

In the Maximum Length field, again enter the extension length used in the customer's private network

Configuring Intuity AUDIX

As mentioned at the beginning of this document, Intuity AUDIX should have already been installed and configured to proper integrate with the "Central" Definity PBX. Test calls should have been made to verify its operation. In order to provide proper QISG MWI signaling to the CallManager, additional configuration must be made in the Switch Link Administration form so as to add an additional "Switch", which is the one used by CallManager station users' mailboxes. In our example, this is Switch Number 2.



Figure 25. AUDIX Switch Link Admnistration form

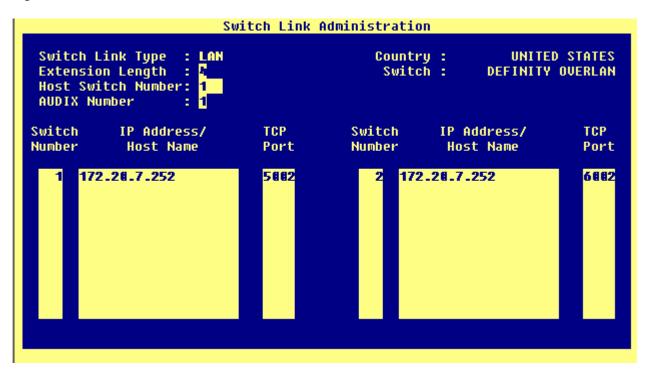
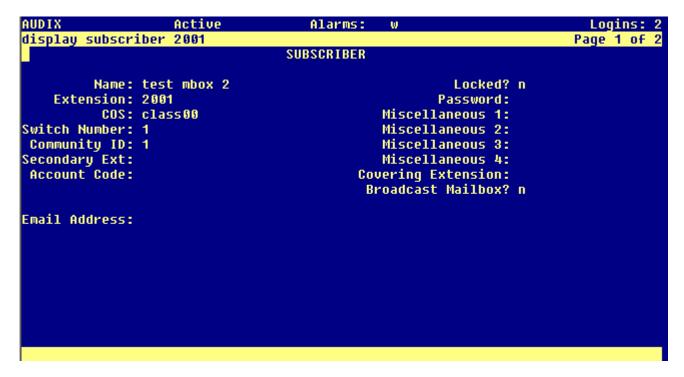


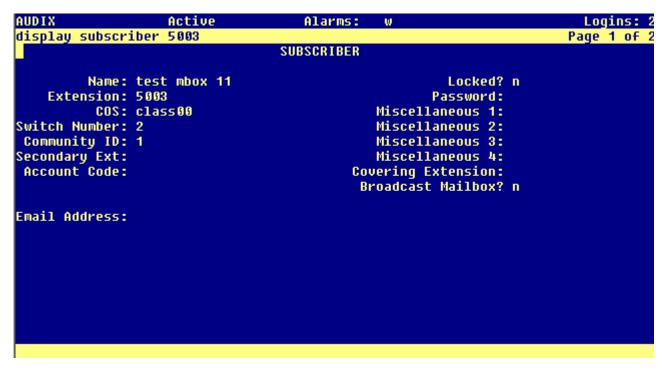
Figure 26. Central PBX users' mailbox configuration



Note: Central PBX mailboxes are configured with field Switch Number set to 1



Figure 27. CallManager users' mailbox configuration



Note: CallManager users' mailboxes are configured with field Switch Number set to 2



Configuring Cisco Unified CallManager

6608 T1/E1 Voice Gateway Configuration

Gateway Configuration

Back to Find/List Gateways
Dependency Records

Product: Cisco Catalyst 6000 T1 Verification: Registered with Cisco IP Address: 172.20.236.16 Status: Ready Update Delete Reset Gateway	093A9B o CallManager 172.20.236.2
Device Information MAC Address*	0001C9D93A9B
Description	Cat 6500 port 5/4
Device Pool*	Default ▼
Call Classification*	OnNet 🔻
Network Locale	United States
Media Resource Group List	< None >
Location	< None >
AAR Group	< None > ■
Load Information	
Multilevel Precendence and Preem	ption (MLPP) Information



Multilevel Precendence and Preem	ption (MLPP) Information
MLPP Domain (e.g., "0000FF")	
MLPP Indication	Off 🔽
MLPP Preemption	Disabled
Interface Information	
PRI Protocol Type*	PRI QSIG T1
Protocol Side*	User ■
Channel Selection Order*	Bottom Up
Channel IE Type*	Use Number when 1B
PCM Type*	μ-law 🔻
Delay for first restart (1/8 sec ticks)	32
Delay between restarts (1/8 sec ticks)	4
☑ Inhibit restarts at PRI initialization	n
☐ Enable status poll	



Call Routing Information	
Inbound Calls	
Significant Digits*	All
Calling Search Space	< None >
AAR Calling Search Space	< None > ▼
Prefix DN	
Outbound Calls	
Calling Line ID Presentation*	Allowed ▼
Calling Party Selection*	Originator
Called party IE number type unknown*	Cisco CallManager ▼
Calling party IE number type unknown*	Cisco CallManager ▼
Called Numbering Plan*	Cisco CallManager
Calling Numbering Plan*	Cisco CallManager
Number of digits to strip*	0
Caller ID DN	
SMDI Base Port*	0
Number of digits to strip* Caller ID DN	0



PRI Protocol Type Specific Information
☐ Display IE Delivery
Redirecting Number IE Delivery - Outbound
Redirecting Number IE Delivery - Inbound
☑ Send Extra Leading Character In DisplayIE***
☐ Setup non-ISDN Progress Indicator IE Enable****
☐ MCDN Channel Number Extension Bit Set to Zero**
☐ Send Calling Name In Facility IE
☐ Interface Identifier Present**
Interface Identifier Value** 0
Connected Line ID Presentation (QSIG Inbound Call)*
UUIE Configuration
Passing Precedence Level Through UUIE
Security Access Level 2



Product Specific Configuration	i i
Clock Reference*	Network
TX-Level CSU*	0dB
FDL Channel*	ATT 54016 ▼
Framing*	ESF 🔽
Audio Signal Adjustment into IP Network*	NoDbPadding 🔽
Audio Signal Adjustment from IP Network*	NoDbPadding 🔽
Yellow Alarm*	Bit2
Zero Suppression*	B8ZS 🔽
Digit On Duration(50-500ms)*	100
Interdigit Duration(50-500msec)*	100
SNMP Community String	public
Disable SNMP Set operations*	
Debug Port Enable*	▽
Hold Tone Silence Duration*	0
Port Used for Voice Calls*	V
Port Used for Modem Calls*	▽
Port Used for Fax Calls*	☑



Fax and Modem Parameters	
Fax Relay Enable*	▼
Fax Error Correction Mode Override*	▼
Maximum Fax Rate*	14400bps 🔻
Fax Payload Size*	20
Non Standard Facilities Country Code*	65535
Non Standard Facilities Vendor Code*	65535
Fax/Modem Packet Redundancy*	
NSE Type*	Non-IOS Gateways
Playout Delay Parameters	
Initial Playout Delay*	40
Minimum Playout Delay*	20
Maximum Playout Delay*	150
Echo Canceller Configuration	
Echo TailLength (ms)*	32 ms ▼
Minimum ERL (db)*	6 db ▼
* indicates required item ** applicable to DMS-100 protocol only *** applicable to DMS-100 protocol and DM	



Cisco CallManager QSIG-related Service Parameters Configuration

Clusterwide Parameters (Feature - Forward)						
Parameter Name	Parameter Value	Suggested Value				
Forward Maximum Hop Count*	12	12				
Forward No Answer Timer (sec)*	12	12				
Max Forward Hops to DN*	12	12				
Retain Forward Information*	False	False				
Forward By Reroute Enabled*	True	False				
Forward By Reroute T1 Timer (sec)*	10	10				
Include Original Called Info for Q.SIG Call Diversions*	Always	Only after the first diversion				

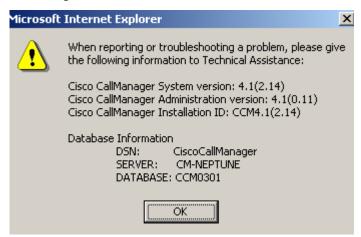


Clusterwide Parameters (Feature - Path Replacement)							
Parameter Name	Parameter Value	Suggested Value					
Path Replacement Enabled*	True	False					
Path Replacement on Tromboned Calls*	True	True					
Start Path Replacement Minimum Delay Time (sec)*	0	0					
Start Path Replacement Maximum Delay Time (sec)*	0	0					
Path Replacement T1 Timer (sec) *	30	30					
Path Replacement T2 Timer (sec) *	15	15					
Path Replacement PINX ID	5555						

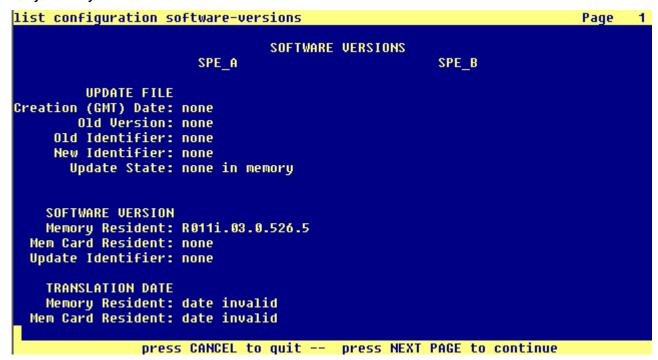


Appendix A

CallManager Software Release



Avaya Definity G3 Software Releases





```
list configuration software-versions
                                                                       Page 1
                                SOFTWARE VERSIONS
                       SPE A
                                                     SPE B
         UPDATE FILE
Creation (GMT) Date: none
        Old Version: none
     Old Identifier: none
     New Identifier: none
       Update State: none in memory
    SOFTWARE VERSION
    Memory Resident: R012i.00.1.221.1
  Mem Card Resident: none
  Update Identifier: none
    TRANSLATION DATE
    Memory Resident: 1:00 am WED OCT 20, 2004
  Mem Card Resident: 1:00 am WED OCT 20, 2004
                press CANCEL to quit -- press NEXT PAGE to continue
```



Intuity AUDIX Software Releases

```
Intuity Software Display (p1 of 2)
       High level packages installed on audix in alphabetical order
                        AUDIX(R) Application Set
  APPLset
                5.1-16
  AUDIXset
                3.2-30 INTUITY Platform AUDIX Set
  LANset
                                INTUITY SWIN LANset
                3.2-20.7
                        INTUITY RMB U2 set
  RMBset
                3.2-30
                        INTUITY SCO UnixWare 2.1.3 Enhancement/Fix Set
  UNIXFix
                2.1-7
                ia5.1.16
                                Intuity AUDIX CD Versioning Package
  audixcd
                R5.1-4 French-c System Announcements
  french-c
                       Intuity html server and browser
  html
                5.1-16
* lat-span
                R5.1-5 Lat-Span System Announcements
                5.1-16 Software Management
  swmqmt
                5.1-16 Sustem Evaluation Utility
  suseval
                5.1-16 Intuity Upgrade Utility
  upqset
                R5.1-7
                        US-ENG System Announcements
  us-ena
  us-tdd
                R5.1-4 US-Tdd System Announcements
  Display software in Package priority order
  Display software installation time

    press space for more, use arrow keys to move, <enter> to activate.
```

```
Unix Software Display (p1 of 10)
                   Unix software installed on audix
APPLset
              5.1-16
                      AUDIX(R) Application Set
                      INTUITY Platform AUDIX Set
AUDIXset
              3.2-30
              3.2-30 INTUITY Platform AUDIX Tuning
AUDIXtune
FlexTool
              3.2-30 INTUITY FlexWord Toolkit
LANset
                              INTUITY SWIN LANSet
              3.2-20.7
              Version 5.003
Perl
                              Per1
RMBset
              3.2-30 INTUITY RMB V2 set
              3.2-30 INTUITY Transaction State Machine Package
TSM
                      INTUITY SCO UnixWare 2.1.3 Enhancement/Fix Set
UNIXFix
              2.1-7
UPGsw
              5.1-16 Intuity Upgrade Software
HPGum.
              5.1-16 VM upgrade package
                      UnixWare Set
UnixWare
              2.1
                      AUDIX(R) Default db with POET
VM-df1tdb
              5.1-16
UM-files
              5.1-16
                      AUDIX(R) Files
VM-sw
              5.1-16
                      AUDIX(R) Software
UM
              NA
                      AUDIX(R) Module marker file
ac1
              2.1
                      Access Control List Utilities
              2.1
                      Enhanced Application Compatibility
press space for more, use arrow keys to move, <enter> to activate.
```



Cisco Catalyst 6500 Switch Configuration

Console> (enable) sh version

WS-C6506 Software, Version NmpSW: 7.6(8) Copyright (c) 1995-2004 by Cisco Systems NMP S/W compiled on Jul 15 2004, 19:13:13

System Bootstrap Version: 5.3(1)

System Boot Image File is 'bootflash:cat6000-supk8.7-6-8.bin'

System Configuration register is 0x2102

Hardware Version: 2.0 Model: WS-C6506 Serial #: TBA04110341

PS1 Module: WS-CAC-1300W Serial #: SON04080868

Mod	Port	Model	Serial #	Versions
1	2	ws-x6k-sup1a-2ge	SAD041504XL	Hw: 3.1 Fw: 5.3(1) Fw1: 5.1(1)CSX Sw: 7.6(8) Sw1: 7.6(8)
		WS-F6K-PFC	SAD0413097K	
		WS-X6K-SUP1A-2GE	SAD041504XL	Hw : 3.1 Sw :
2	48	WS-X6348-RJ-45	SAL0708D6FK	
		WS-F6K-VPWR		Hw : 2.0 Sw : 1.0
3	5	WS-SVC-CMM	SAD0825030S	
4	24	WS-X6624-FXS	SAD050203M8	
33) 5	8	WS-X6608-E1	SAD043300AJ	Hw : 1.1 Fw : 5.4(2) Sw : 7.6(8) HP1: D00404000006; DSP1: D0054133 (4.1.
33)				·
33)				HP2: D00404000006; DSP2: D0054133 (4.1.
33)				HP3: D00404000006; DSP3: D0054133 (4.1.
33)				HP4: D00404000006; DSP4: D0054133 (4.1.
40)				HP5: D00404000011; DSP5: D0054140 (4.1.
10)				HP6: D00404000011; DSP6: D0054140 (4.1.



```
40)
                                    HP7: D00404000011; DSP7: D0054140 (4.1.
40)
                                    HP8: C00103010014; DSP8: C002E031 (3.3.
2)
6 8
       WS-X6608-T1 SAD080303C2 Hw : 1.4
                                    Fw : 5.4(2)
                                    Sw : 7.6(8)
                                    HP1: D00404000006; DSP1: D0054133 (4.1.
33)
                                    HP2: D00404000006; DSP2: D0054133 (4.1.
33)
                                    HP3: D00404000006; DSP3: D0054133 (4.1.
33)
                                    HP4: D00404000006; DSP4: D0054133 (4.1.
33)
                                    HP5: D00404000011; DSP5: D0054140 (4.1.
40)
                                    HP6: D00404000011; DSP6: D0054140 (4.1.
40)
                                    HP7: D00404000011; DSP7: D0054140 (4.1.
40)
                                    HP8: D00404000011; DSP8: D0054140 (4.1.
40)
     DRAM
                          FLASH
                                                NVRAM
Module Total Used Free Total Used Free
                                               Total Used Free
65408K 46141K 19267K 16384K 15489K 895K 512K 293K 219K
Uptime is 21 days, 19 hours, 22 minute
Console> (enable) sh module
                            Model
Mod Slot Ports Module-Type
                                             Sub Status
1 1 2 1000BaseX Supervisor WS-X6K-SUP1A-2GE yes ok 2 2 48 10/100BaseTX Ethernet WS-X6348-RJ-45 yes ok
3 3 5 Communication Media Mod. WS-SVC-CMM
                                                     no other
4 4 24 FXS
                                    WS-X6624-FXS
                                                    no ok
5
  5
      8
           E1
                                    WS-X6608-E1
                                                     no ok
      8
6
            T1
                                    WS-X6608-T1
                                                    no ok
   6
Mod Module-Name
                     Serial-Num
--- ------
                      SAD041504XL
                      SAL0708D6FK
3
                      SAD0825030S
4
                      SAD050203M8
5
                      SAD043300AJ
6
                      SAD080303C2
Mod MAC-Address(es)
```



1	00-d0-d3-37-f9-8e to 00-d0-d3-37-f9-8c to 00-01-63-af-5c-00 to	00	-d0-d3-37-f9-8d	3.1	5.3(1)	7.6(8))
2	00-0c-30-44-30-30 to			6.2	5.4(2)	7.6(8)
3	00-11-5c-28-e8-bc to	00	0-11-5c-28-e8-c5	2.5	12.2(13)ZP	•	•
4	00-03-32-ba-2e-35			3.0	5.4(2)	•	
5	00-01-64-12-22-80 to	o 00	0-01-64-12-22-87	1.1	5.4(2)	7.6(8)
6	00-0e-38-79-ae-f6 to	o 00	-0e-38-79-ae-fd	1.4	5.4(2)	7.6(8))
Mod	Sub-Type		Sub-Model		Sub-Serial	Sub-Hw	Sub-Sw
2	L3 Switching Engine Inline Power Module sole> (enable)		WS-F6K-PFC WS-F6K-VPWR		SAD0413097K	1.1	1.0

Console> (enable) sh port 3 * = Configured MAC Address

Port	Name		Status	Vlan	Duplex	Speed	Type
3/1			connected	231	full	1000	1000BaseT
3/2			notconnect	231	full		100BaseTX
3/3			notconnect	1	full	100	100BaseTX
3/4			notconnect	1	full	100	100BaseTX
3/5			notconnect	1	full	100	100BaseTX
Port	Trap	IfIndex					
3/1	disabled	111					
3/2	disabled	112					
3/3	disabled	113					
3/4	disabled	114					
3/5	disabled	115					
Port	Status	ErrDisab	le Reason	Port ErrI	DisableTi	imeout	Action on Timeout
3/1	connected		_	Enable			No Change
3/2	notconnect		_	Enable			No Change
3/3	notconnect		_	Enable			No Change
3/4	notconnect		_	Enable			No Change
3/5	notconnect		-	Enable			No Change
Conso	le> (enable))					
	.e> (enable) s						

Console> (enable)
Console> (enable) sh vlan
VLAN Name

Status IfIndex Mod/Ports, Vlans

1 default active 5 1/1-2
32 VLAN0032 active 104 2/1
66 VLAN0066 active 105



225	VLAN0225	active	102	2/2,2/4-12,2/14-24 4/1-24 5/1-4 6/1-4
231	VLAN0231	active	110	2/25-48 5/5-8 6/5-8
700	VLAN0700	active	109	2/13
1002	fddi-default	active	6	
1003	token-ring-default	active	9	
1004	fddinet-default	active	7	
1005	trnet-default	active	8	

VLAN	Type	SAID	MTU	Parent	RingNo	BrdgNo	Stp	BrdgMode	Trans1	Trans2
1	enet	100001	1500	_	-	-	-	_	0	0
32	enet	100032	1500	_	-	-	-	_	0	0
66	enet	100066	1500	_	-	-	-	_	0	0
225	enet	100225	1500	-	-	-	-	_	0	0
231	enet	100231	1500	_	-	-	-	_	0	0
700	enet	100700	1500	_	-	-	-	_	0	0
1002	fddi	101002	1500	-	-	-	-	-	0	0
1003	trcrf	101003	1500	-	-	-	-	-	0	0
1004	fdnet	101004	1500	-	-	-	-	_	0	0
1005	trbrf	101005	1500	-	-	-	ibm	-	0	0

VLAN	MISTP-Inst	DynCreated	RSPAN
1	_	static	disabled
32	-	static	disabled
66	-	static	disabled
225	-	static	disabled
231	_	static	disabled
700	_	static	disabled
1002	_	static	disabled
1003	_	static	disabled
1004	_	static	disabled
1005	_	static	disabled

VLAN AREHops STEHops Backup CRF 1q VLAN
---- ----- ----- ----1003 7 7 off
Console> (enable)

Console> (enable) sh config

This command shows non-default configurations only.

Use 'show config all' to show both default and non-default configurations.

.

.........



```
begin
# ***** NON-DEFAULT CONFIGURATION *****
!
#time: Wed Sep 15 2004, 12:40:15
#version 7.6(8)
!
#dot1x
set dot1x shutdown-timeout 0
#!
#vtp
set vtp mode transparent
set vlan 1 name default type ethernet mtu 1500 said 100001 state active
set vlan 1002 name fddi-default type fddi mtu 1500 said 101002 state active
set vlan 1004 name fddinet-default type fddinet mtu 1500 said 101004 state activ
e stp ieee
set vlan 1005 name trnet-default type trbrf mtu 1500 said 101005 state active st
p ibm
set vlan 32,66,225,231,700
set vlan 1003 name token-ring-default type trcrf mtu 1500 said 101003 state acti
ve mode srb aremaxhop 7 stemaxhop 7 backupcrf off
#ip
set interface sc0 225 172.20.31.20/255.255.255.0 172.20.31.255
set interface sc1 0 0.0.0.0/0.0.0.0 0.0.0.0
set interface scl down
set ip route 0.0.0.0/0.0.0.7
                                  172.20.31.1
                           0.0.0.0
set ip alias default
!
#spantree
#vlan parameters
set spantree fwddelay 15
                           1003
set spantree maxage
                    20
                           1003
set spantree disable 1005
set spantree fwddelay 15
                           1005
set spantree maxage
                           1005
#syslog
set logging level ld 2 default
set logging level privatevlan 2 default
set logging level ethc 2 default
set logging level gl2pt 2 default
```



```
#set boot command
set boot config-register 0x2102
set boot system flash bootflash:cat6000-supk8.7-6-8.bin
#igmp
set igmp disable
#qos
set qos enable
set gos wrr 2g2t 5 255
set qos wrr 1p2q2t 5 255
set gos wred 1p2g2t tx gueue 1 40:80 70:100
set gos wred 1p2q2t tx queue 2 40:80 70:100
clear gos acl all
#IP_PHONE_SCCP
set qos acl ip IP_PHONE_SCCP dscp 26 tcp any any range 2000 2002
commit qos acl all
# default port status is enable
#module 1 : 2-port 1000BaseX Supervisor
#module 2 : 48-port 10/100BaseTX Ethernet
set vlan 32
              2/1,2/3
set vlan 225 2/2,2/4-12,2/14-24
set vlan 231 2/25-48
set vlan 700 2/13
set port speed
                    2/1,2/3
                            100
set port duplex
                    2/1,2/3
                            full
set trunk 2/1 desirable dot1q 1-1005,1025-4094
#module 3 : 5-port Communication Media Mod.
set vlan 231 3/1-2
#module 4 : 24-port FXS
set port voice interface 4/1-24 dhcp enable vlan 225
1
#module 5 : 8-port E1
set port voice interface
                          5/1 dhcp enable vlan 225
set port voice interface
                          5/2 dhcp enable vlan 225
set port voice interface 5/3 dhcp enable vlan 225
set port voice interface
                         5/4 dhcp enable vlan 225
set port voice interface 5/5 dhcp enable vlan 231
set port voice interface 5/6 dhcp enable vlan 231
set port voice interface 5/7 dhcp enable vlan 231
set port voice interface 5/8 dhcp enable vlan 231
#module 6 : 8-port T1
set port voice interface
                          6/1 dhcp enable vlan 225
set port voice interface 6/2 dhcp enable vlan 225
set port voice interface
                          6/3 dhcp enable vlan 225
```



```
set port voice interface 6/4 dhcp enable vlan 225 set port voice interface 6/5 dhcp enable vlan 231 set port voice interface 6/6 dhcp enable vlan 231 set port voice interface 6/7 dhcp enable vlan 231 set port voice interface 6/8 dhcp enable vlan 231 set port voice interface 6/8 dhcp enable vlan 231 !

#module 15 empty!

#module 16 empty end
```



Acronyms

Acronym	Definitions	
ANF-PR	Additional Network Feature Path Replacement	
AOC	Advice-of-charge. Information element is sent with the connection setup information for incoming Euro-ISDN connections. The AOC IE is used for call charge calculation.	
CCM	Cisco Unified CallManager	
CCBS	Call Completion to Busy Subscriber	
CCNR	Call Completion on No Reply	
CFB	Call Forwarding on Busy	
CFNR	Call Forwarding No Reply	
CFU	Call Forwarding Unconditional	
CLIP	Calling Line (Number) Identification Presentation	
CLIR	Calling Line (Number) Identification Restriction	
CMM	Communication Media Module (CMM) is a Cisco Catalyst® 6500 Series and Cisco 7600 Series line card that provides flexible and high-density T1/E1 gateways	
CNIP	Calling Name Identification Presentation	
CNIR	Calling Name Identification Restriction	
COLP	Connected Line (Number) Identification Presentation	
COLR	Connected Line (Number) Identification Restriction	
CONP	Connected Name Identification Presentation	
CONR	Connected Name Identification Restriction	
СТ	Call Transfer	
MWI	Message Waiting Indicator	
PSTN	Public Switched Telephone Network	



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