C H A P T E R 24

Health Summary

GUI: Cisco Unified Communications Manager Business Edition 3000 Administrative Interface

The Health Summary page provides status information about your system and assistance with troubleshooting issues. The Health Summary page displays subsystems (Table 24-1) and status messages for each subsystem. If no problem occurs in the subsystem, a green check mark and the message, *This subsystem is operating normally*, is displayed for the subsystem. If an issue occurs in the subsystem, a red cross displays next to the category, and a status message indicates that an issue occurred.

Although you can monitor the system health through the Health Summary page, it does not provide detailed status like a console. The status is displayed only when there are issues in the system.

The status of the system gets checked every 30 seconds. When a check occurs, the status that is currently displayed is compared to the status that is returned from the server. If the status does not match, the status message and icon get updated on the page. (For example, if an issue occurred and the system check indicates that the issue resolved itself, the status for the subsystem changes from a red cross to a green check mark.)

Tip Multiple issues may display at the same time for a subsystem. In this case, you can troubleshoot each issue separately by clicking **Troubleshooting information**. After you click the link, online help displays information on how to troubleshoot the issue.

Table 24-1 describes the subsystems that display on the Health Summary page (**Monitoring > Health Summary**).

Table 24-1   Categories on the Health Summary Page

Subsystems	Description
System Health	This category provides status for your server and the services that are running on your server. It also provides status of system parameters such as CPU Voltage, Temperature, and fan speed, if these parameters exceed the threshold values.
	For more details on the status of system parameters, refer to the Troubleshooting Issues section.
Telephony Network Gateways	This category displays status of your internal and external gateways; for example, this category identifies whether the gateway is unregistered from the system.

Table 24-1 **Categories on the Health Summary Page (continued)**

Subsystems	Description
Telephony Network Connection	This category displays status of the health of your Telephony Network connection; for example, whether your Telephony Network connection is operational, whether your gateway is connecting properly to the telephony network, and so on.
Internet Connection	This category displays status information for your internal network; for example, this category identifies issues with IP addresses, DNS, and host configuration.
Internal Network	This category displays the status of registered devices in the internal network such as phones, gateways, and trunks. If the number of registered devices is less than 66.67%, the status of registered devices is displayed as down.

For More Information

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