



CHAPTER 33

Restore Settings

GUI: Cisco Unified Communications Manager Business Edition 3000 Administrative Interface

[Table 33-1](#) describes the settings that are displayed on the Restore page (**Maintenance > Restore**), which allows you to upload a backup tar file to restore data if you have a system failure; for example, you must replace your server or reinstall your server because of a system failure.

Table 33-1 *Settings on the Restore Page*

Setting	Description
USB	If your backup tar file is stored on a USB hard disk, click USB and browse to the location where your backup file exists.

Table 33-1 Settings on the Restore Page (continued)


Setting	Description
SFTP Server	<p>To locate the backup tar file on a SFTP server, perform the following tasks:</p> <ol style="list-style-type: none"> 1. Click SFTP Server. 2. Enter the IP address or hostname of the SFTP server where the tar file exists. 3. Enter the username and password for the SFTP server. 4. Click Browse to browse to the location where the tar file is stored on the SFTP server. <p>Cisco allows you to use any SFTP server product but recommends SFTP products that are certified with Cisco through the Cisco Technology Developer Partner program (CTDP). CTDTP partners, such as GlobalSCAPE, certify their products with a specified release of your software. For information on which vendors have certified their products with your version of software, refer to the following URL:</p> <p>http://www.cisco.com/pcgi-bin/ctdp/Search.pl</p> <p>For information on using GlobalSCAPE with supported Cisco Unified Communications versions, refer to the following URL:</p> <p>http://www.globalscape.com/gsftps/cisco.aspx</p> <p>Cisco uses the following servers for internal testing. You may use one of the servers, but you must contact the vendor for support:</p> <ul style="list-style-type: none"> • Open SSH (refer to http://sshtwindows.sourceforge.net/) • Cygwin (refer to http://www.cygwin.com/) • Titan (refer to http://www.titanftp.com/) <p> Caution Cisco does not support using the SFTP product freeFTPd because of the 1 GB file size limit on this SFTP product. For issues with third-party products that have not been certified through the CTDTP process, contact the third-party vendor for support.</p>

Table 33-1 **Settings on the Restore Page (continued)**

Setting	Description
Run Restore	<p>To restore your data from a tar file, click Run Restore. When you click this button, the restoration starts immediately. After the restoration starts, you cannot stop the restoration. After the restoration completes, click OK.</p> <p>Before you restore your data, consider the following information:</p> <ul style="list-style-type: none"> • Make sure that you have selected a backup tar file that <i>exactly</i> matches the version of Cisco Unified Communications Manager Business Edition 3000 software that is running on your Cisco Unified Communications Manager Business Edition 3000 server. • Make sure that the Cisco Unified Communications Manager Business Edition 3000 software is installed and running on the server. • After an upgrade of your software, you cannot restore an earlier version of a backup file because the version of software and backup file do not match. Cisco recommends that you restore the data to the server before you upgrade the Cisco Unified Communications Manager Business Edition 3000 software. <p>Tip Depending on the size of the database, the restoration of data may take hours to complete.</p>

