



CHAPTER 26

Music On Hold Settings

GUI: Cisco Unified Communications Manager Business Edition 3000 Administrative Interface

The music on hold feature plays music to users when they are put on hold. Music on hold audio source files must meet the following specifications:

- 16-bit PCM .wav file
- Stereo or mono
- Sample rates of 48 kHz, 44.1 kHz, 32 kHz, 16 kHz, or 8 kHz

For information on tasks that are performed to set up music on hold, see the [“Music On Hold” section on page 5-11](#).



Tip

Uploading a new audio source file replaces the current file on the system.

[Table 26-1](#) describes the settings on the Music On Hold page where you can upload music on hold audio source files (**System Settings > Music On Hold**).

Table 26-1 **Settings on the Music On Hold Page**

Setting	Description
Uploaded Audio Source	This link displays the name of the music on hold file that is currently installed. The default file that is installed is SampleAudioSource. To listen to the audio source file, click the link and download the file to your desktop.
Upload from Desktop	To upload an audio source file from your desktop, click Upload from Desktop and browse to the location of the file.
Copy from System USB Port	To upload an audio source file from a system USB port, click Copy from System USB Port and browse to the location of the file. Ensure that the USB key is put in the port on the server before you copy the file.
Upload	To upload the file to the server, click Upload .
Cancel	If you do not want to upload the file, click Cancel .

