**C H A P T E R 11**

# Attendant Group Settings

**GUI: Cisco Unified Communications Manager Business Edition 3000 Administrative Interface**

Attendant Group is a group of users in which each user is associated with all the phones in the phone list of the Cisco Unified Communications Manager Business Edition 3000. The users in the Selected list comprise the Attendant Group.

> ⚠️ **Caution** You can add only ten users to the Attendant Group. The system displays an error message when you click to add more than ten users.

Table 11-1 describes the settings that are displayed when you select Attendant Group.

**Table 11-1       Fields Descriptions for Attendant Group**

| Setting | Description |
|---|---|
| Available | The Available lists includes all the users from the phone list who are not on the Selected list. The Available list contains:<br>• Last Name: Displays the last name of the user<br>• First Name: Displays the first name of the user<br>• User ID: Displays user identity |
| Add | The Add option moves a user from Available list to the Selected list. The change is not saved until you click Save. |
| Remove | The Remove option moves the user back to the Available list and removes the user from the Selected list. |
| Selected | The Selected list includes all the users list associated with the Attendant Group. The Selected list contains:<br>• Last Name: Displays the last name of the user.<br>• First Name: Displays the first name of the user.<br>• User ID: Displays user identity. |

*Table 11-1        Fields Descriptions for Attendant Group (continued)*

| Setting | Description |
|---------|-------------|
| Save | The Save option associates or dissociates users on the Attendant Group page. |
| Reset | The Reset option discards any unsaved changes. |