



CHAPTER 28

Phone Applications Settings

Impacted GUI: Cisco Unified Communications Manager Business Edition 3000 Administrative Interface



Tip

You can quickly add phone applications in the usage profile in both the Cisco Unified Communications Manager Business Edition 3000 First Time Setup Wizard and Cisco Unified Communications Manager Business Edition 3000 Administrative Interface. A specific menu option displays under **Users/Phone > Phone Applications** in the Cisco Unified Communications Manager Business Edition 3000 Administrative Interface for searching for, editing, adding, and deleting phone applications.

Phone applications display interactive content, such as text and graphics, on some phone models. In the Cisco Unified Communications Manager Business Edition 3000 Administrative Interface, you can add, edit, and delete configuration for phone applications. [Table 28-1](#) describes the settings that display on the Phone Applications page (**Users/Phones > Phone Applications**), which allows you to add and edit configuration for phone applications.

You can add customized phone applications that provide information on weather, stocks, company news, and so on. Users access these phone applications on the phone by using the services and directories buttons or menu options (availability varies by phone model). When a user presses the services button (or chooses the services menu item), a menu of configured phone applications displays. The user then chooses a phone application from the list, and the phone displays the phone application.



Tip

After you add the phone application, you must select it in the usage profile.

Table 28-1 **Settings on the Phone Applications Page**

Setting	Description
Name	Enter a name for this phone application. You can enter up to 32 characters. The name that you enter displays under the menu option on the phone where phone applications are accessed.

Table 28-1 Settings on the Phone Applications Page (continued)

Setting	Description
Description	Enter a description of the service that the phone application provides. The description can include up to 100 characters, but it cannot include quotation marks (") or grave accent (`).
URL	Enter the URL of the server where the phone application is located.  Caution Do not put custom phone applications on the Cisco Unified Communications Manager Business Edition 3000 server. For the applications to be available to the phones, the phones must have network connectivity to the server where the phone application is located. For Cisco-provided default applications, the URL displays as Application:Cisco/<name of application> by default; for example, Application:Cisco/CorporateDirectory. You can modify the URL for default applications to point to a custom application; for example, if you use a custom corporate directory, you can change Application:Cisco/CorporateDirectory to the URL for your custom directory. Enter up to 512 alphanumeric characters, spaces, or !#\$%&'()*+,-./:;<=>?@[^_{}~\-