



Cisco Unified CallManager Attendant Console Keyboard Shortcuts

Answer Call	Ctrl + A
Place Call	Ctrl + D
End Call	Ctrl + H

Place Call on Hold	Ctrl + L
Retrieve Call from Hold (Resume)	Ctrl + L
Park a Call	Ctrl + P

Revert Parked Call	Ctrl + P
Transfer	Ctrl + X
Consult Transfer	Ctrl + T

Direct Transfer	Ctrl + R
Join Calls	Ctrl + J
Conference Call	Ctrl + N

Forward Call to Voice Mail	Ctrl + O
Dial Digits	Ctrl + S

Copyright © 2006 Cisco Systems, Inc. All rights reserved. Cisco, Cisco IOS, Cisco Systems, and the Cisco Systems logo are registered trademarks of Cisco Systems, Inc. or its affiliates in the U.S. and certain other countries. All other brands, names, or trademarks mentioned in this document or Web site are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (0502R)

78-17425-01

DOC-7817425=