

# Keyboard Shortcuts for the Cisco CallManager Attendant Console

Answer Call	Ctrl + A
Place Call	Ctrl + D
End Call	Ctrl + H

Place Call on Hold	Ctrl + L
Retrieve Call from Hold (Resume)	Ctrl + L
Park a Call	Ctrl + P

Revert a Parked Call	Ctrl + P
Transfer	Ctrl + X
Consult Transfer	Ctrl + T

Conference Call	Ctrl + C
Forward a Call to Voice Mail	Ctrl + S

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