



Cisco Unified Communications Manager Attendant Console Keyboard Shortcuts

Answer Call	Ctrl + A
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Place Call	Ctrl + D
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End Call	Ctrl + H
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Place Call on Hold	Ctrl + L
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Retrieve Call from Hold (Resume)	Ctrl + L
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Park a Call	Ctrl + P
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Revert Parked Call	Ctrl + P
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Transfer	Ctrl + X
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Consult Transfer	Ctrl + T
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Direct Transfer	Ctrl + R
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Join Calls	Ctrl + J
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Conference Call	Ctrl + N
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Forward Call to Voice Mail	Ctrl + O
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Dial Digits	Ctrl + S
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