Release Notes for *Cisco Unified Attendant Console Compact Edition* Release v8.6.2

These release notes describe the new features and caveats for Cisco Unified Attendant Console Compact Edition Release v8.6.2

For a list of the resolved caveats for the Cisco Unified Attendant Console Compact Edition see Resolved Caveats - Release v8.6.2 on Page 3**, and** Open Caveats - Release v8.6.2 on Page 3

You can access the most current Cisco documentation at this URL:

http://www.cisco.com/techsupport

You can access the Cisco website at this URL:

http://www.cisco.com

You can access international Cisco websites at this URL:

http://www.cisco.com/public/countries_languages.shtml

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Introduction

About Cisco Unified Communication Manager Business Edition 3000

Cisco Unified Communication Manager Business Edition 3000 is a unified communications system designed for small to medium sized businesses. This product provides the following benefits:

- Easy provisioning of users, phones, lines, and phone features,

- Simple monitoring and troubleshooting features,

- Easily maintained through simplified backup and restore process.

The Cisco Unified Communication Manager Business Edition 3000 software is pre-installed on a server that is then connected to your networking infrastructure. Deployment of the Cisco Unified Communication Manager Business Edition 3000 server, phones, and the gateway across an IP network provides a distributed, virtual telephony network. Quality of service is maintained across constricted WAN links, internet, or VPN connections. The platform is designed to support up to 300 users and 400 phones.

More about Cisco Unified Communication Manager Business Edition 3000 can be found by visiting http://www.businessedition3000.com/

Benefits of the Cisco Unified Attendant Console Compact Edition

This document helps you to learn how to use the Cisco Unified Attendant Console Compact Edition. The Cisco Unified Attendant Console Compact Edition is an intuitive client application that enables you to: -

- Answer telephone calls using your Windows PC to control your Cisco IP Phone

- Search a directory of your co-workers (up to 300 contacts can be searched)

- Transfer calls to a contact in the directory

- Set Do Not Disturb or Call Forward on your co-workers' telephone if desired

- Page (one way speech through the speaker) a co-worker through your Cisco phone
- Use the mouse to select a number in Microsoft Office applications, and dial it using the Cisco Unified Attendant Console Compact Edition
- Set Do Not Disturb or Call Forward on your own Cisco phone

Hardware/Software Minimum Specification

The following table provides the minimum specification required for the Cisco Unified Attendant Console Compact Edition.

Table 1-1   Minimum specification for Cisco Unified Attendant Console Compact Edition

Applies To	PC Specification
Cisco Unified Attendant Console Compact Edition	Pentium 4 2.2 Ghz processor
	1 GB RAM
	300mb spare Hard Drive space
	Network Card
	Connected to Network via TCP/IP
	SVGA (1024x768) display card
	17 inch Monitor highly recommended
	Windows XP Professional / Vista Professional (32 bit) / Windows 7 (32 bit)
	Audio output capability

Caveats

This section contains these topics:

Resolved Caveats - Release v8.6.2

There are no customer facing caveats resolved with this release of the Cisco Unified Attendant Console Compact Edition

Open Caveats - Release v8.6.2

Table 2 shows open caveats that have been discovered during the quality testing of the Cisco Unified Attendant Console Compact Edition version 8.6.2

Table 2 Open Caveats for Cisco Unified Attendant Console Compact Edition - v8.6.2

Application	Description
28117	Incorrect version numbers displayed on an upgrade install.

28158	Transfer destination cannot be entered via the dial pad.
28499	Devices can sometimes get into a state where MWI remains on and we cannot make more than one call on the line.
28506	Intermittent issue restoring a pre-existing call to a shared line.
28507	Adding or deleting lines in real-time causes an erroneous error.
28508	Installer requires the .net 3.5 framework. Workaround: Use the following install parameter to bypass the version check: /v"SKIPTEST=YES"
28514	Plus key fails to toggle calls when there are two calls on a line.

Related Documentation

Software Documents

The documents related to this product include:

- Cisco Unified Attendant Console Compact Edition Quick Reference Guide

Obtaining Documentation, Obtaining Support, and Security

For information on obtaining documentation, obtaining support, providing documentation feedback, security guidelines, and also recommended aliases and general Cisco documents, see the monthly *What's New* in Cisco Product Documentation, which also lists all new and revised Cisco technical documentation, at:

http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html

Cisco Product Security Overview

This product contains cryptographic features and is subject to United States and local country laws governing import, export, transfer and use. Delivery of Cisco cryptographic products does not imply third-party authority to import, export, distribute or use encryption. Importers, exporters, distributors and users are responsible for compliance with U.S. and local country laws. By using this product you agree to comply with applicable laws and regulations. If you are unable to comply with U.S. and local laws, return this product immediately.

A summary of U.S. laws governing Cisco cryptographic products may be found at: http://www.cisco.com/wwl/export/crypto/tool/stqrg.html. If you require further assistance please contact us by sending email to export@cisco.com.

This document is to be used in conjunction with the documents listed in the "Related Documentation" section.

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