



INDEX

A

- absolute range [11-20](#)
- alert central, accessing [10-1](#)
- alert notification
 - configuring parameters for counter (table) [6-6](#)
 - e-mail for counter [6-5](#)
 - message [6-5](#)
 - schedule [6-5](#)
 - thresholds [6-5](#)
- alert notification, configuring [10-6](#)
- alerts
 - accessing alert central [10-1](#)
 - action configuration (table) [9-7](#)
 - configuring actions [10-6](#)
 - configuring e-mail for [10-6](#)
 - configuring with Default alert action [10-7](#)
 - customization (table) [9-5](#)
 - emailing notification [3-5](#)
 - logs, described [9-8](#)
 - notification for a counter [3-5](#)
 - preconfigured [9-2](#)
 - scheduling notification [3-5](#)
 - setting properties [10-3](#)
 - suspending [10-5](#)
 - thresholds [3-5](#)
- audit logs [11-18](#)
 - browse [11-19](#)
 - download [11-19](#)
 - schedule download [11-19](#)

B

- browse audit logs [11-19](#)

C

- call control discovery
 - reports
 - learned patterns [5-20](#)
- category
 - adding [6-2](#)
 - deleting [6-3](#)
 - renaming [6-2](#)
- category tabs
 - described [3-3](#)
 - sample rates [3-3](#)
- Cisco Analog Access
 - perfmon object and counters [B-2](#)
- Cisco Annunciator Device
 - perfmon object and counters [B-3](#)
- Cisco CallManager
 - perfmon object and counters [B-4](#)
- Cisco CallManager System Performance
 - perfmon object and counters [B-13](#)
- Cisco CTIManager
 - perfmon object and counters [B-15](#)
- Cisco Dual-Mode Mobility perfmon object and counters [B-16](#)
- Cisco Extension Mobility
 - perfmon object and counters [B-17](#)
- Cisco Gatekeeper
 - perfmon object and counters [B-18](#)
- Cisco H.323

- perfmon object and counters [B-18](#)
- Cisco Hunt Lists
 - perfmon object and counters [B-19](#)
- Cisco HW Conference Bridge Device
 - perfmon object and counters [B-20](#)
- Cisco IP Manager Assistant
 - perfmon object and counters [B-21](#)
- Cisco Lines
 - perfmon object and counters [B-21](#)
- Cisco Locations
 - perfmon object and counters [B-22](#)
- Cisco Media Streaming Application
 - perfmon object and counters [B-23](#)
- Cisco Messaging Interface
 - perfmon object and counters [B-26](#)
- Cisco MGCP BRI Device
 - perfmon object and counters [B-26](#)
- Cisco MGCP FXO Device
 - perfmon object and counters [B-27](#)
- Cisco MGCP FXS Device
 - perfmon object and counters [B-27](#)
- Cisco MGCP Gateways
 - perfmon object and counters [B-28](#)
 - Cisco MGCP Gateways [B-29](#)
- Cisco MGCP PRI Device
 - perfmon object and counters [B-29](#)
- Cisco MGCP T1CAS Device
 - perfmon object and counters [B-29](#)
- Cisco MOH Device
 - perfmon object and counters [B-30, B-31](#)
- Cisco MTP Device
 - perfmon object and counters [B-32](#)
- Cisco Phones
 - perfmon object and counters [B-32](#)
- Cisco Presence Feature
 - perfmon object and counters [B-33](#)
- Cisco QSIG Feature
 - perfmon object and counters [B-33](#)
- Cisco Signaling Performance
 - perfmon object and counters [B-34](#)
- Cisco SIP
 - perfmon object and counters [B-33, B-34](#)
- Cisco SIP Stack
 - perfmon object and counters [B-35](#)
- Cisco SW Conf Bridge Device
 - perfmon object and counters [B-45](#)
- Cisco TFTP Server
 - perfmon object and counters [B-45](#)
- Cisco Tomcat Connector
 - perfmon object and counters [A-2](#)
- Cisco Transcode Device
 - perfmon object and counters [B-49](#)
- Cisco Unity Connection
 - using Port Monitor [8-1](#)
- Cisco Video Conference Bridge
 - perfmon object and counters [B-49](#)
- Cisco WebDialer
 - perfmon object and counters [B-50](#)
- Cisco WSM Connector
 - perfmon object and counters [B-51](#)
- configuration profile
 - adding [2-7](#)
 - deleting [2-8](#)
 - restoring [2-7](#)
 - using default [2-6](#)
- conventions [1-vi](#)
- counters
 - adding [6-3](#)
 - alert notification [3-5](#)
 - alert notification parameters (table) [6-6](#)
 - configuring alert notification for [6-5](#)
 - data sample, configuring [6-9](#)
 - data sample parameters (table) [6-9](#)
 - properties [3-4](#)
 - viewing data [6-10](#)
 - zooming [3-3, 3-4](#)
- CTI
 - Cisco CTIManager

- perfmon object and counters [B-15](#)
- finding CTI devices [5-12](#)
- monitoring CTI applications [5-16](#)
- monitoring CTI devices [5-17](#)
- monitoring CTI lines [5-18](#)
- viewing CTIManager information [5-16](#)
- CUC Data Store, perfmon object and counters [C-2](#)
- CUC Data Store: Databases, perfmon object and counters [C-2](#)
- CUC Digital Notifications, perfmon object and counters [C-3](#)
- CUC Directory Services, perfmon object and counters [C-3](#)
- CUC Message Store, perfmon object and counters [C-3](#)
- CUC Message Store: Databases, perfmon object and counters [C-5](#)
- CUC Personal Call Transfer Rules, perfmon object and counters [C-5](#)
- CUC Phone System, perfmon object and counters [C-5](#)
- CUC Phone System: Ports, perfmon object and counters [C-8](#)
- CUC Replication, perfmon object and counters [C-8](#)
- CUC Replicator: Remote Connection Locations, perfmon object and counters [C-8](#)
- CUC Sessions: Calendar Access, perfmon object and counters [C-9](#)
- CUC Sessions: E-mail Access, perfmon object and counters [C-9](#)
- CUC Sessions: IMAP Server, perfmon object and counters [C-10](#)
- CUC Sessions: RSS, perfmon object and counters [C-11](#)
- CUC Sessions: SMTP Server, perfmon object and counters [C-11](#)
- CUC Sessions: SpeechView Processor, perfmon object and counters [C-12](#)
- CUC Sessions: TRaP, perfmon object and counters [C-12](#)
- CUC Sessions: TTS, perfmon object and counters [C-13](#)
- CUC Sessions: Unified Client, perfmon object and counters [C-13](#)
- CUC Sessions: Voice, perfmon object and counters [C-13](#)
- CUC Sessions: VUI, perfmon object and counters [C-15](#)
- CUC Sessions: Web, perfmon object and counters [C-15](#)

CUC Sessions: Web E-mail Access, perfmon object and counters [C-16](#)

D

- Database Change Notification Client
 - perfmon object and counters [A-5](#)
- Database Change Notification Server
 - perfmon object and counters [A-6](#)
- Database Change Notification Subscription
 - perfmon object and counters [A-7](#)
- Database Local DSN
 - perfmon object and counters [A-7](#)
- data sample
 - configuring parameters (table) [6-9](#)
- DB User Host Information Counters
 - perfmon object and counters [A-7](#)
- document
 - audience [1-iv](#)
 - conventions [1-vi](#)
 - organization [1-iv](#)
 - purpose [1-iii](#)
- documentation
 - related [1-vi](#)
- download audit logs [11-19](#)

E

- e-mail configuration
 - alerts [10-6](#)
- Enterprise Replication DBSpace Monitors
 - perfmon object and counters [A-7](#)
- Enterprise Replication Perfmon Counters
 - perfmon object and counters [A-8](#)

I

- installation logs
 - collecting [11-7](#)

IP

perfmon object and counters [A-8](#)

IP6

perfmon object and counters [A-9](#)

L

learned pattern reports [5-20](#)

Log Partition Monitoring

configuring [13-1](#)

logs

alerts [9-8](#)

M**Memory**

perfmon object and counters [A-10](#)

monitoring

CTI applications [5-16](#)

CTI devices [5-12, 5-17](#)

CTI lines [5-18](#)

gateways [5-12](#)

H.323 devices [5-12](#)

hunt list [5-12](#)

media resources [5-12](#)

phones [5-12](#)

SIP trunk [5-12](#)

voice-mail devices [5-12](#)

N**Network Interface**

perfmon object and counters [A-12](#)

Number of Replicates

perfmon object and counters [A-13](#)

O**object and counters**

Database Change Notification Client [A-5](#)

organization [1-iv](#)

P**Partition**

perfmon object and counters [A-13](#)

perfmon**counters**

adding [6-3](#)

category tabs, described [3-3](#)

properties [3-4](#)

sample rates [3-3](#)

object and counters

Cisco Analog Access [B-2](#)

Cisco Annunciator Device [B-3](#)

Cisco CallManager [B-4](#)

Cisco CallManager System Performance [B-13](#)

Cisco Call Restriction [B-3](#)

Cisco CTIManager [B-15](#)

Cisco Dual-Mode Mobility [B-16](#)

Cisco Extension Mobility [B-17](#)

Cisco Gatekeeper [B-18](#)

Cisco H.323 [B-18](#)

Cisco Hunt Lists [B-19](#)

Cisco HW Conference Bridge Device [B-20](#)

Cisco IP Manager Assistant [B-21](#)

Cisco Lines [B-21](#)

Cisco Locations [B-22](#)

Cisco Media Streaming Application [B-23](#)

Cisco Messaging Interface [B-26](#)

Cisco MGCP FXO Device [B-27](#)

Cisco MGCP FXS Device [B-27](#)

Cisco MGCP Gateways [B-28](#)

Cisco MGCP PRI Device [B-29](#)

Cisco MGCP T1CAS Device [B-29](#)

- Cisco MobilityManager [B-30](#)
- Cisco MOH Device [B-31](#)
- Cisco MTP Device [B-32](#)
- Cisco Phones [B-32](#)
- Cisco Presence Feature [B-33](#)
- Cisco QSIG Feature [B-33](#)
- Cisco Signaling Performance [B-34](#)
- Cisco SIP [B-33](#), [B-34](#)
- Cisco SIP Stack [B-35](#)
- Cisco SIP Station [B-43](#)
- Cisco SW Conf Bridge Device [B-45](#)
- Cisco TFTP Server [B-45](#)
- Cisco Tomcat Connector [A-2](#)
- Cisco Transcode Device [B-49](#)
- Cisco Video Conference Bridge [B-49](#)
- Cisco WebDialer [B-50](#)
- Cisco WSM Connector [B-51](#)
- CUC Data Store [C-2](#)
- CUC Data Store: Databases [C-2](#)
- CUC Digital Notifications [C-3](#)
- CUC Directory Services [C-3](#)
- CUC Message Store [C-3](#)
- CUC Message Store: Databases [C-5](#)
- CUC Personal Call Transfer Rules [C-5](#)
- CUC Phone System [C-5](#)
- CUC Phone System: Ports [C-8](#)
- CUC Replication [C-8](#)
- CUC Replicator: Remote Connection Locations [C-8](#)
- CUC Sessions: E-mail Access [C-9](#)
- CUC Sessions: IMAP Server [C-10](#)
- CUC Sessions: RSS [C-11](#)
- CUC Sessions: SMTP Server [C-11](#)
- CUC Sessions: TRaP [C-12](#)
- CUC Sessions: TTS [C-13](#)
- CUC Sessions: Unified Client [C-13](#)
- CUC Sessions: Voice [C-13](#)
- CUC Sessions: VUI [C-15](#)
- CUC Sessions: Web [C-15](#)
- CUC Sessions: Web E-mail Access [C-16](#)
- Database Change Notification Server [A-6](#)
- Database Change Notification Subscription [A-7](#)
- Database Local DSN [A-7](#)
- DB User Host Information [A-7](#)
- Enterprise Replication [A-8](#)
- Enterprise Replication DBSpace Monitors [A-7](#)
- IP [A-8](#)
- IP6 [A-9](#)
- Memory [A-10](#)
- Network Interface [A-12](#)
- Partition [A-13](#)
- Process [A-14](#)
- Processor [A-16](#)
- System [A-16](#)
- TCP [A-17](#)
- Thread [A-18](#)
- Tomcat JVM [A-3](#)
- Tomcat Web Application [A-4](#)
- Perfmon data logging [7-4](#)
- perfmon data logging
 - troubleshooting [3-5](#)
 - understanding [3-5](#)
- perfmon logs
 - understanding [3-5](#)
- performance counter
 - adding a counter instance [6-5](#)
 - removing [6-4](#)
- performance counters
 - displaying in chart format [6-3](#)
 - displaying in table format [6-3](#)
- performance monitoring
 - category tabs,described [3-3](#)
 - configuring alert notification for counters [6-5](#)
- counters
 - adding [6-3](#)
 - properties [3-4](#)
- Number of Replicates [A-13](#)
- object and counters

- Cisco Analog Access [B-2](#)
- Cisco Annunciator Device [B-3](#)
- Cisco CallManager [B-4](#)
- Cisco CallManager System Performance [B-13](#)
- Cisco CTIManager [B-15](#)
- Cisco Dual-Mode Mobility [B-16](#)
- Cisco Extension Mobility [B-17](#)
- Cisco Gatekeeper [B-18](#)
- Cisco H.323 [B-18](#)
- Cisco Hunt Lists [B-19](#)
- Cisco HW Conference Bridge Device [B-20](#)
- Cisco IP Manager Assistant [B-21](#)
- Cisco Lines [B-21](#)
- Cisco Locations [B-22](#)
- Cisco Media Streaming Application [B-23](#)
- Cisco Messaging Interface [B-26](#)
- Cisco MGCP BRI Device [B-26](#)
- Cisco MGCP FXO Device [B-27](#)
- Cisco MGCP FXS Device [B-27](#)
- Cisco MGCP Gateways [B-28](#)
- Cisco MGCP PRI Device [B-29](#)
- Cisco MGCP T1CAS Device [B-29](#)
- Cisco Mobility Manager [B-30](#)
- Cisco MOH Device [B-31](#)
- Cisco MTP Device [B-32](#)
- Cisco Phones [B-32](#)
- Cisco Presence Feature [B-33](#)
- Cisco QSIG Feature [B-33](#)
- Cisco Signaling Performance [B-34](#)
- Cisco SIP [B-33](#), [B-34](#)
- Cisco SIP Stack [B-35](#)
- Cisco SIP Station [B-43](#)
- Cisco SW Conf Bridge Device [B-45](#)
- Cisco TFTP Server [B-45](#)
- Cisco Tomcat Connector [A-2](#)
- Cisco Transcode Device [B-49](#)
- Cisco Video Conference Bridge [B-49](#)
- Cisco WebDialer [B-50](#)
- Cisco WSM Connector [B-51](#)
- CUC Data Store [C-2](#)
- CUC Data Store: Databases [C-2](#)
- CUC Digital Notifications [C-3](#)
- CUC Directory Services [C-3](#)
- CUC Message Store [C-3](#)
- CUC Message Store: Databases [C-5](#)
- CUC Personal Call Transfer Rules [C-5](#)
- CUC Phone System [C-5](#)
- CUC Phone System: Ports [C-8](#)
- CUC Replication [C-8](#)
- CUC Replicator: Remote Connection Locations [C-8](#)
- CUC Sessions: Calendar Access [C-9](#)
- CUC Sessions: E-mail Access [C-9](#)
- CUC Sessions: IMAP Server [C-10](#)
- CUC Sessions: RSS [C-11](#)
- CUC Sessions: SMTP Server [C-11](#)
- CUC Sessions: SpeechView Processor [C-12](#)
- CUC Sessions: TRaP [C-12](#)
- CUC Sessions: TTS [C-13](#)
- CUC Sessions: Unified Client [C-13](#)
- CUC Sessions: Voice [C-13](#)
- CUC Sessions: VUI [C-15](#)
- CUC Sessions: Web [C-15](#)
- CUC Sessions: Web E-mail Access [C-16](#)
- Database Change Notification Server [A-6](#)
- Database Change Notification Subscription [A-7](#)
- Database Local DSN [A-7](#)
- DB User Host Information [A-7](#)
- Enterprise Replication [A-8](#)
- Enterprise Replication DBSpace Monitors [A-7](#)
- IP [A-8](#)
- IP6 [A-9](#)
- Memory [A-10](#)
- Network Interface [A-12](#)
- Number of Replicates [A-13](#)
- Partition [A-13](#)
- Process [A-14](#)
- Processor [A-16](#)

- System [A-16](#)
- Thread [A-18](#)
- Tomcat JVM [A-3](#)
- Tomcat Web Application [A-4](#)
- sample rates [3-3](#)
- viewing counter data [6-10](#)
- performance queries [6-3](#)
- plug-ins
 - accessing [13-1](#)
 - downloading [13-1](#)
- polling intervals
 - sample rate [3-3](#)
- polling rate [5-15](#)
- Port Monitor
 - using [8-1](#)
- Process
 - perfmon object and counters [A-14](#)
- Processor
 - perfmon object and counters [A-16](#)

R

Real-Time Monitoring Tool

- alert notification
 - configuring for a counter [6-5](#)
- alerts
 - accessing alert central [10-1](#)
 - action configuration (table) [9-7](#)
 - configuring alert actions [10-6](#)
 - configuring e-mail for [10-6](#)
 - configuring with Default alert action [10-7](#)
 - customization (table) [9-5](#)
 - logs, described [9-8](#)
 - notification for a counter [3-5](#)
 - preconfigured [9-2](#)
 - setting properties [10-3](#)
 - suspending [10-5](#)
- category
 - adding [6-2](#)

- deleting [6-3](#)
- renaming [6-2](#)
- category tabs,described [3-3](#)
- collecting a crash dump [11-16](#)
- collecting traces [11-3](#)
- collecting traces using the query wizard [11-8](#)
- collecting traces using the schedule collection option [11-12](#)
- configuration profile
 - adding [2-7](#)
 - deleting [2-8](#)
 - restoring [2-7](#)
 - using default [2-6](#)
- counters
 - alert notification [3-5](#)
 - data sample [6-9](#)
 - displaying property description [6-8](#)
 - viewing data [6-10](#)
 - zooming [3-3, 3-4](#)
- data samples [6-9](#)
- deleting scheduled collections [11-15](#)
- finding
 - CTI applications [5-16](#)
 - CTI devices [5-17](#)
 - CTI lines [5-18](#)
 - devices [5-12](#)
- highlighting a chart [3-4](#)
- logging and report generation
 - call log [5-6](#)
 - device log [5-11](#)
 - server log [4-4](#)
 - service log [5-8](#)
- polling interval [3-3](#)
- polling rate, configuring [5-15](#)
- related topics for trace collection [11-31](#)
- sample rate [3-3](#)
- SysLog Viewer [12-1](#)
- updating trace configuration settings [11-30](#)
- using the real time trace option [11-27](#)

- using the real time trace option, monitor user event [11-28](#)
- using the real time trace option, view real time data [11-27](#)
- viewing
 - CTIManager information [5-16](#)
 - device properties [5-14](#)
 - phone information [5-14](#)
- viewing trace collection status [11-15](#)
- viewing trace files using the local browse option [11-21](#)
- viewing trace files using the remote browse option [11-22](#)
- zooming a counter [3-3](#)

related documentation [1-vi](#)

relative range [11-20](#)

reports

- learned patterns [5-20](#)

S

- sample rate [3-3](#)
- schedule download of audit logs [11-19](#)
- server authentication certificates
 - importing using the trace collection option [11-2](#)
- SysLog Viewer [12-1](#)
- System
 - perfmon object and counters [A-16](#)

T

- TCP [A-17](#)
 - perfmon object and counters [A-17](#)
- Thread
 - perfmon object and counters [A-18](#)
- Tomcat JVM
 - perfmon object and counters [A-3](#)
- Tomcat Web Application
 - perfmon object and counters [A-4](#)
- Trace

- collection
 - collecting crash dump option [11-16](#)
 - collecting files option [11-3](#)
 - configuration, described [11-1](#)
 - deleting scheduled collections [11-15](#)
 - list of topics [11-1](#)
 - related topics [11-31](#)
 - schedule collection option [11-12](#)
 - using the local browse option [11-21](#)
 - using the query wizard option [11-8](#)
 - using the real time trace option [11-27](#)
 - using the real time trace option, monitor user event [11-28](#)
 - using the real time trace option, view real time data [11-27](#)
 - using the remote browse option [11-22](#)
 - viewing status [11-15](#)

trace and log central

- collecting installation and upgrade logs [11-7](#)

troubleshooting

Perfmon data logging

- configuring [7-4](#)
- parameters [7-5](#)
- viewing log files [7-3](#)

U

upgrade logs

- collecting [11-7](#)

Z

- zooming a counter [3-3, 3-4](#)