



# CHAPTER 13

## Using Plug-ins

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You can expand the functionality of RTMT by installing an application plug-in, such as the Voice Log Translator (VLT) application. You can download the latest plug-ins for the RTMT viewer from Cisco.com. After installing the plug-in, you can access the application in the RTMT viewer.

To download the plug-in, perform the following procedure:

### Procedure

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- Step 1** Choose **Application > CCO Voice Tools Download**.
  - Step 2** The Login Prompt displays. Enter your Cisco.com user name and password and click OK.
  - Step 3** Download the file to your PC.
  - Step 4** To begin the installation, double-click the download file.
  - Step 5** Follow the installation instruction.
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To access the plug-in, perform the following procedure:

### Procedure

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- Step 1** Perform one of the following tasks:
  - On the Quick Launch Channel
    - Click **System**.
    - In the tree hierarchy, double-click **Tools**.
    - Click the icon of the application in which you are interested.
  - Under **System > Tools > Plugin**, choose the plug-in that you want to launch.

The application displays in the plugin window.

Refer to the application document for usage information.

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# Where to Find More Information

## Additional Cisco Documentation

For more information on Cisco Voice Log Translator, refer to the *Cisco Voice Log Translator User Guide*.