



## Using SysLog Viewer in RTMT

To display messages in SysLog Viewer, perform the following procedure:

### Procedure

- Step 1** Perform one of the following tasks:
- In the Quick Launch Channel, click the **Tools** tab; then, click **SysLog Viewer** and the **SysLog Viewer** icon.
  - Choose **Tools > SysLog Viewer> Open SysLog Viewer**.
- Step 2** From the Select a Node drop-down list box, choose the server where the logs that you want to view are stored.
- Step 3** Click the tab for the logs that you want to view.
- Step 4** After the log displays, double-click the log icon to list the file names in the same window.
- Step 5** To view the contents of the file at the bottom of the window, click the file name.
- Step 6** Click the entry that you want to view.
- Step 7** To view the complete syslog message, double-click the syslog message. You can also use the following buttons that are described in [Table 11-1](#) to view the syslog messages:



**Tip** To make a column larger or smaller, drag the arrow that displays when your mouse hovers between two column headings.



**Tip** You can order the messages by clicking on a column heading. The first time that you click on a column heading, the records display in ascending order. A small triangle pointing up indicates ascending order. If you click the column heading again, the records display in descending order. A small triangle pointing down indicates descending order. If you click the column heading one more time, the records displays in the unsorted state.



**Tip** You can filter the results by choosing an option in the Filter By drop-down list box. To remove the filter, click Clear Filter. All logs display after you clear the filter.

**Table 11-1 Syslog Viewer Buttons**

Button	Function
Refresh	Updates the contents of the current log on the syslog viewer. <b>Tip</b> You can enable the syslog viewer to automatically update the syslog messages by checking the Auto Refresh button.
Clear	Clears the display of the current log.
Filter	Limits the messages that displayed base on the set of options that you select.
Clear Filter	Removes the filter that limits the type of messages that display.
Find	Allows you to search for a particular string in the current log.
Save	Saves the currently selected log on your PC

**Additional Information**

See the [Related Topics, page 11-2](#).

## Related Topics

- [Real-Time Monitoring Configuration, page 7-1](#)
- [Real-Time Monitoring Tool, Cisco Unified CallManager Serviceability System Guide](#)