



Export CDR/CMR Records Configuration

This chapter describes how to export CDR/CMR records.

Using Export CDR/CMR in the CDR menu in Cisco CallManager CDR Analysis and Reporting, you can export CDR/CMR dump information to the location of your choice on your computer. The CDR/CMR dump exists in the CSV format.

The following procedure describes how to export CDR/CMR dumps to a file.

Procedure

Step 1 From CDR Analysis and Reporting, choose **CDR > Export CDR/CMR**.

The Export CDR/CMR records window displays.

Step 2 In the From Date and To Date pull-down menus, choose a date range for the CDR/CMR dump.

Step 3 In Select records, check the CDR and/or CMR check box.

Step 4 Click **Export to File**.

The Export CDR/CMR records Result window displays. See the [“Viewing Export CDR/CMR Records Results”](#) section on page 9-2.

Additional Information

See the [“Related Topics”](#) section on page 9-2.

Viewing Export CDR/CMR Records Results

The following procedure describes how to view Export CDR/CMR record results.

Before You Begin

Before you begin the following procedure, perform all the steps in the [“Export CDR/CMR Records Configuration”](#) section on page 9-1.

Procedure

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- Step 1** From the Export CDR/CMR record Results window, right-click either the CDR Dump or CMR Dump link.
- A pop-up window that comprises the following options displays:
- **Open**—This option allows you to open the web page that contains the CDR/CMR dump in the same window.
 - **Open in a New Window**—This option allows you to open the web page that contains the CDR/CMR dump in a new window.
 - **Save Target As...**—This option allows you to save the CDR/CMR dump to a location on your computer.
 - **Print Target**—This option allows you to print out the CDR/CMR dump.
 - **Copy Shortcut**—This option allows you to copy the web page shortcut to paste in another file.
 - **Add to Favorites**—This option allows you to add the CDR/CMR dump to your Favorites folder.
 - **Properties**—This option provides the properties of the CDR/CMR dump file.
- Step 2** From the pop-up window, choose one of the options.
- Step 3** If you chose to save the CDR/CMR dump to your computer, choose a location in which to save the dump and click **Save**. After the download is complete, you can locate the file wherever you downloaded it to open it.
- Step 4** To delete the CDR and/or CMR dump, check the Delete File check box and click either **Back** or **Close**. The files get deleted.



Note If you do not check the Delete File check box(es) (for example, if the CDR or CMR dump files get left undeleted), the background process deletes the files on a daily basis. Because the CDR and CMR dump files are in large size, Cisco recommends that you download the file to a local disk and delete them from the server to avoid disk usage in the server side.

Additional Information

See the [“Related Topics”](#) section on page 9-2.

Related Topics

- [Export CDR/CMR Records Configuration, page 9-1](#)

- [CDR Search Configuration, page 8-1](#)
- [CDR Analysis and Reporting Configuration Checklist, page 1-14](#)
- [Viewing Export CDR/CMR Records Results, page 9-2](#)

